# VENKATKUMAR RAJAN

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#### **SUMMARY**

An AI Engineer with 3 years of experience designing and deploying AI solutions that drive automation, scalability, and business impact.

#### **EXPERIENCE**

# Generative AI Developer | Senior Executive

Dec 2023 - present

EXL Service.com(India) private limited

Noida, India (Remote)

- Solely developed and deployed a real-time, production-grade Generative AI document processing backend leveraging Azure OpenAI, NLP, and computer vision for a U.S. insurance client. Designed a unified codebase capable of dynamically extracting multiple document types with minimal prompt updates. Implemented confidence scoring (>95%), automated post-processing archival, logging (local + SQL), and secure key management using Azure Key Vault. Integrated Azure Blob Storage and CI/CD pipelines via Azure DevOps, enabling scalable deployment and maintenance.
- Led healthcare analytics and intelligent document processing (IDP) initiatives for a Fortune healthcare client, implementing solutions with **Azure Document Intelligence**, **Power Apps**, **Power Automate**, and SharePoint, and developing eAppeal pipelines and GenAl POCs that accelerated claim resolution, reduced manual effort, and improved operational efficiency by **40–60%**.
- Delivered multiple GenAI projects and POCs to showcase value to internal stakeholders and external clients, driving new business opportunities and improving operational efficiency by 25–40%.

#### **Machine Learning Engineer**

Sept 2022 - Oct 2023

AUGRAY

Chennai, TamilNadu, India (Onsite)

- Real-Time Ball Fault Identification: Designed and deployed a lightweight ball defect detection system for a major sports goods manufacturer using MobileNetV2, optimized for Jetson AGX. Achieved 90%+ accuracy, reducing QA error rate by 40+% and boosting manufacturing throughput by 3x.
- Automated 3D Reconstruction using Generative AI with Photogrammetry and NeRF: Implemented an automated 3D reconstruction
  pipeline using combination of traditional and Generative AI approach, achieving 95% accuracy for non-reflective objects and 70% for
  reflective objects.
- Wall Segmentation with Color Schemes: Developed wall/floor segmentation model with 80% accuracy, helping the paint manufacturer automate color preview generation, cutting designer effort by 50+ hours/month.
- Foot Detection and Virtual Shoe Try-On: Led a virtual shoe try-on project with 10,000+ annotated foot images, achieving 79% placement accuracy and reducing customer return rates by 15% in pilot trials.
- Additionally, Created impactful Generative AI PoCs including flyer generation, face texture synthesis, and a site-based chatbot, driving innovation in client engagement and interactive marketing solutions.

# **SKILLS**

- Programming Languages: Python, C++
- AI/ML Frameworks: TensorFlow, PyTorch, OpenCV, Kornia, scikit-learn, Gym, Pyspark, Prophet, NetworkX
- Generative Al and LLMOps: LangChain, LlamaIndex, Docling, Groq, Ollama, CrewAl, RAGAS, AutoGen, Phidata, LangGraph
- Web and Backend Frameworks: Django, Reactjs, Nodejs, FastAPI, Flask, RestAPI, Streamlit, Gradio
- Deployment, MLOps and Edge AI: Azure, AWS, Docker, Kubernetes, Kubeflow, MLflow, Kafka, CI/CD (Azure DevOps, Git), Nvidia Jetson AGX, Raspberry Pi
- Database, Automation, Visualization and Testing: MongoDB, MySQL, Power Apps, Power Automate, PowerBI, Tableau, Unittest, Pytest
- Professional Skills: Leadership, Project Management, Agile Methodologies, Business Analysis, Problem-Solving, Adaptability

### PAPER PUBLICATION

- A Generative Approach to High Fidelity 3D Reconstruction from Text Data[Arxiv][Github]
- Advancing Audio Fingerprinting Accuracy with AI and ML: Addressing Background Noise and Distortion Challenges [IEEE]
- Implementation of PCB Layout using CNC Machine Controlling with Wireless Communication [IRJIET]

## **CERTIFICATION AND ACCOMPLISHMENT**

- Certification: Tensorflow Developer, Nvidia Jetson AI specialist, Azure AI, Reinforcement learning, Computer Vision, Generative AI
- Udacity Nano Degree : Introduction to Self Driving Car, Self Driving Car Engineer
- Accomplishment : Kaggle Master

#### **EDUCATION**

- M.Tech. in Artificial Intelligence and Machine Learning Birla Institute of Technology and Science, Pilani
- B.E. in Electronics and Communication SACS MAVMM Engineering College, Anna University

Rajasthan, India Mar 2023 - Apr 2025 Madurai, Tamil Nadu, India July 2016 - Oct 2020