

Subject	CRF - 111891-Lead Mail with daily dashboard		
Initiator	Lijo Jose	Department	SALES CALL CENTRE
Priority	Medium	Created On	21-Apr-2022 03:54:32 PM

IT CRF Request

Respected Sir

We seek your approval to automate callcentre CRM&CRC Lead mail to corresponding vertical head with copy marking to SVP AB&R. This will help us to improve the Lead conversion of other vertical products.

MD&CEO may kindly approve

CRF Created Date : 14-APR-2022


MOD Approved Date : 18-APR-2022

CRF Completed Date : 21-APR-2022

TechLead/TestLead	Developer/Tester	StartDate	EndDate	Phase	TechChanges	Description	NoOfChanges	TotalHours
VIVEK M S	AISWARIA C S	10-MAY-2022	20-MAY-2022	2. excel automation and mail automation	Normal Report	Medium Reports (7 H)	10	70
VIVEK M S	AISWARIA C S	22-APR-2022	09-MAY-2022	1.Web automation	Normal Report	Medium Reports (7 H)	15	105
JOBY JOSE	NAINA NASRIN P	21/May/2022	24/May/2022	Other Projects	High Change	High (6 H) X 4	4	24

Review Details

Reviewer Name	Designation	Department	Status	Updated Date	Remarks
Vivek M S	CHIEF MANAGER	R & D NEW AGE TECHNOLOGIES	Recommended	22-Apr-2022 08:32:16 AM	Recommended
Ratheesh.C.M	DY. GEN. MGR.	SALES	Recommended	22-Apr-2022 02:41:38 PM	Recommended
Ajith U	SR.DEPUTY GENERAL MANAGER	IT APPLICATION MANAGEMENT	Recommended	22-Apr-2022 03:50:37 PM	recommended
Sanu V	SR.ASSISTANT GENERAL MANAGER	R & D NEW AGE TECHNOLOGIES	Recommended	22-Apr-2022 04:02:07 PM	
Joby Jose	CHIEF MANAGER	QUALITY ASSURANCE	Recommended	22-Apr-2022 05:47:00 PM	Recommended
Dileep Kumar Mukundan	GENERAL MANAGER	I.T	Recommended	22-Apr-2022 09:42:23 PM	Recommended
Raju.N	SENIOR VICE PRESIDENT	ANALYTICS AND BUSINESS REVIEW	Recommended	23-Apr-2022 06:43:47 AM	Recommended
Bindu.A.L.	EXECUTIVE VICE PRESIDENT	FINANCE AND ACCOUNTS	Recommended	23-Apr-2022 07:35:48 PM	
Sunilkumar M P	SR.ASSISTANT GENERAL MANAGER	MD & CEOS OFFICE	Recommended	23-Apr-2022 09:12:11 PM	Recommended

Final Status - Approved	Remarks :	
Name	Nandakumar V.P	
Designation	MD AND CEO	
Date	25-Apr-2022 09:26:22 PM	

