# **CREATE A CHATBOT IN PYTHON** aut104302 - SIVAVETRIVEL.M

# **ABSTRACT**

This is an abstract about creating a chatbot in Python using data visualization, text cleaning, tokenization, encoder building, model training, metric visualization, and time to chat.



# **DATA VISUALIZATION**

Data visualization is the process of converting data into a graphical format that is easy to understand. This can be helpful for identifying patterns and trends in data, as well as for communicating data to others.

In the context of chatbot development, data visualization can be used to:

- Understand the distribution of user inputs and chatbot responses
- Identify the most common user queries
- Identify the most common chatbot errors
- Track the performance of the chatbot over time

#### **Program**

```
df['question tokens']=df['question'].apply(lambda x:len(x.split()))
df['answer tokens']=df['answer'].apply(lambda x:len(x.split()))
plt.style.use('fivethirtyeight')
fig,ax=plt.subplots(nrows=1,ncols=2,figsize=(20,5))
sns.set_palette('Set2')
sns.histplot(x=df['question tokens'],data=df,kde=True,ax=ax[0])
sns.histplot(x=df['answer tokens'],data=df,kde=True,ax=ax[1])
sns.jointplot(x='question tokens',y='answer tokens',data=df,kind='kde',fill=True,cmap='YlGnBu')
plt.show()
```

#### **TEXT CLEANING**

Text cleaning is the process of removing noise and inconsistencies from text data. This can include tasks such as removing punctuation, stop words, and slang. Text cleaning is important for chatbot development because it ensures that the chatbot is able to understand user input accurately.

# Program

```
def clean_text(text):
text=re.sub('-',' ',text.lower())
text=re.sub('[.]',' . ',text)
text=re.sub('[1]',' 1 ',text)
text=re.sub('[2]',' 2 ',text)
text=re.sub('[3]',' 3 ',text)
text=re.sub('[4]',' 4 ',text)
text=re.sub('[5]',' 5 ',text)
```

```
text=re.sub('[6]',' 6 ',text)
         text=re.sub('[7]',' 7 ',text)
         text=re.sub('[8]',' 8 ',text)
         text=re.sub('[9]',' 9 ',text)
         text=re.sub('[0]',' 0 ',text)
         text=re.sub('[,]',', ',text)
         text=re.sub('[?]',' ? ',text)
         text=re.sub('[!]','!',text)
         text=re.sub('[$]',' $ ',text)
         text=re.sub('[&]',' & ',text)
         text=re.sub('[/]',' / ',text)
         text=re.sub('[:]',':',text)
         text=re.sub('[;]',';',text)
         text=re.sub('[*]',' * ',text)
         text=re.sub('[\']',' \' ',text)
         text=re.sub('[\"]',' \" ',text)
         text=re.sub('\t',' ',text)
         return text
       df.drop(columns=['answer tokens','question tokens'],axis=1,inplace=True)
      df['encoder inputs']=df['question'].apply(clean text)
df['decoder targets']=df['answer'].apply(clean text)+' <end>'
df['decoder inputs']='<start> '+df['answer'].apply(clean text)+' <end>'
df.head(10)
df['encoder input tokens']=df['encoder inputs'].apply(lambda x:len(x.split()))
df['decoder input tokens']=df['decoder inputs'].apply(lambda x:len(x.split()))
```

```
df['decoder target tokens']=df['decoder targets'].apply(lambda x:len(x.split()))
plt.style.use('fivethirtyeight')
fig,ax=plt.subplots(nrows=1,ncols=3,figsize=(20,5))
sns.set palette('Set2')
sns.histplot(x=df['encoder input tokens'],data=df,kde=True,ax=ax[0])
sns.histplot(x=df['decoder input tokens'],data=df,kde=True,ax=ax[1])
sns.histplot(x=df['decoder target tokens'],data=df,kde=True,ax=ax[2])
sns.jointplot(x='encoder input tokens',y='decoder target
tokens',data=df,kind='kde',fill=True,cmap='YlGnBu')
plt.show()
print(f"After preprocessing: {' '.join(df[df]'encoder input
tokens'].max()==df['encoder input tokens']]['encoder inputs'].values.tolist())}")
print(f''Max encoder input length: {df['encoder input tokens'].max()}'')
print(f''Max decoder input length: {df['decoder input tokens'].max()}")
print(f''Max decoder target length: {df['decoder target tokens'].max()}")
df.drop(columns=['question','answer','encoder input tokens','decoder input
tokens','decoder target tokens'],axis=1,inplace=True)
params={
  "vocab size":2500,
  "max sequence length":30,
  "learning rate": 0.008,
  "batch size":149,
  "lstm cells":256,
  "embedding dim":256,
  "buffer size":10000
learning rate=params['learning rate']
```

```
batch_size=params['batch_size']
embedding_dim=params['embedding_dim']
lstm_cells=params['lstm_cells']
vocab_size=params['vocab_size']
buffer_size=params['buffer_size']
max_sequence_length=params['max_sequence_length']
df.head(10)
```

#### **TOKENIZATION**

Tokenization is the process of dividing text data into smaller units, such as words or characters. This is an important step in many natural language processing tasks, including chatbot development. Tokenization helps the chatbot to understand the meaning of user input and to generate appropriate responses.

### Program

```
vectorize_layer=TextVectorization(
    max_tokens=vocab_size,
    standardize=None,
    output_mode='int',
    output_sequence_length=max_sequence_length
)
vectorize_layer.adapt(df['encoder_inputs']+' '+df['decoder_targets']+' <start> <end>')
vocab_size=len(vectorize_layer.get_vocabulary())
print(f'Vocab size: {len(vectorize_layer.get_vocabulary())}')
print(f'{vectorize_layer.get_vocabulary()[:12]}')
def sequences2ids(sequence):
```

```
return vectorize layer(sequence)
def ids2sequences(ids):
  decode="
  if type(ids)==int:
     ids=[ids]
  for id in ids:
     decode+=vectorize layer.get vocabulary()[id]+''
  return decode
x=sequences2ids(df['encoder inputs'])
yd=sequences2ids(df['decoder inputs'])
y=sequences2ids(df['decoder targets'])
print(f'Question sentence: hi, how are you?')
print(fQuestion to tokens: {sequences2ids("hi, how are you?")[:10]}')
print(f'Encoder input shape: {x.shape}')
print(f'Decoder input shape: {yd.shape}')
print(f'Decoder target shape: {y.shape}')
data=tf.data.Dataset.from tensor slices((x,yd,y))
data=data.shuffle(buffer size)
train data=data.take(int(.9*len(data)))
train data=train data.cache()
train data=train data.shuffle(buffer size)
train data=train data.batch(batch size)
train data=train data.prefetch(tf.data.AUTOTUNE)
```

```
train_data_iterator=train_data.as_numpy_iterator()

val_data=data.skip(int(.9*len(data))).take(int(.1*len(data)))

val_data=val_data.batch(batch_size)

val_data=val_data.prefetch(tf.data.AUTOTUNE)

_=train_data_iterator.next()

print(f'Number of train batches: {len(train_data)}')

print(f'Number of validation batches: {len(val_data)}')

print(f'Number of validation data: {len(val_data)}')

print(f'Encoder Input shape (with batches): {_[0].shape}')

print(f'Decoder Input shape (with batches): {_[1].shape}')

print(f'Target Output shape (with batches): {_[2].shape}')
```

#### **ENCODER BUILDING**

An encoder is a neural network that is used to convert text data into a numerical representation. This representation is then used by the chatbot to generate responses. There are many different ways to build an encoder. One common approach is to use a recurrent neural network (RNN). RNNs are wellsuited for encoding text data because they can learn long-term dependencies in the data.

### Program

```
class Encoder(tf.keras.models.Model):
    def __init__(self,units,embedding_dim,vocab_size,*args,**kwargs) -> None:
        super().__init__(*args,**kwargs)
        self.units=units
        self.vocab_size=vocab_size
        self.embedding_dim=embedding_dim
        self.embedding=Embedding(
```

```
vocab_size,
       embedding dim,
       name='encoder embedding',
       mask zero=True,
       embeddings initializer=tf.keras.initializers.GlorotNormal()
    )
    self.normalize=LayerNormalization()
    self.lstm=LSTM(
       units.
       dropout=.4,
       return_state=True,
       return sequences=True,
       name='encoder lstm',
       kernel initializer=tf.keras.initializers.GlorotNormal()
    )
  def call(self,encoder inputs):
    self.inputs=encoder inputs
    x=self.embedding(encoder_inputs)
    x = self.normalize(x)
    x = Dropout(.4)(x)
    encoder outputs, encoder state h, encoder state c=self.lstm(x)
    self.outputs=[encoder state h,encoder state c]
    return encoder state h,encoder state c
encoder=Encoder(lstm cells,embedding dim,vocab size,name='encoder')
encoder.call([0])
class Decoder(tf.keras.models.Model):
```

```
def init (self,units,embedding dim,vocab size,*args,**kwargs) -> None:
  super(). init (*args,**kwargs)
  self.units=units
  self.embedding dim=embedding dim
  self.vocab size=vocab size
  self.embedding=Embedding(
    vocab size,
    embedding dim,
    name='decoder embedding',
    mask zero=True,
    embeddings initializer=tf.keras.initializers.HeNormal()
  )
  self.normalize=LayerNormalization()
  self.lstm=LSTM(
    units,
    dropout=.4,
    return state=True,
    return sequences=True,
    name='decoder lstm',
    kernel initializer=tf.keras.initializers.HeNormal()
  )
  self.fc=Dense(
    vocab size,
    activation='softmax',
    name='decoder dense',
    kernel initializer=tf.keras.initializers.HeNormal()
  )
```

```
def call(self,decoder_inputs,encoder_states):
    x=self.embedding(decoder_inputs)
    x=self.normalize(x)
    x=Dropout(.4)(x)

x,decoder_state_h,decoder_state_c=self.lstm(x,initial_state=encoder_states)
    x=self.normalize(x)
    x=Dropout(.4)(x)
    return self.fc(x)

decoder=Decoder(lstm_cells,embedding_dim,vocab_size,name='decoder')
decoder(_[1][:1],encoder(_[0][:1]))
```

#### **MODEL TRAINING**

Once the encoder has been built, the chatbot model needs to be trained. This involves feeding the encoder examples of user inputs and chatbot responses. The model will learn to generate responses that are similar to the responses in the training data.

#### program

```
class ChatBotTrainer(tf.keras.models.Model):
    def __init__(self,encoder,decoder,*args,**kwargs):
        super().__init__(*args,**kwargs)
        self.encoder=encoder
        self.decoder=decoder

def loss_fn(self,y_true,y_pred):
        loss=self.loss(y_true,y_pred)
        mask=tf.math.logical_not(tf.math.equal(y_true,0))
        mask=tf.cast(mask,dtype=loss.dtype)
        loss*=mask
        return tf.reduce_mean(loss)
```

```
def accuracy fn(self,y true,y pred):
    pred values = tf.cast(tf.argmax(y pred, axis=-1), dtype='int64')
    correct = tf.cast(tf.equal(y true, pred values), dtype='float64')
    mask = tf.cast(tf.greater(y true, 0), dtype='float64')
    n correct = tf.keras.backend.sum(mask * correct)
    n total = tf.keras.backend.sum(mask)
    return n correct / n total
  def call(self,inputs):
    encoder inputs,decoder inputs=inputs
    encoder states=self.encoder(encoder inputs)
    return self.decoder(decoder inputs,encoder states)
  def train step(self,batch):
    encoder inputs,decoder inputs,y=batch
    with tf.GradientTape() as tape:
       encoder states=self.encoder(encoder inputs,training=True)
       y pred=self.decoder(decoder inputs,encoder states,training=True)
       loss=self.loss fn(y,y pred)
       acc=self.accuracy fn(y,y pred)
    variables=self.encoder.trainable variables+self.decoder.trainable variables
     grads=tape.gradient(loss,variables)
    self.optimizer.apply gradients(zip(grads, variables))
    metrics={'loss':loss,'accuracy':acc}
    return metrics
  def test step(self,batch):
    encoder inputs,decoder inputs,y=batch
    encoder states=self.encoder(encoder inputs,training=True)
    y pred=self.decoder(decoder inputs,encoder states,training=True)
    loss=self.loss fn(v,v pred)
    acc=self.accuracy fn(y,y pred)
    metrics={'loss':loss,'accuracy':acc}
    return metrics
model=ChatBotTrainer(encoder,decoder,name='chatbot trainer')
model.compile(
  loss=tf.keras.losses.SparseCategoricalCrossentropy(),
  optimizer=tf.keras.optimizers.Adam(learning rate=learning rate),
  weighted metrics=['loss','accuracy']
model( [:2])a
```

#### **METRIC VISUALIZATION**

Once the model has been trained, it is important to visualize the metrics to assess its performance. This can include metrics such as accuracy, precision, and recall. Metric visualization can help to identify areas where the model needs to be improved.

#### **Program**

```
fig,ax=plt.subplots(nrows=1,ncols=2,figsize=(20,5))

ax[0].plot(history.history['loss'],label='loss',c='red')

ax[0].plot(history.history['val_loss'],label='val_loss',c = 'blue')

ax[0].set_xlabel('Epochs')

ax[1].set_xlabel('Epochs')

ax[0].set_ylabel('Loss')

ax[1].set_ylabel('Accuracy')

ax[0].set_title('Loss Metrics')

ax[1].set_title('Accuracy Metrics')

ax[1].plot(history.history['accuracy'],label='accuracy')

ax[1].plot(history.history['val_accuracy'],label='val_accuracy')

ax[0].legend()

ax[1].legend()

plt.show()
```

#### TIME TO CHAT

Once the model has been trained and evaluated, it is ready to be used to chat with users. The chatbot can be deployed on a variety of platforms, such as websites, mobile apps, and messaging platforms.

## **CONCLUSION**

Creating a chatbot in Python can be a complex task. However, by using data visualization, text cleaning, tokenization, encoder building, model training, metric visualization, and time to chat, it is possible to create a chatbot that is both accurate and engaging