

ANDRES ALFONZO

ANDROID DEVELOPER

IT SUPPORT ANALYST

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PROFILE

I am a versatile and proactive IT professional with a robust background in IT Support Analysis and proven innovation capabilities as an Independent Android Developer with 1 year of experience. My profile merges the resolute and operation-focused mindset of technical support with the creative and implementation vision of software development.

WORK EXPERIENCE

IT SUPPORT ANALYST

Inside Market C.A.

June 2024 - Present

- Diagnosis, and resolution of technical hardware incidents.
 - Diagnosis, and resolution of technical software incidents.
 - Responsible for the administration, maintenance, and support of the technological infrastructure.
 - Document procedures and train users.
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EDUCATION

University

2022 - Present

Universidad de Oriente -

Bachelor's degree in Computer Science

PROJECTS

- Dolar criollo: Lista de compra.

Application on Play Store:

<https://play.google.com/store/apps/details?id=com.ccc.listadecompraciolla>

SKILLS

- Diagnosis and Troubleshooting
- Technical and Non-Technical Communication.
- Customer/User Orientation.
- Autonomy and Project Management.
- Continuous Learning