

Prioritization

Orders should be created based on the time the order is placed, not the time a consumer arrives

order prioritization should be based on how big the size of the order is in order to decrease wait times

wait times can differ based on what food the student orders/how big the order is

Student could set time for when meal is made

prioritize meals that easier and faster to make

App elements

Count of how many are in line, and average time to get food

the "order is ready" should be activated once the food is actually done and able to be taken

Students should be able to cancel an order and get a refund if they discover that the wait will be too long

Refund system that does not require employee oversight

the app could let you know how long your order make take based on what you order

The app should have an accurate count of how many students are in line

You should get an update when they start making your order

employee app update system, make it low effort

in order for a order to be considered ready and employee has to manually confirm that based on the number

User Feedback

Students should be able to leave feedback when the app gives inaccurate times, or when a restaurant has a line, so information can be updated

User feedback should include the student's wait time, the order that they placed, and if any issues happened.

app should let you know if theirs any delays going on with the orders

TV's in restaurants that show lines

Timing

data can include the previous day's average waiting time

Instead of trying to give an exact time give a time estimate for example 30-40 minutes

timeline with markers such as order time, when order is started, pick up estimation, and when it is picked up by student

The app should show the estimated wait times or crowdedness of a restaurant based on the time and day of the week

Restaurant Ideas

student check-in to restaurant (chic-fil-a model)

if restaurant is under-staffed, data can reflect that

food storage lockers with auto count and check out

restaurants could limit how many students are able to order at certain times in order to reduce worker stress and decrease wait time