JOSEPH ERNEST MSHANA

Industrial Engineering Manager | Digital Innovator | Youth Empowerment Advocate



LinkedIn: linkedin.com/in/josephernestmshana

PROFESSIONAL SUMMARY

Detail-oriented Innovative and results-driven professional with hands-on experience in digital transformation, data operations, and youth-focused programs. Known for mentoring youth, optimizing systems, and contributing to national research efforts. Passionate about driving sustainable impact and empowering communities through digital tools, training, and strategic planning.

KEY SKILLS

- Digital Platform Optimization
- Data Collection & Survey Execution
- Operations Management
- Youth Empowerment & Mentorship
- Leadership & Strategic Planning
- Research & Analysis
- Tools: KoboToolbox, Google Workspace, Canva, Microsoft Office

WORK EXPERIENCE

Youth Leader & Digital Business Program Facilitator

Sheria Kiganjani | Going Beyond Project

Dar es Salaam, Tanzania Jun. 2024 – Mar. 2025

- Mobilized and mentored over 100 young entrepreneurs.
- Delivered digital business training and design thinking workshops.
- Supported innovation projects focused on community sustainability.

Enumerator & Field Officer

Arusha & Singida, Tanzania

National Bureau of Statistics (NBS) | Trade Survey & NPISHs Survey Oct. 2023 – Jan. 2024

- Conducted over 70 field interviews and exceeded performance targets.
- Maintained high data accuracy for policy-making use.
- Engaged local stakeholders to boost cooperation and insights.

Operations & Digital Platforms Manager

Arusha, Tanzania Feb. 2023 – Aug. 2023

Afritrust Holdings Limited

• Streamlined company systems and improved work performance by 80%.

- Digitized over 500 records and enhanced team communication.
- Led platform optimization for better data visibility and workflows.

Organizing Team Leader

Employability Africa – SC Konsult

Arusha & Dodoma, Tanzania Dec. 2022 – Aug. 2024

- Facilitated sessions for 50+ young professionals.
- Enhanced program logistics and reporting systems.

• Increased engagement rates by over 80%.

EDUCATION

Mzumbe University	Morogoro, Tanzania
Bachelor of Science in Industrial Engineering Management	Nov. 2020
Ifunda Technical Secondary School	Iringa, Tanzania
Advanced Certificate of Secondary Education (ACSE)	May 2017
St. Dorcas Leadership Seminary	Kilimanjaro, Tanzania
Certificate of Secondary Education (CSE)	Nov. 2014
AWARDS	
Employability Africa – SC Konsult	Kigoma, Tanzania
Outstanding Presentation Award Employability Africa Program	Oct. 2022
Mzumbe University	Morogoro, Tanzania
Certificate of Recognition Best Student in Field Report	Nov. 2020
CERTIFICATIONS	
Certified Virtual Assistant ALX Africa	Dec. 2022
Lean Six Sigma White Belt MF Treinamentos	Jul. 2022
LANGUAGES	
Swahili – NativeEnglish – Proficient	
REFERENCES	
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Available on request.