

Terms and Conditions of Service

Fragstore (<https://www.fragstore.com>)

Effective Date: November 15, 2025

1 Introduction and Acceptance

Welcome to **Fragstore** ("**Fragstore**," "**we**," "**us**," or "**our**"), a digital storefront specializing in the sale of video game license keys (digital goods). These Terms and Conditions of Service ("**Terms**") govern your access to and use of the Fragstore website, including any content, functionality, and services offered on or through <https://www.fragstore.com> (the "**Website**").

By accessing or using the Website, you agree to be bound by these Terms and our Privacy Policy. If you do not agree to these Terms, you must not access or use the Website.

2 Digital Goods and Sales

2.1 Nature of Goods

Fragstore sells **digital license keys** that allow you to activate and download video games or content on third-party platforms (e.g., Steam, Epic Games, etc.). We do not sell the games directly; we sell the legitimate license keys to those games.

2.2 Order Acceptance and Fulfillment

1. **Key Delivery:** Upon successful payment, the digital key is typically delivered instantly to your account dashboard or via email.
2. **Key Functionality:** You are responsible for immediately activating the key on the intended third-party platform. We guarantee the key will be valid and functional upon delivery.
3. **Non-Transferable:** All keys sold are for personal use and may not be resold or transferred.

2.3 Pricing and Payment

All prices are listed in the currency specified on the Website and are subject to change without notice. We use third-party payment processors to handle transactions. By submitting payment information, you represent and warrant that the payment information is valid and that you have the legal right to use it.

2.4 Refunds and Returns Policy (Critical)

All sales of digital license keys are final and non-refundable. Due to the nature of digital goods, once a key has been delivered, there is no way for us to revoke its license or confirm whether it has been used.

- **Exceptions:** We will only issue a full refund or replacement in the event that the key delivered is demonstrably **invalid or non-functional** upon delivery and we are unable to provide a working replacement. You must notify us of a non-functional key within **48 hours** of purchase.

3 User Accounts

3.1 Account Registration

You may be required to register an account to access certain features, such as purchasing and viewing your purchased keys. You agree to provide accurate, current, and complete information during the registration process.

3.2 Account Security

You are solely responsible for maintaining the confidentiality of your account credentials (username and password) and for all activities that occur under your account. You agree to notify Fragstore immediately of any unauthorized use of your account. Fragstore is not liable for any loss or damage arising from your failure to protect your account.

4 Intellectual Property

4.1 Website Content

All content on the Website, including text, graphics, logos, images, and the design/arrangement of the site, are the exclusive property of Fragstore or its licensors and are protected by intellectual property laws.

4.2 Game Intellectual Property

You acknowledge that the video games and their associated intellectual property, including logos, trademarks, and game content, are the property of the respective game developers and publishers. Fragstore is a licensed distributor of keys and does not claim ownership of the game IP.

5 Limitation of Liability

The Website and all products are provided on an **"as is"** and **"as available"** basis. Fragstore makes no warranties, express or implied, regarding the operation of the Website or the information, content, or products included on the Website.

To the fullest extent permitted by applicable law, Fragstore shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, data, or other intangible losses, resulting from:

1. Your access to or use of the Website.
2. Any key delivered that is redeemed on a third-party platform.
3. Any unauthorized access to or use of our servers and/or any personal information stored therein.

6 Governing Law

These Terms shall be governed by and construed in accordance with the laws of **[Insert Your Country/State of Operation]**, without regard to its conflict of law principles. Any legal action or proceeding arising under these Terms will be brought exclusively in the courts located in **[Insert Your City/Region]**.

7 Changes to Terms

We reserve the right to revise and amend these Terms at any time. We will provide notice of any significant changes by posting the updated Terms on the Website and updating the "Effective Date" at the top of this document. Your continued use of the Website after the posting of revised Terms means that you accept and agree to the changes.

8 Contact Information

If you have any questions about these Terms, please contact us at:

Email: **[Insert Contact Email Address]**