

PROFILE

Born and raised in Vienna but originally from France, I grew up bilingual and speak fluent German, French, and English. Throughout my professional journey, I have gained experience in telecommunications, insurance sales, and credit control management. During my studies in biomedical engineering, I discovered a passion for programming. This newfound passion led me to explore new languages and tools, further enhancing my skills in software and web development.

PROFESSIONAL EXPERIENCE

Wiener Städtische Versicherung, Insurance consultant

November 2021 – May 2022 | Wien, Österreich

- Insurance Salesman Basic training completion
- Selling insurance products
- Managing customer databases
- Creating insurance analyses
- Getting insurance contracts signed by clients

Allianz Partners GmbH, Call Center Agent

May 2019 – November 2020 | Wien, Österreich

- Jaguar & Land Rover customer support
- Telephone customer support
- Arranging towing and onward transport
- Estimating repair duration and technical diagnosis at the dealership
- Completion and organization of vehicle delivery

GoStudent, Credit Control Manager

May 2022 – November 2023 | Wien, Österreich

- Maintaining learning support & optimizing cash inflows
- Contacting customers in case of payment difficulties
- Handling phone calls and processing emails
- Independent appointment scheduling and coordination
- Creating reminders and monitoring incoming payments

EDUCATION

Diplôme du Baccalauréat General (Matura), Lycée Français International de Tokyo

January 2015 – June 2016 | Tokyo, Japan

Python Developer - Certificate, Zero to Mastery Academie

January 2024 | Vienna, Austria

Victor Chesnay



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13th February 1998

<https://github.com/VDeLChesS>

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LANGUAGES

Französisch ● ● ● ● ●

Deutsch ● ● ● ● ●
C1 - Exam completed

Englisch ● ● ● ● ●
TOEFL

SKILLS

Adaptability/flexibility ● ● ● ● ●

Problem-solving ● ● ● ● ●

Customer service orientation ● ● ● ● ●

Frontend Webdevelopment ● ● ● ● ●
Python, HTML, CSS, JavaScript, Bootstrap, React

Backend Development ● ● ● ● ●
Datenbank Bearbeitung, MySQL, PHP, Symfony
Framework

COURSES

Backend Development, CodeFactory LMS
March 2024 – present | Wien, Österreich

- Datenbank Bearbeitung
- MySQL
- PHP
- AJAX
- Symfony