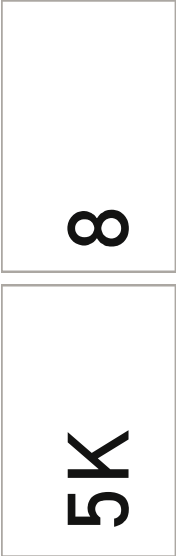
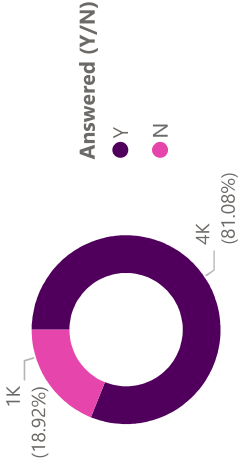


TOTAL CALLS AND AGENTS



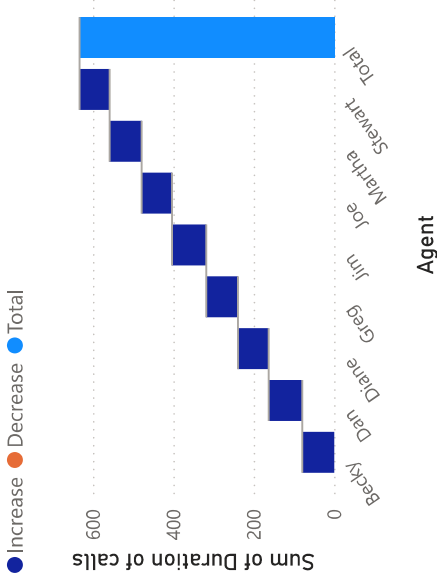
TOP AGENT



Sum of Satisfaction rating

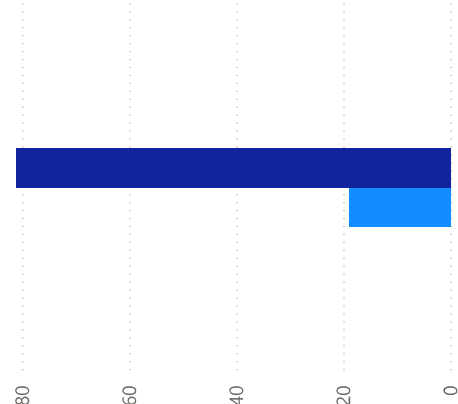


Sum of Duration of calls by Agent



Resolved or not

● Sum of No Resolved ● Sum of Yes Resolved



CALLS ANSWERED



CALLS NOT ANSWERED

