

// CONTACT

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Riku Väätänen

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My Portfolio

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Github Profile

// ABOUT ME

A fresh graduate in Business IT, specializing in web development and user experience. I'm particularly interested in creating seamless digital experiences that are both functional and user-friendly. In my free time, I have long enjoyed engaging in good workouts, which give me an extra boost for my days. At home, I take care of my furry roommate, and I hone my skills by self-studying topics that interest me, including languages, coding and photography

// LANGUAGES

// TECH, SKILLS & TOOLS

HTML5	Problem solver	Adobe
CSS3	Growth mindset	Git
JavaScript	Communication	Linux
React	Adaptability	Figma
TypeScript	Attention2Detail	Al-tools
Python	Teamwork	VS Code
Node.js	Critical thinking	Nano
SOL	Night Owl	Office 36

Riku Väätänen

Developer

// WORK EXPERIENCE

Customer Data Trainee, Professio Group Oy, Espoo

December 2024 — August 2025

My job included using the CRM system to update the customer database, which plays a central role in the company's operations. I developed a **Python** program that has significantly sped up the workflow for both me and my colleagues

- Python
- CRM
- Problem-Solving
- Customer Data

- Excel •
- GDPR
- Data Enhancing

Customer servant and a salesman, Alko Oy, Espoo

November 2023 — January 2024

I worked as a Christmas helper during the holiday rush, assisting at the cash register and helping with shelf stocking, while ensuring customers had a smooth shopping experience

- Customer Service
- Cash Registry
- Communication

- Product Shelving
- Attentive
- Teamwork

Customer servant and a salesman, Biltema Suomi Oy, Espoo

September 2017 — May 2021

While studying, I worked as a salesperson, handling various tasks such as cashier duties, customer service, and displaying and restocking products

- Customer Service
- Product Shelving
- Teamwork

- Attentive
- Communication

// EDUCATION

Business Information Technology, Haaga-Helia University of Applied Sciences, Helsinki

August 2020 — June 2025

I began my Bachelor of Business IT in the autumn of 2020 through the open university and transitioned to full-time studies in the spring of 2023. Alongside completing my degree in June 2025, I developed skills in teamwork, problem solving, and working with various tools and programming languages

Dual qualification, Vocation Qualification in Business and Administration, Business College Helsinki

August 2015 — June 2018

I graduated from Business College Helsinki vocational school in 2018 with a Finnish Matriculation Examination