Dealing with employees' fears of AI

Some employees will have fears regarding AI.

Typical fears are:
- General fear of change
- Fear of not being able to cope with the unknown
- Fear of losing control if AI acts in a way we don't understand
- Fear of losing our job
- Fear of faulty AI systems with massive consequences
- Technophobia, fear of **any** technological progress

Your approach to address fears or reluctance in your employees' approach toward AI should consist of the following:

1. Identify and address the fears of your employees by inviting them to an open dialogue about it (make it clear that it's normal to have concerned about changes)
2. Transparently communicate the changes that might accompany the implementation of AI in your workplace
3. Make sure to have experts at hand who understand the best way to use AI in your company and who can help your people to understand how AI works and is used

Have you ever been in such a situation, where you saw that your employees were reluctant to implement AI or any other new technology? What did you do?

What would have helped you or what did you wish for back then?

What can you actively do to address and mitigate the fear of your employees?

What are **your fears** regarding AI you need to handle first?