Valentina Olekhnovich

Munich, Germany



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SUMMARY

Currently, a Web Developer Intern and a WeHelp team member. Inventing, coding, and launching the product from the idea into reality.

Finished 1,5 years of educational programs with Udacity. 5 years of Engineer's degree in Computer Science. 12+ years of IT experience: consulting, project scoping, requirements writing, testing, and project management.

Practical experience as a Web Developer Intern: JavaScript, and modern frameworks, understanding of data structures, experience with REST APIs, agile project development, goal-oriented, planning, coding, making code reviews and retrospectives, helping colleagues, and accepting help.

SKILLS

- JavaScript HTML CSS React.is Redux.is Vue.is REST APIs Git Node.is Integration Tailwind
- Process Improvement Product Management Problem-solving Project Management

EXPERIENCE



WeHelp, Intern

Feb 2022 - now, Munich

- Maintain and develop the project's website using JavaScript, Vue.js, HTML, Tailwind, Airtable, and Nuxt.js.
- Work according to agile software development methodology: SCRUM meetings (daily, planning, retro), create pull requests, review code using GitHub.
- Facilitate daily meetings, and closely work with UI/UX designers to define requirements.



Fiovex, Intern

Dec 2021 - Jan 2022, Munich

Built React/Redux components using TypeScript, Blueprint (UI toolkit).



Udacity, Student

Jan 2020 - Jun 2021, Munich

React Nanodegree Program, Front End Web Developer Course, Intro to Programming Nanodegree

- Built a React application that makes use of props to manage the state, uses the event handlers, and data propagation, React Router, handles asynchronous requests.
- Built a React/Redux application that handles asynchronous requests, combining the state management features of Redux and the component model of React.

- Developed React Native application that effectively manages state and uses React Navigation and AsyncStorage.
- Upgraded my knowledge and skills with HTML, CSS, and JavaScript.
- Integrated several third-party APIs.
- Created CSS variables with Sass and configured Webpack to use Sass-controlled stylesheets.
- Used Git for code version control, set up a Node and Express environment to develop a local server app, used
 Webpack for building clients' app distribution pack, and tested client and server code with Jest.
- Had a quick introduction to the basics of using Shell. Learned Python, and the fundamentals of Object-Oriented Programming.

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Western Union, Operations Manager

Aug 2008 - Aug 2019, Moscow

- Performed software integration project management and technical consulting for Banks and Automated Banking Systems Integrators in Retail banking, and Internet Banking, at least 4 projects at a time, with a 6-12 months completion period.
- Filled the role of Product Owner for a major project Sub-Agent Portal (Know your Customer functionality, compliance requirements conduction, Salesforce integration), worked with internal and external stakeholders, UI/UX designer, developers, and testers, external third-party vendors, managed multi-cultural international teams (USA, EU, CIS, India).
- Provided technical support, User Acceptance Tests, and monitoring for new business initiatives.
- Managed large-scale InfoSec projects, as a result, the network, gave 75% of the revenue protection in a short time with additional security certificates or VIP Net equipment.
- Conducted regular training seminars for Banks and Post 500+ operators and managers per year.



Western Union, Specialist for the development of a regional network

Jan 2007 - Sep 2008, Moscow

- Was responsible for new software migration, software upgrades in the Money Transfer East region, releases, and enhancements.
- Proceeded as second-line support for the technical support team in a call center.
- Troubleshot mass outage (reporting, testing, supporting).
- Performed User Acceptance Tests of any kind to support functions, products, and implementations.



Bristol Myers Squibb, User Support Specialist

Nov 2006 - Aug 2008, Moscow

- Maintained issue tickets database. Interacted with the Development team to provide software change requirements.
- Identified and resolved software and hardware issues, and performed first-line support for systems-related issues.
- Provided end-user training across computer software and hardware.
- Contacted vendors to monitor ticket solutions. Installed and configured the software.

EDUCATION

Hexlet Online programming school Hexlet

Student, Programming Course Sept 2019 - Dec 2019, Munich



Intensive German Course Feb 2019 - Dec 2019, Munich

Moscow State Automobile and Road Technical Institute (State TechnicalUniversity) (MADI)

Engineer, Computer Science, Sep 2001 - Jul 2006, Moscow