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Education

.ASAU - Armenian State Agrarian University (2007 – 2012)

Experience

- .<u>UCom LLC</u> Technical Support Consultant (03.2016 11.2016)
- .<u>Beeline Armenia</u> Technical Support Specialist (07.2014 02.2016)
- .Beeline Armenia Call Center Agent (03.2013 07.2014)

Trainnigs

- .MIC Armenia .Net/C# Programming (04.2017 07.2017)
- .UCom LLC Company's network infrastructure and problem-solving procedure related to services (12.2015-02.2016)
 - .Beeline Armenia Effective customer care skills (27.08.2013 30.10.2013)

Volunteering

- .<u>ACOYA</u> Event Manager (02.2018 ...)
- .KASA Swiss Humanitarian Foundation 2 for a job/Mentor(11.2017 04.2018)
- .<u>Armenian Progressive Youth</u> Local events organising group member (03.2017 08.2018)
- .<u>Digitec Expo2017</u>, <u>Sevan Startup Summit2017</u>, <u>Space Apps Challenge2017</u>, <u>International Forum of Eurasian Partnership2017</u> Volunteer Staff

Other

IT Skills - CRM systems, Network Routing Fundamentals, Linux Ubuntu Languages - Armenian (native), Russian (fluent), English (intermediate) Hobbies - Intellectual Games (\(\leq u_1 \) - Q, 1-st season, Adrenaline team)