5/26/2021

Austin Ryan

UDO\_ConfigChange\_v2021\_5\_26

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# CHANGE RECORD

|  |  |  |  |
| --- | --- | --- | --- |
| Date | Author | Version | Change Reference |
| 05/25/2021 | Austin Ryan | 1.0 | Initial Version |
|  |  |  |  |
|  |  |  |  |

# WORK ITEMS INCLUDED IN DEPLOYMENT

|  |  |
| --- | --- |
| CRMUDO-2791 | Remove Revised Certified Script from Appeal Scripts [Config] |
| CRMUDO-2792 | Update the email template for the Service Request "Email Forms" [Config] |
| CRMUDO-2735 | Add SubType Toxic Exposure/Burn Pits [Config] |
|  |  |

# RELEASE COMPONENTS

Please download the release components from GitHub. The location is specified below.

|  |  |  |
| --- | --- | --- |
| 1. | Navigate to the GitHub release location | <https://github.com/department-of-veterans-affairs/crm-udo-code/releases/tag/vConfRelease2.24.0.0.3.0> |
| 2. | Download the release files | UDO\_ConfigChange\_v2021\_5\_26\_Rollback\_1\_0\_0\_0.zip  UDO\_ConfigChange\_v2021\_5\_26\_1\_0\_0\_0.zip |
| 3. | Extract the files, if necessary |  |

# INSTALL CRM SOLUTION FILES

## Install UDO\_ConfigChange\_v2021\_5\_26\_1\_0\_0\_0.zip solution

|  |  |  |
| --- | --- | --- |
| 1. | Login to CRM Website |  |
| 2. | Navigate to Settings > Solutions |  |
| 3. | Click on Import |  |
| 4. | Click on Browse button |  |
| 5. | Select thesolution file | UDO\_ConfigChange\_v2021\_5\_26\_1\_0\_0\_0.zip |
| 6. | Click on the Next button |  |
| 7. | Click on Import button |  |
| 8. | Let it process at this time |  |
| 9. | Click on Publish All Customizations button |  |
| 10. | Let it Publish customizations |  |
| 11. | Click on the Close button |  |

# CRM CONFIGURATION

|  |  |  |
| --- | --- | --- |
| 1. | Login to CRM Website |  |
| 2. | Navigate to Advanced Find |  |
| 3. | Look for: Request Types |  |
| 4. | Click on Results button |  |
| 5. | Click on the “Special Issues” request type record |  |
| 6. | Click on New Request Sub Type option in the Request Sub Types view |  |
| 7. | Fill in required fields  Name: Toxic Exposure/Burn Pits  Order: 13 |  |
| 8. | Click Save & Close |  |