# Guillaume Van de Velde

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## **Profile**

Inquisitive & ambitious person who is always looking for new challenges in the ever-changing world of IT.

## **Experience**

Warehouse clerk - Spicers NV - Deinze

2010 - 2011

- Collecting orders
- Stock Management

Service Desk Employee - Digipolis - Gent

2013 - 2017

- intake & follow-up of incidents
- support on hardware, software & applications
- Keeping the knowledgebase up-to-date

Application Manager - District09 - Gent

2017 - .....

- Providing maintenance & support on specific applications
- Change & problem management
- Communication with end-users & suppliers
- Advising business on necessary or desired adjustments
- keeping track of technological developments and applying them

### **Education**

Course: Handel (Trade)

School: Heilig-Hart-College, Waregem

Period: 2002-2004

Course: Sociaal-Technische Wetenschappen (Social & Technical Sciences)

School: Sint-Theresia instituut, Deinze

Period: 2004-2008

Course: Bachelor Sociaal agogisch werk (Social agogics)

School: Hogeschool Gent, Gent

Period: 2008-2010

Course: Netwerkbeheerder Windows (Network management)

Institute: VDAB, Wevelgem Period: 2012 - 2013

Course: Bachelor toegepaste informatica (Applied Informatics)

School: Hogeschool Gent, Gent

Period: 2018 - ....

## **Skills**

#### **LANGUAGES**

Dutch: Native language

• English: Good

• French: Mediocre

#### **T**ECHNOLOGIES

- HTML5
- CSS/Sass/Less
- Bootstrap
- Javascript / Typescript
- UWP
- C#
- Java
- Powershell
- Windows/Linux

#### **Personality**

- Flexible
- Relativistic
- Flexible
- Diplomatic
- Analytical
- Realist
- Calm