**SUMMARY**

* Over 9 Years of diverse experience in Quality Assurance testing.
* Experience in full SDLC lifecycle from initiation through to production verification and test closure in waterfall and Agile methodologies.
* Proficient in different phases of testing like Unit Testing, Regression Testing, Integration Testing, System Testing, User Acceptance Testing (UAT), Cross – browser Testing, Business Readiness Testing in Production environment.
* Good knowledge of Selenium WebDriver with Java as a programming language, TestNG, Data driven, Page Object Model (BDD) frameworks, Grid, Jenkins, GIT, Cucumber, Keyword driven frameworks.
* Experience in testing Single and Multiple protocols in LoadrunnerVugen like Web Http, Web Services, SAP GUI, SAP protocols and HP performance center.
* Experience working with PL/SQL to test ETL data loads (EIM) and Application Programming Interfaces API testing - XML, Soap UI messages.
* Expert in mentoring Team Members and thorough understanding of SDLC.
* Exceptional ability to build productive relationships with business users, test teams, development teams and clients across functional and technical disciplines and thus generating accurate and detailed business requirements.
* Strong analytical skills, consulting skills, team player and attention to detail.

**TECHNICAL SKILLS**

|  |  |
| --- | --- |
| **Software Testing** | * Creating test plans and providing inputs to test estimates * Creating, organising and executing test cases. Setting up Test Data * Bug reporting and tracking * Updating Requirement Traceability Matrix, submitting Test Results * Participating and contributing to team meetings in meeting deadlines * Testing strategies and types of testing * Agile and Waterfall models |
| **Tools and Technologies** | * HP Quality Centre, VSTS, HP ALM, AtlassianConfluence, Jira, Trello * Load Runner, HP Performance Centre * SQL, PL/SQL, OS, C, C++, Win SCP, EIM loads(ETL Testing) * Web Services – XML, Soap UI, Rfhutil tool * CMS - iMIS, Kentico, Umbraco, Sitecore, .Net , Siebel CRM Applications |
| **Databases** | Oracle |
| **Domain Knowledge** | Pharmaceuticals, Medical, Retail, Marketing & Advertising, Telecommunications(Telephony Testing) |

**EDUCATION**

**Bachelor degree in Bio- Technology** from SreeVidyanikethan Engineering College – Tirupathi, Andhra Pradesh, India. Secured an aggregate of 81.3%.

**PREVOIUS PROJECT HISTORY**

Aug 2018 – Feb 2018 Test Analyst Manningham City Council, Melbourne

Jul 2018 –Jul 2018 Test Analyst Loud & Clear, Melbourne

Apr 2018 – Jun 2018 Freelance Tester Bug finders, Melbourne

Feb 2018 – Mar 2018 Test Analyst CHE Proximity, Melbourne

Apr 2017 – Jan 2018 Freelance Tester uTest, Melbourne

Jun 2016 – Dec 2016 Test Analyst RACGP, Melbourne

Mar 2016 – May2016 Freelance Tester uTest, Melbourne

Jun 2012 – Jul 2015 Senior Test Analyst Wipro Technologies, Bengaluru

Dec 2011 – May 2012 Performance Test Analyst, Walmart Wipro Technologies, Bengaluru

Oct 2009 – Nov 2011 Test Analyst, GSK (Pharmaceutical) Wipro Technologies, Bengaluru

**ACCOMPLISHMENTS**

* Thanks a zillion award for leading the team in eTrackEnabler functionalities project.
* Feather In My Cap- Team award for excellent work commitment delivery on time and extra-ordinary team work as a new resource in GSK SFA projects.
* Feather In My Cap for playing an important role in Performance Testing team.
* Got appreciation mails from clients.

**EXPERIENCE**

**Aug 2018- Dec 2018 Manningham City Council, Melbourne, Australia**

Test Analyst

***Projects:*** *Telephony- Mitel Connect Softphone*

***Responsibilities:***

* Testing end to end features of new client version of Mitel (3280) – Inbound/ Outbound calls, Transfer, Consult, Merge, Adhoc Conference, Screen share, IM chat, Video call, Scheduled Meetings, Pickup groups, Work groups in various scenarios – combinations between Internal Extensions and External mobiles for various releases of Client and server patches.
* Attending Stand up meetings to discuss on the identified issues with the scenario and the screenshots.
* Retesting the defect fixes and reproducing the issue to check various combinations of scenarios working with in Civic and Depot.
* Updating the status to QA Team lead on daily basis.

***Tools and Technologies used:***

Tools: Snipping tool, Mitel Connect Softphone

Devices: Jabra headsets, TAPI device, Internal Extensions, External Mobiles, Docked in Laptops, Docked headsets, Plantronics headsets

**Jul 2018- Jul 2018 Loud & Clear, Melbourne, Australia**

Test Analyst

***Projects:*** *Sustainability Victoria – Campaigns*

***Responsibilities:***

* Understanding the functionality of Sitecore CMS to test the bugfixes of Sustainability Victoria – Campaigns project.
* Managing defects using Jira.
* Attending Stand up meetings to discuss on the changing priorities and current status of the project.
* Working closely with Backend, frontend developers, QA team and product owner.
* Updating the status to QA Team lead on daily basis.

***Tools and Technologies used:***

Tools: Jing, Jira, Sitecore CMS

Browsers: Google Chrome, Firefox, Safari

**Apr 2018- Jun 2018 BugfindersCrowdsourced Testing, Melbourne, Australia**

Freelance Tester

***Projects:*** *PAW 021 – Conversion*

***Responsibilities:***

* Identifying the test areas in scope by understanding the Requirements Criteria.
* Exploring the application under test by setting up the Open VPN GUI provided by the website.
* Executing the test cases to test the functionality of the application thoroughly.
* Logging the valid defects with detailed step by step description and providing necessary artefacts – screenshots and video clippings.

***Tools and Technologies used:***

Tools: Jing, Bugfinders defect tracking system, Screencast- o- matic

Browsers: Google Chrome

**Feb 2018- Mar 2018 Revolution IT, Melbourne, Australia**

Test Analyst

***Client:*** CHE Proximity

***Projects:*** Cochlear, Coles Liquor, Mazda

***Responsibilities:***

* Performed UI Testing for Cochlear and Coles Liquor project in various browsers and devices by understanding the project requirements and raised defects in Trello.
* Performed regression testing for Mazda project by understanding the functionality of the application and raised critical defects in Jira which impacted the deployment of the application from QA to Pre-production environment.
* Attended Daily stand-up meetings.
* Involved in testing OCP-hotfix release for Mazda project.
* Updated the testing director with test results.

***Tools and Technologies used:***

Tools: Jira, Trello,

Browsers: Firefox, Safari, Google Chrome

Devices: iPhone 6s, iPhone 7, Samsung S7, iPad Pro

**Apr 2017- Jan 2018 u-Test online Testing, Melbourne, Australia**

Freelance Tester

***Projects***: Retail & E-tail, Rodan and Fields

***Responsibilities:***

* Understanding the project test objectives and documentation.
* Performed Functional, GUI testing and logged defects.
* Participated in various cycles of testing to improve the product quality and to test new features added to the application.

***Tools and Technologies used:***

Tools: Jing, uTest defect tracking system

Browsers: IE, Firefox, Google Chrome

**Jun 2016 – Dec 2016 Revolution IT, Melbourne, Australia**

Test Analyst

***Client***: The Royal Australian College of General Practitioner (RACGP)

***About RACGP:*** The Royal Australian College of General Practitioners (RACGP) is the professional body for general practitioners (GPs) in Australia. The RACGP is responsible for maintaining standards for quality clinical practice, education and training, and research in Australian general practice.

***Projects:*** Events, Membership Application Forms,QI Payments, Basic Payments, Secure Payment Page bug fix, Zip money Payment, Forms – Prorata, QI – Member Upgrade

***Responsibilities:***

* Worked in a complete agile environment asa Functional Test Analyst for Scrum Team consisting of 6 people and in sprint cycles of 2 weeks.
* Actively involved in daily stand –up, sprint planning and retro meetings in liaison with Product Owner, Developers, Scrum Master and Business Analyst for prioritization of user stories from backlog.
* Involved in documenting test plan, creating and manually testing tasks based on user stories (Acceptance criteria), defect management using Visual Studio (VSTS), preparing Test Reports and updating Project Manager with Test Status. Conducted UAT with business users.
* Proactive in suggesting product quality improvements, documented testing approach and the entire test cycles.
* Worked with various teams to test solutions for production fixes.

***Tools and technologies used:***

CMS: Umbraco, Kentico, iMIS, .Net Application

Tools: Atlassian **–** Confluence, SQL, Brain Tree Sandbox, Snagit, VSTS (Bug tracking and reporting tool)

**Mar 2016- May 2016 u-Test online Testing, Melbourne, Australia** Freelance Tester

***Project:*** Planwise advisor

***Responsibilities:***

* Understanding the project test objectives and documentation.
* Performed Functional, GUI testing and logged defects.
* Participated in various cycles of testing to improve the product quality and to test new features added to the application.

***Tools and Technologies used:***

Tools: Jing, uTest defect tracking system

Browsers: IE, Firefox, Google Chrome

**Jun 2012 – Jul 2015 Wipro Technologies, Bengaluru, India**

Senior Test Analyst

***Client:*** GSK

***Projects:*** eTrack, Enabler (API Testing)

***Project Description:*** eTrack application is used to track the clinical studies using milestones conducted in GSK. Enabler application is integrated with various vendors for data transfer.

***Responsibilities:***

* Actively participated in preparing the Test plan and provided the inputs into time estimates.
* Developed test cases for the identified test scenarios in a validated project.
* Executed test cases and documented defects using HP Quality Centre.
* Involved in peer reviews and mentoring new resources.
* Handled a team of two members involved in enabler functionalities testing for eTrack project.
* Updated the traceability matrix and ensured amendments of test cases are mapped correctly.
* Involved in monitoring and tracking of test execution progress.
* Prepared Test reports that are reviewed to ensure the documents are annotated as per the GxP Validation standards of GSK.
* Attended stand up meetings scheduled by onsite coordinator/Lead and weekly client calls.
* Tested Enabler functionalities (API Testing) - data transfer of XML, EIM loads (ETL Testing), Soap UI messages with various integrated systems using Rfhutil tool.
* Helped business to conduct production verification testing after deployment.

***Tools and technologies used:***

Tools: HP Quality Centre, HP ALM, WinSCP, Rfhutil tool, Soap UI, xml, PL/SQL, ETL Testing – EIM loads

Applications: Siebel CRM

**Dec 2011 – May 2012 Wipro Technologies, Bengaluru, India** Performance Test Analyst

***Client:*** Walmart

***Project:*** Employee Portal

***Project Description:*** Walmart employee portal enable the employees of the company to manage their leave plans, roaster management, reports.

***Responsibilities:***

* Gathering the Test Input data. Test Input data includes Pre-condition, Test Input, Test Result.
* Developed Load Runner Scripts. Created correlation as well as parameterization using Load Runner VuGen.
* Created Base Line, Multi-User and Day in Life scenarios. Random pacing between iterations was introduced to get the desired transactions per hour using HP ALM.
* Analysed throughput graphs, hits/second graphs, transactions per second graphs and rendezvous graphs using Load Runner Analysis tool.

***Tools and technologies used:***

Tools: LoadRunner, HP ALM, HP Diagnostics, Performance Center, Load Runner Analysis tool

Protocols: Web (http/html), SAP GUI, SAP (web)

**Oct 2009 – Nov 2011 Wipro Technologies, Bengaluru, India**

Test Analyst

***Client:*** GSK

***Projects:*** Salsa, APAC, Americas

***Project Description:*** Salsa, APAC and Americas are the applications used by Medical Representatives of GSK in Europe, Asian and American Countries to track sample distributions during the activities.

***Responsibilities:***

* Analysed the specifications provided by the clients and created test cases.
* Functional, System, Integration and Regression testing of Siebel CRM application.
* Ensuring test artefacts are correctly linked to Requirements in HP ALM.
* Defect management using HP Quality Centre.
* ETL Testing using PL/ SQL.

***Tools and technologies used:***

Bug tracking and reporting: HP Quality Centre

Application platform: Siebel CRM

**REFERENCES**

Can be provided upon request.