

## Email #1

From: Vladimir  
To: Carter  
Subj: Omar's request to expand the rollout

Dear Carter,

As we discussed in the last meeting, Mr. Omar was suggesting to expand the rollout to all sections in the restaurants.

In project charter we established the scopes of the project and I understand your concerns about these changes.

As a result, we could have a scope changes in time and budget. The budget is not so big, so we could have issues with implementation. Also, if we expand the rollout to all sections in the restaurants, as you said during the meeting, we should hire more kitchen personnel and maintaining employee and customer satisfaction and we didn't estimate the impact of these changes.

Therefore, I would like to ask you to find out some reasons to show Denna and Omar that this expanding could bring us to the wrong goal.

Thanks for your time and have a good day.

Vladimir

## Email #2

From: Vladimir  
To: Seydou  
Subj: Omar's request to expand the rollout

Dear Seydou,

As we discussed in the last meeting, Mr. Omar was suggesting to expand the rollout to all sections in the restaurants.

In project charter we established the scopes of the project and I understand your concerns about these changes.

As a result, we could have a scope changes in time and budget. The budget is not so big, so we could have issues with implementation. As you said during the meeting, the expanding the rollout would provide more accurate metrics and, if successful, could lead to a greater revenue increase. However, you don't think piloting across the entire restaurant is a good idea because a bar-focused rollout is less risky. I have the same concerns.

Therefore, I would like to ask you to find out some reasons to show Denna and Omar that this expand of project could bring us to wrong goal.

Thanks for your time and have a good day.

Vladimir