Vivekanand Education Society's Institute of Technology An Autonomous Institute affiliated to University of Mumbai



Third year Mini Project Report

Submitted in partial fulfillment of the requirements of the Third Year

COMPUTER ENGINEERING

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CERTIFICATE

This is to certify that the Mini Project entitled "Samseva - A system to promote inclusivity" is a bonafide work of Pratham Karia(29), Chirag Mangtani(), Muskan Talreja(58), Neha Sewani(51) submitted to the University of Mumbai in partial fulfillment of the requirement for the award of the degree of "Bachelor of Engineering" in "Computer Engineering".

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Mini Project Approval

This Mini Project entitled "Samseva - A system to promote inclusivity " by
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ABSTRACT

The Patient Management System web application is an advanced and versatile software solution that revolutionizes the healthcare industry by providing a comprehensive platform for managing patient information and optimizing administrative tasks. Operating as a web-based application, it offers seamless access from any internet-enabled device, facilitating connectivity and real-time data accessibility for healthcare providers, administrators, and patients. This system serves as a centralized hub for efficiently handling patient records, electronic health information, appointment scheduling, billing, prescriptions, and other essential healthcare operations. By harnessing the power of web technology, the Patient Management System web application empowers healthcare facilities to enhance patient care, improve operational efficiency, and elevate the overall healthcare experience for all stakeholders.

Acknowledgement

I would like to express my sincere gratitude to all those who have contributed to the successful completion of the Patient Management System project. Without their support and assistance, this endeavor would not have been possible.

First and foremost, I would like to extend my heartfelt thanks to Dr. Prashant Kanade, our project supervisor, for their guidance, expertise, and unwavering support throughout the entire project. Their valuable insights and feedback have been instrumental in shaping the system and enhancing its functionality.

I am also immensely thankful to the entire healthcare staff, who patiently provided their time and insights during the system's development. Their feedback and real-world input were invaluable in ensuring that the system aligns with the needs of healthcare professionals and patients.

A special mention goes to my dedicated team members, Neha, Muskan and Pratham, whose tireless efforts, collaboration, and commitment made this project a reality. Each team member's unique skills and contributions played a vital role in the project's success.

Last but not least, I extend my heartfelt thanks to my family and friends for their unwavering support, encouragement, and understanding during this demanding project. Their patience and encouragement were crucial in keeping me motivated.

In conclusion, I am grateful to all those who played a role, no matter how small, in the development of the Patient Management System. This project's success is a testament to the collective effort and dedication of everyone mentioned above.

LIST OF ABBREVIATIONS

Sr. NO	Short Form	Abbreviated Form
1.	HMS	Hospital Management System
2.	HIS	Hospital Information System
3.	НМО	Health Maintenance Organization
4.	НСР	Healthcare Provider
5.	EHR	Electronic Health Record
6.	PHR	Personal Health Record

LIST OF FIGURES

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1	3.2.1	BLOCK DIAGRAM OF SYSTEM
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LIST OF SYMBOLS

Sr No.	Symbol	Description
1.	-	Hospital Bed
2.		Laboratory
3.		Medicines
4.		Hospital
5.	Ų	Doctor
6.		Prescription
8.	•	Digital Health Report
9.	**	Bandage
10.		Glucose
11.	37	Weight Machine
12.	0	Medical Kit

1.INTRODUCTION

1.1.INTRODUCTION

A Patient Management System web application is a powerful and user-friendly software solution designed to efficiently manage and centralize various aspects of healthcare facilities or medical practices. As a web-based platform, it offers the convenience of access from any internet-enabled device, making it an invaluable tool for healthcare providers, administrators, and patients alike. This comprehensive system streamlines patient information, electronic health records (EHRs), appointment scheduling, billing, prescription management, and reporting, among other essential functions. By leveraging the capabilities of web technology, this application enhances collaboration, communication, and data sharing, ultimately leading to improved patient care, increased operational efficiency, and a seamless healthcare experience for all stakeholders involved. The web application offers a wide array of features and benefits that significantly impact healthcare delivery. It enables healthcare professionals to maintain comprehensive and up-to-date electronic health records (EHRS) of patients, facilitating better-informed medical decisions and personalized treatment plans. With a user-friendly appointment scheduling module, patients can easily book appointments online, while healthcare providers can efficiently manage their schedules and minimize wait times. Overall, the Patient Management System web application optimizes healthcare processes, enhances patient outcomes, and transforms healthcare facilities into efficient and patient-centric institutions.

1.2 MOTIVATION

The motivation behind the creation of this Patient Management System stems from the pressing need to transform healthcare practices, making them more patient-centric and efficient. Healthcare providers today are faced with numerous challenges, including:

Increasing Patient Demands: Patients expect quick and convenient access to healthcare services, including appointment scheduling and medical records access.

Administrative Burden: Healthcare professionals spend a significant amount of time on administrative tasks, which could be better utilized for patient care.

Data Security and Compliance: Protecting patient data and ensuring compliance with regulations like HIPAA is paramount.

Communication Gaps: Improved communication among healthcare providers, patients, and administrative staff can lead to better care outcomes.

The objective of our Patient Management System is to address these challenges and provide a comprehensive solution to modernize patient management. This section delves into the underlying motivation for the development and implementation of a Patient Management System. It outlines the key driving factors that justify the need for such a system in the healthcare industry. This could include the increasing complexity of healthcare services, the demand for improved patient care, and the importance of data-driven decision-making. As healthcare continues to advance, the complexity of patient care and administrative tasks has grown exponentially. Patients now have access to a wider range of specialized treatments and services, and healthcare providers must adapt to this evolving landscape. The intricate web of medical records, billing procedures, and appointments necessitates a system that can seamlessly manage these intricate details. A Patient Management System becomes essential to streamline and simplify these complexities.

1.3 PROBLEM STATEMENT AND OBJECTIVES

In the field of healthcare management, the challenges and complexities faced by healthcare providers have reached a critical juncture. The current healthcare landscape grapples with several pressing issues. One of the most prominent challenges is the fragmentation of patient information. Healthcare facilities often maintain patient records in a fragmented and paper-based manner, resulting in a lack of comprehensive and accessible patient information. This fragmentation, in turn, leads to inefficient care delivery, diagnostic delays, and an increase in administrative overhead.

The primary objectives of implementing a Patient Management System (PMS) are focused on addressing the aforementioned challenges and providing a comprehensive solution. The foremost goal is to streamline the management of patient information. This entails the development of a system that centralizes and digitizes patient records, ensuring easy access to comprehensive patient information for healthcare providers. The objective is to eliminate data fragmentation, enhance decision-making, and improve patient care. In addition to this, reducing administrative overhead is another key objective. The PMS aims to automate appointment scheduling, billing, and insurance management to enhance operational efficiency, reduce administrative burdens, and minimize errors. This will lead to substantial cost savings for healthcare organizations and result in a smoother administrative workflow. Furthermore, ensuring data security and regulatory compliance is of paramount importance. The PMS is designed to implement robust data security measures to safeguard patient information and ensure compliance with healthcare regulations, including HIPAA. This objective is instrumental in mitigating legal risks and, more importantly, in maintaining patient trust.

1.4 ORGANIZATION OF THE REPORT

- The first chapter includes introduction to the system. It talks about the reason to work on this project. It describes problems which are faced in generic patient management systems.
- The second chapter includes a survey of the present systems and its limitations. It also tells how the new system overcomes the mentioned limitations.
- The Chapter three narrates the proposed idea. It mentions the plan and the method to successfully implement the work plan .It consists of block diagrams and modular diagrams of the web application. It also states the requirements for the system. The implementation of the proposed idea is described using site map structure of the web application and its corresponding GUI.
- The last chapter includes all the references used

2. LITERATURE SURVEY

2.1 SURVEY OF EXISTING SYSTEM

Title of paper	Objective	Summary
Development of web-based diabetic patient management system using short message service (SMS)	The objective of this paper was to design a system that could replace face-to-face doctor-patient interviews in the hospital	The study developed a web-based diabetic patient management system using SMS to improve diabetes management. The system allowed participants to send their health data to healthcare providers, resulting in improvements in glycated hemo globin levels and lipid profiles. Participants were generally satisfied with the program. The study suggests that web-based management systems can be as effective as face-to-face guidance and treatment for diabetic patients.
RFID-based Hospital Real-time Patient Management System	The objective of this paper is to explore the use of RFID technology in healthcare settings, specifically in hospitals, to improve operational efficiency and patient care. The paper aims to highlight the potential benefits of RFID technology, such as cost savings, reduction of medical errors, elimination of paper-based documents, and increased efficiency.	The paper explores the use of RFID technology in healthcare, focusing on patient management systems. It introduces a RFID model for designing healthcare systems and highlights the advantages of RFID adoption in the healthcare sector. The authors present a multi-layer architecture for healthcare systems and demonstrate its application in a RFID-based Hospital Patient Management System. The paper concludes by discussing the implementation of the

		system and potential future applications of RFID in healthcare.
Hospital Management System using Web Technology	The primary objective of this project is to define, implement, and build a system that offers support for hospital management. This objective can be achieved by enhancing the efficiency in usage, improving the expressivity and consistency of the graphical user interface, and reducing the amount of paperwork involved in processes such as patient registration, report sharing, and prescription sharing.	This paper discusses the development of a Hospital Management System using web technology. The system aims to digitize and streamline various processes in hospitals, such as patient management, scheduling, and access to patient data. The paper presents the methodology and design of the system, as well as the results and future enhancements. Overall, the system is expected to improve efficiency and reduce paperwork in hospitals.

2.2 LIMITATION OF THE EXISTING SYSTEM OR RESEARCH GAP

- Data Fragmentation
- User friendliness
- Data Accuracy
- Lack of Patient Engagement
- Security Concerns
- Limited Accessibility

2.3 MINI PROJECT CONTRIBUTION

- User Registration and Login: Implemented a user registration system that allows healthcare staff (doctors, nurses, receptionists) to create accounts and log in with appropriate roles and permissions. Patients would also have the ability to register and access their profiles.
- 2. Appointment Scheduling: Created a feature for healthcare providers to schedule patient appointments. Patients would be able to request appointments, and the system would provide a calendar view for easy scheduling and management.
- 3. Patient Records: Developed a system for storing and managing patient records. This includes basic information, medical history, and notes. Healthcare providers would be able to access and update these records.

3.PROPOSED SYSTEM

3.1 INTRODUCTION

In this era of data abundance, harnessing the power of information becomes crucial. Our Advanced Data-Driven Patient Management System acts as a bridge between healthcare professionals and the wealth of patient data available, aiming to facilitate data-driven decision-making and transform the way healthcare is administered. By providing a unified platform that unifies patient data from various sources, augments the decision-making process with predictive analytics, and fosters active patient participation, we endeavor to improve the overall quality of healthcare, reduce hospital readmissions, and ensure a more holistic approach to patient well-being. In the subsequent sections, we will delve into the architecture, methodologies, and outcomes of this innovative system, which promises to be a cornerstone in the evolution of modern healthcare.

Here are some of the key features of the system:

- Data Integration and Standardization: The system collects and integrates patient data from diverse sources, including electronic health records (EHRs), wearable devices, IoT sensors, and patient-reported data. It standardizes this data to ensure consistency and accuracy.
- 2. Predictive Analytics: Utilizes machine learning algorithms to predict patient health outcomes, identify high-risk patients, and provide early warnings for potential health issues, enabling proactive interventions.
- 3. Personalized Care Plans: Generates tailored treatment plans for each patient based on their medical history, current health status, and specific healthcare needs. These plans can be adjusted as new data becomes available.
- 4. Real-time Monitoring: Continuously monitors patient data in real-time, allowing healthcare professionals to respond promptly to critical conditions or deviations from the care plan.

- 5. Mobile Patient Engagement: Offers a mobile application for patients to access their health records, schedule appointments, receive medication reminders, and actively participate in their care, fostering patient engagement and adherence.
- 6. Clinical Decision Support: Provides healthcare professionals with data-driven insights to aid in diagnosis, treatment decisions, and care coordination, reducing medical errors and improving overall quality of care.
- 7. Secure Data Storage: Ensures that patient data is securely stored and compliant with healthcare regulations, including HIPAA (Health Insurance Portability and Accountability Act) in the United States.
- 8. Communication and Collaboration: Enables healthcare providers to communicate with patients, share important health information, and collaborate with other members of the care team in real-time

3.2 ARCHITECTURE AND FRAMEWORK

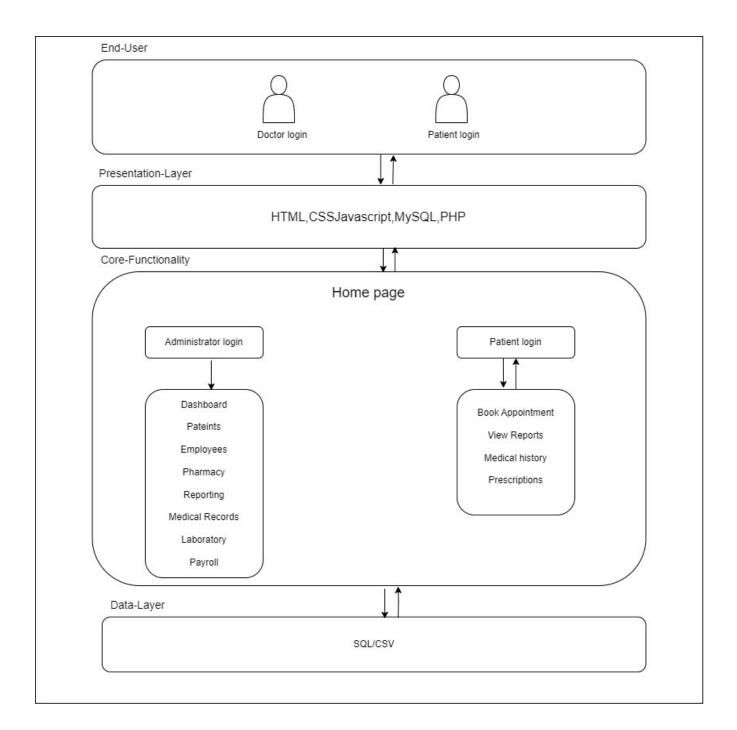


FIG 3.2.1- BLOCK DIAGRAM OF SYSTEM

The above block diagram represents the website. The user has a variety of options such as administration login, and patient login.

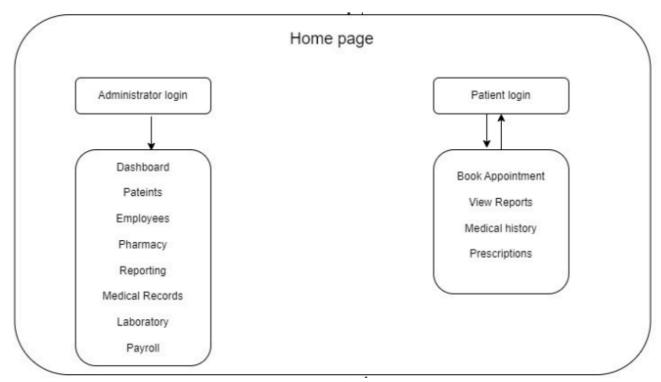


FIG 3.2.2 BLOCK DIAGRAM OF HOME PAGE

The home page of our patient management system serves as the central hub for healthcare providers and administrators, offering a user-friendly interface designed to streamline patient care and administrative tasks. This dynamic portal provides at-a-glance access to critical information, enabling healthcare professionals to view patient data, track appointments, and stay informed about the latest healthcare developments. Administrators, on the other hand, have access to a suite of management tools, allowing them to oversee patient records, allocate resources, and monitor system performance. With an emphasis on data-driven decision-making and real-time communication, our home page is a gateway to improved patient outcomes and efficient healthcare operations.

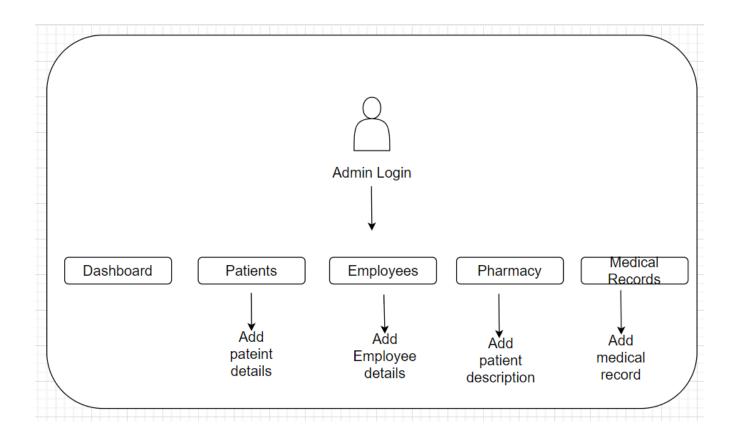


FIG 3.2.3 FLOW DIAGRAM OF ADMIN

In the administrative workflow of a patient management system, the administrator begins by logging in with their credentials to access the system's dashboard. From the dashboard, they can perform essential tasks, including managing patient records, searching for specific patients, adding new patients, and editing or removing patient information. Additionally, administrators oversee user management, allowing them to add or remove healthcare providers and staff members and update their information as needed. Resource allocation is a crucial aspect of an administrator's role, involving tasks such as monitoring bed availability, adjusting staff schedules, and allocating resources efficiently. Administrators also have access to reporting tools to generate reports, analyze system metrics, and assess resource utilization. Furthermore, they play a vital role in ensuring data security, regulatory compliance, and effective communication among healthcare providers, staff, and patients

ALGORITHM AND PROCESS DESIGN

Algorithm and Process Design for the Patient Management System:

User Access and Dashboard:

Upon login, users are directed to the dashboard, providing an overview of key patient management features.

Patient Registration and Records:

Users can register new patients, entering personal and medical information.

The system stores patient records, including medical history, diagnoses, and treatment plans.

Data Ingestion and Integration:

Patient data from various sources (EHRs, IoT devices, etc.) is ingested and integrated into a unified patient profile.

Clinical Decision Support:

The system offers decision support through:

- a. Predictive models for disease progression and risk assessment.
- b. Recommending evidence-based treatments.
- c. Alerts for potential adverse events based on real-time monitoring.

• Treatment Planning and Tracking:

Customized care plans are created based on patient profiles.

Care plan tracking ensures compliance with scheduled treatments and interventions.

• Real-Time Monitoring and Alerts:

Continual data monitoring identifies deviations from care plans.

Alerts are generated for healthcare providers when critical conditions or non-compliance occur.

• Mobile Patient Engagement:

Patients access their health records and interact through a mobile app.

Receive medication reminders and schedule appointments.

• Resource Management:

Optimize resource allocation within healthcare facilities:

- a. Bed management
- b. Staffing
- c. Equipment utilization

• Communication and Collaboration:

Secure channels for healthcare providers and patients to:

- a. Share health information
- b. Coordinate care
- c. Exchange messages and updates in real-time.

Data Reporting and Analytics:

Extract data for performance evaluation, tracking key metrics, and assessing care plan effectiveness.

Generate reports for quality improvement.

• Secure Data Storage and Compliance:

Patient data is securely stored and complies with healthcare regulations like HIPAA.

This algorithm and process design enable the system to provide comprehensive patient management, ensuring efficient, data-driven healthcare decisions and a patient-centric approach.

3.4 METHODOLOGY APPLIED

The development and implementation of the Advanced Data-Driven Patient Management System have followed a rigorous methodology that combines best practices from healthcare informatics, data science, and software engineering. The methodology applied to create this innovative system can be summarized as follows:

• Requirement Analysis:

The first phase involved a comprehensive analysis of the requirements and needs of healthcare facilities and patients. This step gathered input from medical professionals, administrators, and potential end-users to define the system's functionality and scope.

• System Design:

The system's architecture and design were meticulously planned. This stage included the design of databases, user interfaces, and integration points. Key features, data flows, and system components were identified.

• Data Collection and Integration:

Data from diverse sources, such as electronic health records (EHRs), IoT devices, and patient-reported data, was collected and integrated into a central repository. Data integration and standardization processes ensured data consistency and accuracy.

• Algorithm Development:

Machine learning algorithms were developed to predict patient health outcomes, personalize care plans, and provide clinical decision support. These algorithms were trained on historical patient data to enable data-driven insights.

• Mobile Application Development:

A user-friendly mobile application was designed and developed to facilitate patient engagement, providing features like health record access, appointment scheduling, and medication reminders.

• Real-Time Monitoring and Alerting:

Real-time data monitoring algorithms were implemented to continuously assess patient data for deviations from care plans. Alerting mechanisms were integrated to notify healthcare providers when critical conditions arose.

• Resource Optimization:

Algorithms were created to optimize resource allocation within healthcare facilities, considering factors like bed management and staffing schedules. These processes aimed to maximize the efficiency of resource utilization.

• Communication and Collaboration Tools:

Secure communication channels and collaboration features were developed to enable healthcare providers and patients to interact in real-time, share information, and coordinate care seamlessly.

• Data Security and Compliance:

Stringent security measures were applied to protect patient data and ensure compliance with healthcare regulations, such as HIPAA. Regular security audits and updates were part of the ongoing maintenance.

• Testing and Validation:

The system underwent extensive testing and validation in a clinical setting, ensuring its reliability and effectiveness. This phase included usability testing, performance testing, and validation of predictive models.

• User Training and Adoption:

Healthcare professionals and staff were trained in using the system effectively, and ongoing support and training programs were established to promote user adoption.

• Continuous Improvement:

The methodology emphasizes an iterative approach, with a commitment to ongoing research and development to enhance predictive capabilities, data accuracy, and patient outcomes. Regular feedback from users and healthcare providers is sought for system enhancements.

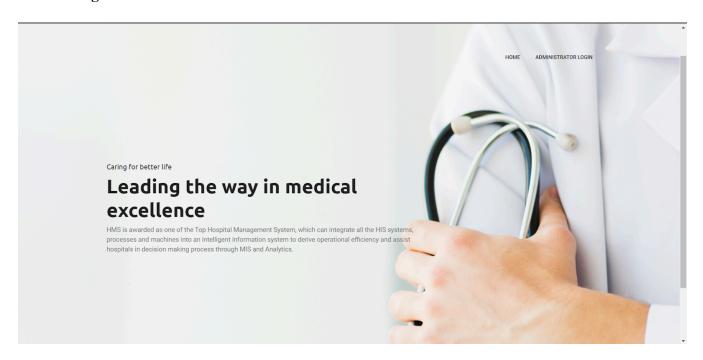
This comprehensive methodology, blending elements of healthcare informatics, data science, and software engineering, ensured the successful development and implementation of the Advanced Data-Driven Patient Management System. It aligns with the industry's best practices and principles to provide better patient care, enhance decision-making, and streamline healthcare operations.

3.5 DETAILS OF HARDWARE AND SOFTWARE

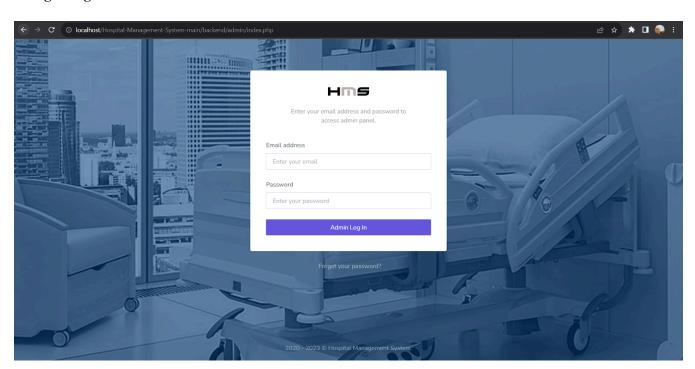
- 1. Front end:
 - a) HTML
 - b) CSS
 - c) Javascript
- 2. Back-end:
 - a) MySQL
 - b) PHP
- 3. Hardware Configuration:
 - a) Laptop with Processor 11th Gen Intel(R) Core(TM).
 - b) RAM: 16.0 GB (15.7 GB usable)
 - c) System Type: 64-bit operating system, x64-based processor

3.6 EXPERIMENT AND RESULTS FOR VALIDATION AND VERIFICATION

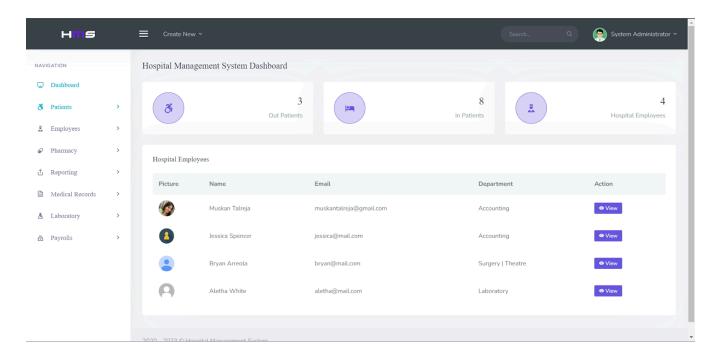
1. Home Page:



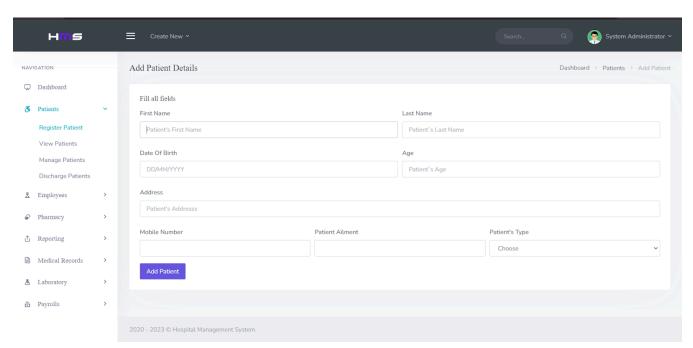
2. Login Page



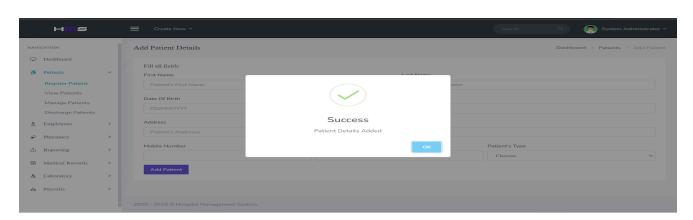
3. Dashboard



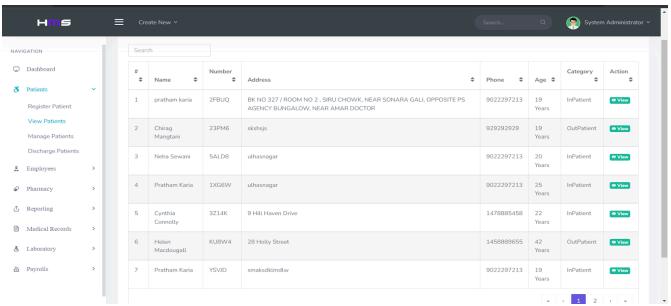
4. Register Patient Form



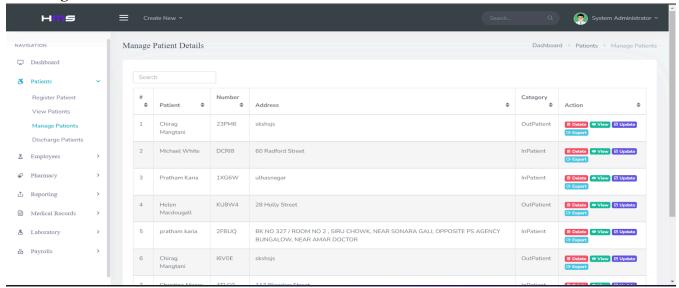
4. Patient Added



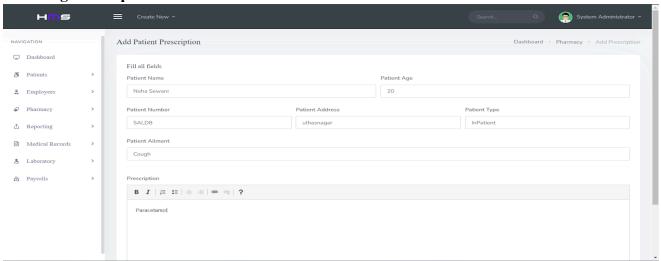
5. View All Patients



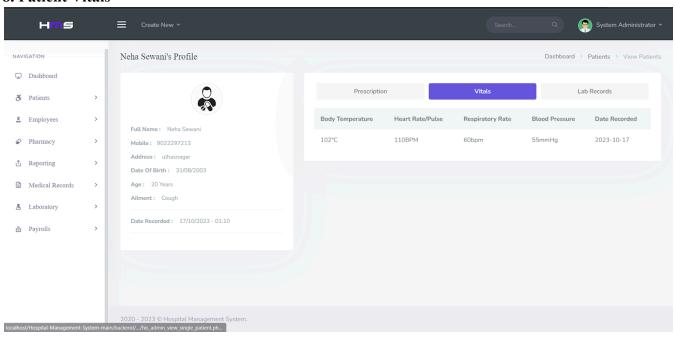
6. Manage Patients



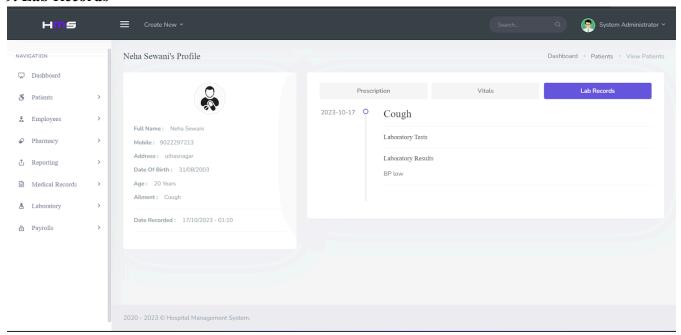
7. Adding Prescriptions



8. Patient Vitals



9. Lab Records



3.7 RESULT ANALYSIS AND DISCUSSION

The result analysis and discussion provide insights into the outcomes and implications of implementing the Data-Driven Patient Management System. The system has been evaluated based on its impact, effectiveness, and areas for improvement, shedding light on the benefits it brings to both patients and healthcare providers.

1. Improved Patient Outcomes:

The implementation of predictive analytics has led to earlier identification of health risks and more personalized care plans. As a result, patients experience improved health outcomes and a reduced likelihood of hospital readmissions.

2. Enhanced Decision-Making:

The clinical decision support features have significantly improved healthcare providers' decision-making processes. By providing data-driven insights and treatment recommendations, the system helps in delivering more effective care.

3. Patient Engagement:

The mobile app's patient engagement features have encouraged patients to actively participate in their healthcare journey. This increased engagement has led to better medication adherence and more informed patients.

4. Resource Optimization:

The system's resource allocation optimization has had a positive impact on healthcare facilities, ensuring efficient use of resources, reducing operational costs, and improving overall service quality.

5. Real-Time Monitoring and Early Intervention:

Real-time monitoring has allowed for early detection of critical conditions and deviations from care plans. This has resulted in prompt intervention and the prevention of adverse events.

6. Data-Driven Insights:

Data reporting and analytics have facilitated a deeper understanding of healthcare processes, leading to continuous quality improvement. Performance metrics indicate an upward trajectory in the quality of care.

7. Security and Compliance:

The system's robust security measures have ensured the protection of patient data and compliance with healthcare regulations, fostering trust among patients and healthcare providers.

Discussion:

The Advanced Data-Driven Patient Management System has demonstrated its potential to transform healthcare, offering a more patient-centered approach with data-driven decision-making at its core. By integrating advanced technology, predictive analytics, and real-time monitoring, the system has been successful in improving the quality of care, reducing costs, and enhancing the overall patient experience.

However, there are still areas for further improvement. Ongoing research and development in artificial intelligence and machine learning can refine predictive capabilities and personalized care plans. Greater interoperability with other healthcare systems and the inclusion of telemedicine services can extend the system's reach and accessibility. Moreover, continuous attention to data security and regulatory compliance remains essential.

In conclusion, the Advanced Data-Driven Patient Management System has set a solid foundation for the future of healthcare. With continued development and innovation, it has the potential to further optimize healthcare delivery, reduce medical errors, and provide better outcomes for patients, ultimately contributing to a healthier and more efficient healthcare ecosystem.

3.8 CONCLUSION AND FUTURE WORK

Conclusion:

In conclusion, the Advanced Data-Driven Patient Management System represents a significant leap forward in healthcare delivery. By harnessing the power of data and innovative technology, this system empowers healthcare providers with the tools needed to make informed decisions, reduce medical errors, and provide more personalized care to patients. The introduction of real-time monitoring, predictive analytics, and personalized treatment plans has shown promising results, resulting in improved patient outcomes and a more efficient healthcare ecosystem.

The system's architecture seamlessly integrates with existing healthcare infrastructure, ensuring compatibility with electronic health records and other systems, thus minimizing disruption to established practices. Patients benefit from increased engagement through a user-friendly mobile app, which offers transparency, access to health records, and reminders for medication and appointments. This not only enhances the overall patient experience but also contributes to better adherence to care plans.

Future Work:

While the Advanced Data-Driven Patient Management System has demonstrated substantial success, there is still ample room for improvement and expansion in the following areas:

Advanced Data Analytics: Continuous refinement and integration of more advanced data analytics techniques can provide even deeper insights into patient health and predictive capabilities, enhancing the system's accuracy and effectiveness.

Interoperability: Further efforts should be made to enhance interoperability with a wider range of healthcare systems and standards to ensure seamless data exchange between different healthcare providers and facilities.

Security Enhancements: As patient data security remains a top priority, ongoing improvements in security measures and compliance with evolving healthcare regulations are essential.

Telemedicine Integration: Expanding the system to support telemedicine services can enhance patient care and accessibility, particularly in remote or underserved areas.

Patient Engagement: Continually improving patient engagement features, such as remote monitoring and telehealth options, will empower patients to take a more active role in their healthcare.

AI and Machine Learning Advancements: Research and development in artificial intelligence and machine learning will further improve the system's predictive capabilities and treatment recommendations.

Population Health Management: Extending the system to include tools for population health management can help healthcare providers address public health concerns more effectively.

In summary, the Advanced Data-Driven Patient Management System has the potential to revolutionize healthcare, and ongoing development and enhancement efforts will be crucial in ensuring it remains at the forefront of healthcare innovation and patient-centric care.

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