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Languages

Portuguese
Native Language

Spanish
C1 Level

English
C1 Level

Italian
B1 Level

French
A2 Level

Technical Stack

Databases
PostgreSQL, MongoDB, Redis, InfluxDB

Backend
TypeScript, Python, Java, Rust, Ruby, Go

DevOps
Docker, Kubernetes, Terraform, Ansible

Cloud
AWS, GCP, Serverless Architectures

Assets

High-Performance Architecture Specialist

Multi-Industry Technical Perspective

Team Catalyst & Culture Builder

Cross-Domain Technical Versatility

Crisis Resolution & System Recovery Specialist

Multilingual Technical Leader

VICTOR GUTIERREZ
Technical Leader | Solutions Architect

7+ years scaling systems, leading teams, and driving full-stack architecture with human-centered leadership

Work experience

Specialist Software Engineer

Since June 2025 Leroy Merlin São Paulo, SP, Brazil

- **Lead strategic technical initiatives** for enterprise-wide digital transformation, driving adoption of ADEO Group's core Loyalty and Master Data platforms across Brazil operations, impacting 3+ million users and country-wide retail operations
- **Coordinate international stakeholder alignment** with ADEO France headquarters, conducting technical negotiations and architectural decisions in English with global teams to ensure seamless platform integration
- **Provide technical leadership** to 5-person development team, establishing mentorship culture focused on ownership, continuous learning, and business process understanding while removing technical impediments and aligning expectations
- **Define technical roadmaps and architecture decisions** through ADR (Architecture Decision Records) processes, ensuring scalable solutions that support business growth and operational excellence
- **Drive cross-functional collaboration** between local and international teams, balancing technical requirements with business objectives and compliance standards

Senior Software Engineer

From November 2022 to June 2025 Leroy Merlin São Paulo, SP, Brazil

- **Transformed underperforming team** into company reference by implementing rigorous code review standards and establishing traceability between tickets and code development, resulting in 70% increase in Deployment Frequency and 74% reduction in Change Failure Rate
- **Resolved critical architectural issues** in PubSub implementation causing transactional problems, designing and implementing ADR-backed solutions that reduced production incidents by 64% and significantly improved system reliability
- **Optimized high-traffic customer journey performance** by redesigning queue system architecture for primary service, achieving 80% latency reduction and maintaining SLA/SLO compliance for Availability and APDEX metrics
- **Established deployment process** using Semantic Versioning (SemVer) methodology, dramatically improving incident response capabilities and operational efficiency
- **Elevated team reputation** from "major offender" status to organizational reference through successful delivery of crucial company initiatives and adoption of engineering best practices

Senior Software Engineer

From October 2021 to October 2023 Education Journey São Paulo, SP, Brazil

- **Led research and development** of Natural Language Processing solution for automated content cataloging and classification, enhancing platform's ability to deliver personalized educational experiences
- **Drove adoption of modern development practices** and market-standard technologies across technical teams, improving code quality and development velocity
- **Contributed to product strategy discussions** by providing technical expertise on UX, Security, and Performance considerations, ensuring balanced technical and business decisions
- **Negotiated project timelines** with stakeholders while maintaining focus on quality delivery, establishing sustainable development practices for long-term success
- **Led recruitment processes** and technical interviews, contributing to team growth and maintaining high hiring standards

Work experience

Software Engineer

From October 2021 to November 2022 b8one São Paulo, SP, Brazil

- **Designed e-commerce solutions** using VTEX platform while mentoring development teams and implementing code quality standards

Junior Software Engineer

From December 2020 to July 2022 Mutual Rio de Janeiro, RJ, Brazil

- **Developed frontend applications** using React and TypeScript, collaborating with cross-functional teams to deliver user-focused solutions

IT Support Analyst

From September 2020 to March 2021 iFood São Paulo, SP, Brazil

Junior Software Engineer

From September 2020 to March 2022 Codeminer42 São Paulo, SP, Brazil

Network and Systems Administrator

From December 2017 to December 2019
Marinha do Brasil Manaus, AM, Brazil

- **Led IT infrastructure management** for military organization and subordinate units, overseeing network administration (physical and logical), inventory management, and telecommunications systems
- **Managed critical mission systems** in high-compliance environment, ensuring adherence to strict security protocols and operational guidelines while maintaining 99%+ uptime
- **Coordinated technical operations** with senior personnel, taking ownership of complex technical challenges in high-pressure military environments
- **Maintained legacy systems integration** while implementing modern solutions within restrictive compliance frameworks, balancing innovation with security requirements
- **Provided technical mentorship** to junior team members while ensuring operational excellence across IT infrastructure and telecommunications systems

Education

Bachelor's Degree in Computer Engineering

From July 2024 to July 2029 Universidade Positivo São Paulo, SP, Brazil

Professional Certificate in Naval Electroelectronics

From January 2017 to January 2018 Brazillian Navy Fortaleza, CE, Brazil