

SATYA KANTH KOMMURI

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Precise

A software professional with over all 10+ years of experience in IT Industry with Agile Scrum Professional Certification

Work Experience

- Franklin Templeton - Global Project Lead [Nov 2019 to till date]
- Fractal Enterprises LLP - Associate Solution Leader [Oct 2018 to Nov 2019]
- Deloitte India - Senior Software Engineer [Aug 2015 to Oct 2018]
- Source One - Software Engineer [July 2014 to Aug 2015]
- Dell International Services – Tech Support [Dec 2012 to June 2014]
- CSS Corp – Network Support Engineer [Aug 2011 to Nov 2012]

Certifications

- Scrum Professional Certification
- RPA - UI Path Developer Certification
- RPA - UI Path Licensing Certification
- Alteryx – Designer Core Certification
- Power BI – DA – 100 Analyzing Data with Microsoft Power BI Certification (DAID)
- Xceptor – Core Configuration Certification
- Pearson – Business English Level 8 Certification

Key Skills

- Expertise in Analytic Process Automation (APA) of **Investment Banking** data using Data Wrangling Tools like **Alteryx** and **Xceptor**.
- Well versed in automating Business Workflows using **Power Automate**.
- Experience in creating customized apps using Power Apps part of Power Platform
- Automated rule-based workflows for Deloitte Tax Practitioners using **UiPath, Automation Anywhere**.
- Ability to both understand a business process from a workflow and to conceptualize it as an automated solution
- Willingness and ability to blend business analysis with hands-on configuration of automated processes in the Automation Software Products.
- Strong Experience in working with **Power BI** Dashboards and DAX Expressions.
- Design, create, and deliver informative and interactive data visualizations / models / reports with defined scope and make most use of features of **Power BI**.
- Deliver Data Quality Analysis Reports built on Visualization tools **Tableau, Power BI**.
- Quality Analysis of Data warehouse and reports of **SAP BI/BW**.
- Good understanding of Data Modeling using BW Extended Star Schema.
- Worked on SAP BI components which involved in creating and maintaining Info Cubes, Data Store Objects, PSA, Info Objects, Info Areas, Multiproviders, Info Sources, Data Sources, and Info Packages, Transformations, Error Stack and Data Transfer Process using **Worksoft Certify** tool.
- Worked on Automation tools like **QTP/UFT**.
- Experience in Test Management and Bug reporting using **HP Quality Center / Application Lifecycle Management (ALM), JIRA, Bugzilla, Test Rail**.
- Good Exposure in requirements understanding, analyzing, and preparing Requirement Traceability Matrix.
- Command over Software Development (SDLC) & Software Testing Life Cycle (STLC).

- Exposed to all phases of Software Development Life Cycle such as Agile model, Incremental model, and Waterfall models.
- **Lead a team of 4 members.** Having ability to coach and guide team members and provided training.
- Worked on developing KPIs for the team to gauge the performance of individual team members.
- Fast ramp up in learning new technologies.
- Excellent analytical, Organizational & planning skills with the ability to work within timelines.
- Strong in Communication and Team Coordination also ability to work independently.
- Good documentation, presentation, reporting and problem-solving skills.

Project Details

Project 6

Organization : Franklin Templeton Investments
 Business : Global Fund Administration & Reporting
 Role : Global Project Lead – GFAST
 Tools : Jira, Alteryx, Xceptor, Power BI, Automation Anywhere, Power Automate
 Database : SQL, OneTIS
 Duration : Nov 2019 to till date

Responsibilities:

- Work with GFAR Business team to understand and provide appropriate automated solution for the existing Manual workflow using the right selection of tool.
- Created Power BI Visualization and reporting for the Daily NAV Oversight process utilizing the data received from the JP Morgan
- Built Data Base for the Data received from JPM and utilize to build Power BI Reports.
- Implementing row level security on data and understand application security layer models in Power BI.
- Used various sources to pull data into Power BI such as Sql Server, SAP BW, SQL Azure etc..
- Automated various workflow for individual business user using Power Automate.
- Built automations and created bots using Automation Anywhere
- Automated reports using Alteryx extracting data from multiple data sources like OneTIS, SQL, Excel.
 - BNY Market Value Reports
 - Defaulted Securities Check
 - Below 70's Report
 - Class Level NAV change Analysis
 - Joint Repo Allocation Template
 - CBJ Memo

Project 5

Organization : Fractal Enterprises
 Title : Natural Solutions Language Operating System (NSLOS)
 Role : Associate Solutions Leader
 Tools : Jira, Power Automate, UiPath, Alteryx
 Database : My SQL, Postgres SQL
 Duration : Oct 2018 to Nov 2019

Project Overview:

NSL is an operating system aimed to develop a solution for the end customer to develop an application both desktop and mobile application with low code or no code concept.

Responsibilities:

- Prepare Functional requirements based on the inputs from the Business Team / Business requirements document.
- Work with Business Analyst, SME for process identification and feasibility.
- Responsible for creation of solutions based on scenario.
- Automate any existing/new manual business processes by creating software robots.
- Design end to end process by creating Bots which helps to:
 - Better manage repeatable tasks.
 - Reduce human errors.
 - Create a friction-less, "straight-through" process.
 - Improve standardization of process workflow.
 - Run robot by 24/7 without manual intervention which results in reducing FTE's.
 - Achieve 100% accuracy in process output.

Project 4

Organization	:	Deloitte
Client	:	Deloitte Tax
Role	:	Lead
Automation Tools	:	UiPath, Alteryx.
Project Management Tool	:	JIRA
Reporting Tools	:	Power BI, Tableau
Environment	:	SAP BW BI, SharePoint
Data Base	:	Microsoft SQL Server
Duration	:	Aug' 2015 to Oct 2018

Process overview:

Deloitte Tax and Deloitte Audit are the major service lines of Deloitte Touché Tohmatsu Limited and a Big Four accounting firms and the largest professional services network in the world by revenue and number of professionals. Deloitte tax provides various tax services to their clients and member firms globally. The tools are developed for Deloitte tax are based on SAP BW/BI, SAP SD, SharePoint, VBA, and .Net. Also provides analysis of the data from SAP systems with Power BI reports.

Responsibilities:

- Understanding the Deloitte Tax business practice and requirements of different member firms based on the geographical location.
- Prepared the requirement Traceability Matrix
- Develop Proof of Concepts to help the business recognize the feasibility of an automated solution.
- Deployed bots to automate the daily repetitive tasks of Deloitte Tax and Deloitte Knowledge Management Services using **Robotic Process Automation (RPA)** tool **UiPath**
- Created end to end report automation in **Alteryx**
- Provide quick solution support to the Deloitte Tax and Audit Service lines.
- Built various user interactive Tax reports in **Power BI, Tableau.**
- Created multiple work flows to generate the data from various data sources as input to Power BI reports.
- Scheduled Automatic refresh and scheduling refresh in Power BI service.
- Installed and configured Enterprise gateway and Personal gateway in Power BI service.

- Documenting all database objects, procedures, views, functions & packages for future reference.
- Worked on Power BI, DAX Queries
- Support SharePoint applications in various platforms like Desktop and Mobile (Android and iOS).
- Conducted the UAT with Deloitte Tax Practitioner and the clients of various member firms.
- Generating the Service Quality Analysis report for every project and conducting the lessons learned sessions for the team.

Project 3

Organization : Accenture
 Title : Center Point Energy
 Role : Software Test Engineer
 Tools : ALM, QTP
 Environment : SharePoint, .Net, C#
 Duration : Jul' 2014 to June 2015

Project overview:

Center Point Energy Service Organization headquartered in Houston, TX is a domestic energy delivery Organization that includes electric transmission and distribution, natural gas distribution, competitive natural gas sales and services, interstate pipelines and field service operations. The Organization services more than five million metered customers in six states: Arkansas, Louisiana, Minnesota, Mississippi, Oklahoma and Texas. Center Point Energy has made a decision to phase out their current web sites built on older technologies like Vignette and provide a modern online web experience for their customers by way of redesign, Integrate and re-platform to SharePoint 2013.

Responsibilities:

- Understanding the functional part and functional flow of the application.
- Analyzed User Requirements Document and Software Specification Document.
- Prepared Functional Test Cases, Integration Test Cases and expected results from written business requirements, Use Cases and Prototypes.
- Participated in test case and test script walkthroughs and Scrum with the project team.
- Involved in daily calls with onsite counterparts.
- Creation / modification of pages and content types as per the client requirement in SharePoint.
- Involved in the testing the content rendering on the end page by tagging the content to the created pages as per the requirement.
- Tested the advanced / complex calculator and advanced forms and basic forms, which are developed and integrated on the SharePoint provider hosted apps and validated the calculator's backend Excel.
- Validated advanced/ complex forms and basic forms, which are developed and integrated on the SharePoint provider hosted apps.
- Developed and tested the forms by creating Content Type, Site Columns, Form Fields and Validation Messages in local environment.
- Maintained Site Collection, Term Store Management, and Site Level Permissions for different People and Groups.
- Run automated test cases provided by automation using QTP.
- Cache management for Browsers and Sessions.
- Defined criteria for passing and failing tests for test reports and characterized defects.
- Logged defects in Application Life Cycle Management (Test Management Tool).
- Involved in Test Plan Review, Test Estimations, Authoring of release notes.

- Performed Cross Browser Testing on DCCV tool – IE, Firefox, Google Chrome, Safari.
- **Cross Platform Testing Tablets / Mobile (Android/IOS/Windows).**
- Responsive testing, Adaptability testing progressive testing.
- Participated in defect triage meetings.
- Performed Functional Testing, Integration Testing, Regression Testing and Acceptance testing, Migration Testing
- Generated Daily and Weekly Test Status Reports and Metrics to Management.

Project 2

Organization : Dell International Services
 Role : Technical Support Engineer L2
 Team : F90

Responsibilities:

- Provide appropriate solution to the US and Canada customers under first 90 days of from the date of purchase of any Dell devices
- Help or guide the customer to resolve any software or hardware issues
- Coordinated with Level 1 technical support specialists to take over calls outside their level of support.
- Assisted customers with more difficult technical issues requiring a greater level of personalized care and in greater length.
- Escalated support desk tickets to Level 3 in the most crucial circumstances and after considerable time had been spent on a single ticket.
- Onboarded and trained all incoming junior tech support specialists.
- Solved 99.2% of Level 2 tech support tickets without needing to escalate to Level 3 tech support engineers.

Project 1

Organization : CSS Corp
 Role : Technical Support Engineer
 Team : ROKU Support

Overview:

RokuTV is an American based consumer electronics Organization that sells home digital media products. Roku is a web application for online support management system for Customers, which works on internet and on Televisions through Set-Top Units. This application enables the customer in registration and subscription management system. Customers can subscribe to TV channels, music, movies, online radio, and games. Rental or purchase calculations done based on the customer privileges. Customers can raise complaints on technical issues through chat support and as well as inbuilt mailing system through customer's account.

Responsibilities:

- Help customers in setting up ROKU Device.
- Configure ROKU Device in the Modem or Router
- Resolved customer complaints and concerns with strong verbal and negotiation skills.
- Displayed courtesy and strong interpersonal skills with all customer interactions.
- Maintained composure and patience in face of difficult customer.
- Assist in subscription of various channels and OTTs

ACADEMIC PROFILE

- Pursued Bachelor of Technology in Electronics & Communication Engineering from JNTU in 2011 with 62%
- Board of intermediate Education from Sri Chaitanya Jr. Collage, Khammam in 2007 with

70%

- Secondary School Certificate Examination (10th) from S.S.C. in Geethanjali Vidyanikethan in 2005 with 85%