

Performance and Testing

Date : 02 November 2025

Team ID : NM2025TMID04955

Project Name: Optimizing User Group and Role Management with Access Control & Workflows

Maximum Marks : 4 Marks

Model Performance Testing – User Creation

The screenshot shows the ServiceNow User creation interface. The User ID is set to 'alice'. The First name is 'alice' and the Last name is 'p'. The Email is 'alice@gmail.com' and the Identity type is 'Human'. The Active checkbox is checked. Other fields like Title, Department, Password needs reset, Locked out, and Internal Integration User are present but not filled. Below the form, there are tabs for Entitled Custom Tables, Roles (4), Groups (2), Delegates, Subscriptions, and User Client Certificates. A table view shows two users: 'User - alice p' and 'User - bob p'.

Model Performance Testing – Group Assignment

The screenshot shows the ServiceNow Group creation interface. The Name is 'project team'. The Manager is 'alice p'. The Group email is 'projectteam@example.com' and the Parent is 'None'. Below the form, there are tabs for Roles, Group Members (2), and Groups. A table view shows two group members: 'User - Bob p' and 'User - alice p'.

Model Performance Testing – Table Workflow Configuration

The screenshot shows the ServiceNow Workflow Studio interface for a 'task table' flow. The trigger is 'task table Created where (status is in progress, and comments is feedback, and assigned to is bob)'. There are two actions: 'Update task table Record' and 'Ask For Approval on task table'. The data panel on the right lists various flow variables and triggers, such as 'Trigger - Record Created', 'task table Record', 'task table Table', 'Run Start Time UTC', 'Run Start Date/Time', '1 - Update Record', '2 - Ask For Approval', 'Approval State', and 'Action Status'.

