

Order Flows

Initial steps:

Dealer Register from dashboard

Mobile application listing dealers

1) Car fix with cash order

1st Step (Mobile App)

- Customer from mobile application add his personal details
- Select trade car
- Upload required documents

2nd Step (Dashboard)

- Dashboard display order list
- Get notification for new order
- Review order
- Send customer list of date and time for the appointment
- Send trade car value to the customer
- Ask for more documents

3rd Step (Mobile app)

- Customer select date and time for the appointment
- Pay trade car value amount

4th Step (Dashboard)

- Confirm order once payment receive
- Send bill of sale to the customer via docusign to sign

5th Step

- Customer receive email for docusign to sign document
- Once customer sign it will notify into dashboard for the confirmation

2) Car fix with finance order

1st Step (Mobile App)

- Customer from mobile application add his personal details
- Select trade car
- Upload required documents

2nd Step (Dashboard)

- Dashboard display order list
- Get notification for new order
- Review order
- Send trade car value to the customer
- Ask for more documents

3rd Step (Mobile app)

- Customer pay deposit amount

4th Step (Dashboard)

- Once payment receive dealer send 3-4 finance plans with EMIs

5th Step (Mobile App)

- Customer select finance plan

6th Step (Dashboard)

- Dealer send list of appointment date and time
- Send bill of sale to sign via docusign

7th Step

- Customer select appointment date and time

8th Step (Mobile app)

- Customer receive email for docusign to sign document
- Once customer sign it will notify into dashboard for the confirmation
- Add delivery address

9th Step

- Send delivery status updated from dashboard once order confirm

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