# **E-Ticket**

Paytm Booking ID: 9440304875 Booked on: 13 Oct 2019 02:01 AM





**Onward Flight** 

# Hyderabad to Delhi

PNR TU7Q5K



Vistara UK-870

Partially refundable

**HYD** 20:25

Sun 10 Nov, 2019

Hyderabad, Rajiv Gandhi Airport



PremiumEconomy

22:40 **DEL** Sun 10 Nov, 2019

Delhi, Indira Gandhi Airport, Terminal 3

Traveller

Mr. Vinay Dutta Vemula

228-9478781518

Frequent Flyer Number 129309154

# ! Important

- Please carry your Government ID proof for all passengers to show during security check and check-in. Name
  on Government ID proof should be same as on your ticket.
- We recommended you to reach airport 2 hrs before departure time. Airline check-in counters typically close 1 hr prior to departure time.



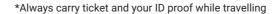
24x7 Flights Helpline **0120 4880880** 



Vistara Support **9289228888** 



24X7 Care paytm.com/care







# Baggage Allowance (per person)

Vistara UK - 870

Hyderabad to Delhi

Hand Baggage
Extra Baggage Charges

10 kg / person Rs 500/kg

Check-in Baggage Extra Baggage Charges

1 piece x 20 kg / person Rs 500/kg

### **Important**

• Please check with the airline on the dimensions of the baggage.

# Cancellation Fee (per person)

Vistara UK - 870

**Hyderabad to Delhi** Airline Fee ₹ 3,000 / person

Paytm Fee ₹ 0

This airline allows cancellation only before 2 hrs from departure time (Upto Nov 10th, 06:25 PM).

## **Important**

- The charges shown are indicative and may vary at the time of cancellation, as per airline policies
- Convenience fee is non-refundable. Any cashback availed will be adjusted in final refund amount.
- The airline fee mentioned above can be exclusive of the non-refundable taxes.



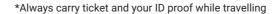
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# Reschedule Fee (per person)

Vistara UK - 870

**Hyderabad to Delhi** Airline Fee ₹ 3,000 + fare difference

Paytm Fee ₹ 0

This airline allows reschedule only before 2 hrs from departure time (Upto Nov 10th, 06:25 PM).

# Important

- Customer will also have to bear the fare difference between the old and the new booking, if any.
- Airlines don't allow addition or removal of last name. However, they may allow corrections in spellings involving 1-2 characters. Please contact us to find out if modification is possible for your ticket.
- Please contact our customer care at 0120 4880880 to reschedule your booking.
- Airline fee shown is indicative, please check with the airline for the actual fare.

# ₹ Fare & Payment Details

Total Fare	₹ 6209	
Travel Insurance (Sold by Tata AIG)	₹ 249	
SGST @ 9%	₹ 21.5	
CGST @ 9%	₹ 21.5	
Convenience Fee	₹ 236	
Paytm Convenience Fee (HSN-9985)	₹ 279	
Total Airfare	₹ 5681	
Total Tax	₹ 1481	
Base Fare	₹ 4200	



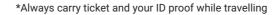
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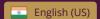


24X7 Care paytm.com/care









Unique places to stay

**Destinations** 

Manage Your Booking

Invoice 3640 476 205 CONFIRMATION CODE: 7229



#### Holiday Inn Express Hyderabad Banjara Hills

Address: 6-3-563/2nd Floor/A, Hyderabad, 500082, India

**Star Rating:** ★★★ 3-star hotel **Phone:** +91 40 7113 3133

GPS Coordinates: N 017° 25.032, E 78° 27.239

31 OCTOBER Thursday () from 14:00

1 NOVEMBER Friday Ountil 12:00

CHECK-OUT

1

₹ 3,099 ₹ 3,099

₹ 371.88

₹ 3,470.88

1

DRICE

Price

(for 1 guest)

Additional charges

The price you see below is an approximate that may include fees based on the maximum occupancy. This can include taxes set by local governments or charges set by the property. Goods & services tax

**Final Price** 

(taxes included)

We might charge guests any reservation, administration, or other fees.

Your card issuer may charge you a foreign transaction fee

Holiday Inn Express Hyderabad Banjara Hills handles all payments. This property accepts the following forms of payment: American Express, Visa, Mastercard, Diners Club, JCB, Discover, Cash

Note that additional supplements (e.g. an extra bed) aren't added in this total. If you cancel, applicable taxes may still be charged by the property. If you don't show up for this booking, and you don't cancel beforehand, the property is liable to charge you the full reservation amount. Remember to read the Important info below – it could contain important details not mentioned here.

Want to know more about payment?

Read our Frequently Asked Questions about how and when to pay.

Superior Queen Room - Non-Smoking (N

Guest name: Vinay Dutta Vemula / for 2 Adults, 1 child (up to 12 years of age) Room Size: 14  $\rm m^2$ 

Meal plan: Breakfast is included in the final price

Tea/Coffee maker • Shower • Safe • TV • Telephone • Air conditioning • Hairdryer • Wake-up service/Alarm clock • Bathrobe • Radio • Desk • Ironing facilities • Free toiletries • Toilet • Private Bathroom • Slippers • Satellite channels • Cable channels • Guest bathroom • Laptop safe • Flat-screen TV • Soundproof • Tile/Marbie floor • Hardwood or parquet floors • Wake-up service • Alarm clock • Electric kettle • I/Pod dock • Dyper • Hypoallergenie • City • wer • Towes • Towers • Towers • Loper • Hypoallergenie • City • were • Towers • Towers • Towers • Sounder • Task • Samos • Shampoo • Conditioner • Body soap • Shower cap • Socket near the bed • Non-feather pillow • Hypoallergenic pillow • Accessible by elevator • Lockers • Smoke Alarm • Fire extinguisher • Key access • Key card access

Bed Size(s): 1 full bed (131-150 cm wide)

Hotel Policies

(i) Important Information Please inform Holiday Inn Express Hyderabad Banjara Hills of your expected arrival time in advance. You can use the Special Requests box when booking, or contact the property directly using the contact details in your

Guests are required to show a photo ID and credit card upon check-in. Please note that all Special Requests are subject to availability and additional charges may apply.

Guest parking
• Free public parking is available at a location nearby (reservation is not needed).

Internet

WiFi is available in all areas and is free of charge.

## **Special Requests**

"I am traveling for business, approximate time of arrival: between 00:00 and 01:00 the next day

You have a booker that would prefer a quiet room. (based on availability)"

## You can always view, change or cancel your booking online at: your.booking.com

For any questions related to the property, you can contact Holiday Inn Express Hyderabad Banjara Hills directly at: +91 40 7113 3133

Or contact us by phone - we're available 24 hours a day: Local number: 0008 000 016 075 000800 0016077 When abroad or from India: +44 20 3320 2609

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Payment Mode: Cash

Cancellation cost:
until October 28, 2019 11:59 PM [IST]: ₹ 0 from
October 29, 2019 12:00 AM [IST]: ₹ 3,099
Changing the dates of your stay isn't possible.





Passenger: Vemula Vinay (ADT)

Booking ref: TTGJH6 Ticket number: 228 2402754081



Issuing office:

VISTARA RESERVATIONS, CUSTOMER SERVICE CENTRE, WWW.AIRVISTARA.COM. DELHI

Telephone: +919289228888

Date: 13Oct2019

# **ELECTRONIC TICKET RECEIPT**

This is an automated email, please do not reply to this.

This is your eTicket and itinerary. You will need this document to be available on your mobile phone or have a printout of it.

For travel within India, please carry a government-issued photo ID such as valid passport, driving license, election photo ID card, PAN/ Aadhar card to enter the airport. Children may carry a school ID card as photo identification. For travel outside India, please carry a valid passport to enter the airport.

It is mandatory to carry a valid photo ID during your entire journey. Customers not in possession of valid photo ID will not be authorized to travel.

If you have booked an Economy Lite fare (shown as Class O or E below), your check-in baggage allowance is 1 bag, max 15kg. Meals are not included with Lite fares, however customers can purchase snacks and beverages from our Buy on Board menu. For more information, please visit airvistara.com.

#### All customers booking directly from the Vistara website or app enjoy the following Vistara Direct benefits\*:

- .Free change/cancellation within 24 hours of booking, if travel is at least 7 days away, through our call Customer Service Centre only. .Complimentary Priority Services (check-in, boarding and baggage handling)
- .100 Bonus CV Points
- \*Please note that Vistara Direct benefits are not applicable for Economy Lite bookings or for international flights.

From	То	Flight	Departure	Arrival	Last check-in
<b>DELHI</b> INDIRA GANDHI INTL Terminal: 3	HYDERABAD RAJIV GANDHI INTL	UK871	<b>20:35</b> 31Oct2019	<b>22:45</b> 31Oct2019	19:50
Class: Economy Seat: 05F Baggage (4): 20K Fare basis: PH15PPV/PV	Operated by: VISTARA Marketed by: VISTARA Booking status (1): OK Frequent flyer number: 129309154			NVB (2): 31Oct201 NVA (3): 31Oct201 Duration: 02:10	
Special Service Request	FQTU - FREQUENT TRAVELLER UPGRANVML - NON VEGETARIAN MEAL - CON		MED		

(1) OK = confirm (2) NVB = Not valid before (3) NVA = Not valid after (4) Each passenger can check in a specific amount of baggage at no extra cost as indicated above in the column baggage. Each piece of baggage may not exceed 32 kilos

#### **ELECTRONIC TICKET REMARKS**

Important notice for payment through credit/debit card:

International credit/debit card used to purchase the tickets will have to be produced at the time of check-in. If the holder of the credit card is not traveling, then the traveling party should possess the following:

- a) A photocopy of both sides of the credit card, which will have to be self-attested by the credit card holder, authorizing the use of the credit/debit card for the purchase of the ticket. For security reasons, please strike out the Credit Valid Verification (CVV) number on the copy of your credit card.
- b) This photocopy should also contain the name of the traveling party, date of journey & the sector on which the journey is made.

  The above document MUST be produced at the time of check-in. If the customer fails to comply with these conditions, Vistara reserves the right to deny boarding.

Online check-in is available between 48 to 1 hour prior to the scheduled departure of your flight for travel within India, and up to 2 hours prior to departure for travel outside India. We encourage online check-in to improve your chances of selecting your preferred seat in advance, and to shorten the time required at the airport. Many airports have web check-in baggage drop off desks to make your journey smoother and quicker. Vistara reserves the right to assign or re-assign seats at any time, even after boarding, for operational, safety and/or security reasons.

Self-check-in kiosks are available at most airports. Customers are encouraged to use the kiosks to have greater control over their preferred seat selection, and to skip queues.

#### CANCEL NOTICE

- a) At Customer Service Center: +9128 922 8888 (b) At Vistara Airport Ticketing Offices (for travel within India) (c) By issuing travel agents and online travel websites.
- b) Cancellations or changes can be made up to 2 hours prior to the scheduled departure time for travel within India and up to 24 hours of departure for travel outside India.
- c) The cancellation and change fee will differ as per the fare type booked by you. More information about the fare types can be found here: https://www.airvistara.com/trip/fare-rules/
- d) If a no-show ticket is processed for any changes or refund, then penalties for changes or refund will be applicable in addition to the no-show charge. Lower of airfare or no-show fee is forfeited; taxes are always fully refundable.

# **PAYMENT DETAILS**

**FARE DETAILS** 

Fare Calculation: DEL UK HYD4900.00INR4900.00END

Form of payment: **TPYCCA** 

Endorsements: INR3500 NONREF - NON ENDORSABLE NON

RE-ROUTABLE REBOOKING SBJCT TO PENALTY

Fare: **INR 4900** 

Taxes: **INR 381K3** 

**INR PD 230K3** 

INR PD 268WO Carrier Imposed Fees: INR PD 136YR

> INR PD 50YR **INR 881A**

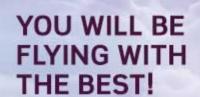
**Total Amount: INR 6846** 

#### RECEIPT REMARKS

Tax / Fees description:

WO-Passenger Service Fees ,IN -User Development Fees ,YM -Development Fees ,YR -CUTE Fees & RCS Fees ,K3- Goods and Services Tax

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.





- Best Airline, India
- Best Regional Carrier, Asia
- Travellers' Choice Winner, Economy Class, Asia



# LEGAL AND PASSENGER NOTICES

## **ELECTRONIC TICKET**

#### **Hand Baggage Allowance:**

Customers are permitted 1-piece of hand luggage with maximum weight of 7kg in Economy Class, 10kg in Premium Economy and 12kg in Business Class for both within and outside India. In addition, customers are permitted 1 standard sized laptop bag and/or ladies' handbag, if it can fit under the seat in front.

For travel within India, additional hand baggage allowance may be purchased at the airport in Economy Class and Premium Economy at a rate of INR 250 per kg, with maximum weight of not more than 12kg and maximum dimensions of 115cm. This service is not applicable for travel outside India.

If hand baggage exceeds the mentioned dimensions, it may be taken from the customer at the gate and placed in the baggage hold.

### Check-in baggage allowance:

### For travel within India:

Business Class customers can carry 30kg, 35kg, or 40kg respectively for Value, Standard, and Flexi fares.

Premium Economy customers can carry 20kg, 25kg, or 30kg respectively for Value, Standard, and Flexi fares.

Economy Class customers can carry 15kg for Lite and Standard fares, and 20kg for Flexi fares.

Please note that there is only a weight limit and no number of pieces limit on Vistara, except for Economy Lite fares where there is a 1-piece limit in

addition to the weight limit. Excess weight over the free baggage allowance is chargeable at INR 500 per kg (inclusive of taxes). Extra pieces for Economy Lite customers will be additionally charged INR 500 (inclusive of taxes) as baggage handling charge. You can also pre-purchase excess baggage online at discounted rates from the 'Manage My Booking' section on the website or mobile app.

#### For travel outside India:

Business Class customers can carry 40kg, 40kg, and 45kg respectively for Value, Standard, and Flexi fares.

Premium Economy customers can carry 35kg, 35kg, and 40kg respectively for Value, Standard, and Flexi fares.

Economy Class customers can carry 30kg, 30kg, and 35kg respectively for Value, Standard, and Flexi fares.

Customers exceeding the above-mentioned limits will be charged USD 12 per piece at the airport as excess baggage fee or the equivalent amount in local currency. Customers may also purchase excess baggage online at a discounted rate of USD 10 or the equivalent amount in local currency.

#### Baggage allowance for International connecting customers:

#### If connection to/from international flight on one single document/ticket:

Passengers travelling on Vistara, to and from international destinations with our interline/codeshare partners on a single document (that is, a single ticket mentions the origin point and the final destination including any transit points), will be offered the same baggage allowance end-to-end as mentioned on their International ticket, regardless of whether it is on weight or as per piece concept.

#### If connection to/from international flight on two separate document/tickets within 24 hours of the Vistara flight:

If travelling in Economy Class, Vistara will honour the higher baggage allowance between the allowance mentioned on the international ticket and the allowance mentioned on the domestic ticket, up to a maximum of 23kg. If the domestic leg is booked on Economy Lite fare, then baggage allowance for Economy Lite will be applicable.

If travelling in Premium Economy, Vistara will honour the higher baggage allowance between the allowance mentioned on the international ticket and the allowance mentioned on the domestic ticket, up to a maximum of 32kg.

If travelling in Business Class, Vistara will honour the higher baggage allowance between the allowance mentioned on the international ticket and the allowance mentioned on the domestic ticket, up to a maximum of 64kg. Please note that the weight of a single bag cannot exceed 32kg.

Passengers will be required to present a copy of their international ticket and boarding pass for verification at the time of check-in for their Vistara flight.

If connection to/from international flight on separate document/ticket is more than 24 hours from the Vistara flight:

The baggage allowance shown on the Vistara ticket will apply.

Any weight(s) in excess of these allowances shall be charged as excess baggage. Vistara will charge the customer for the excess baggage at the time of check-in and bag(s) will be check-in for the Vistara segment only.

Excess baggage will be chargeable as:

- INR 500 per kg across all fare categories for travel within India. The excess baggage charges will differ for travel outside India. Please visit the airvistara.com for more information.
- For travel within India, extra bags/pieces will be chargeable at INR 8,050 per bag/piece across all classes (maximum 23kg in Economy Class and Premium Economy and up to 32kg in Business Class).

## Note:

- •Vistara will not accept any single piece of baggage weighing more than 32kg.
- •For infant customers Check-in baggage allowance is as per their international ticket (depending on the type of document/ticket).
- •These charges are applicable on Vistara sectors only.

If you are denied boarding or your flight is delayed/cancelled, please ask for passenger rights statement from the Vistara staff. You may also view this information in the passenger rights section in our Terms and Conditions <a href="https://www.airvistara.com/trip/terms-and-conditions">https://www.airvistara.com/trip/terms-and-conditions</a>

For any assistance you may reach out to us on:

Email: custrelations@airvistara.com. or contact number: +919289228888

