

**Statement of Account**  
XXXXXX1459



**BankMobile**  
DIVISION CUSTOMERS BANK

OCTAVIA NATH  
3300 E WEST HWY APT 511  
HYATTSVILLE,, MD 20782

July 31, 2021  
Days in stmt period: 31  
(0)  
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Direct Inquiries to:  
T-Mobile MONEY Specialists, 866-686-9358  
or \*\*MONEY from your T-Mobile device

Bankmobile  
115 Munson St  
New Haven CT 06511

## Summary of Account Balance

<i>Account</i>	<i>Number</i>	<i>Ending Balance</i>
T-Mobile Money Checking	XXXXXX1459	\$-48.79

**Statement of Account**

XXXXXX1459

Octavia Nath

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**T-Mobile****MONEY****BankMobile**  
DIVISION CUSTOMERS BANK**T-Mobile Money Checking XXXXXX1459**

Low balance \$-48.79

Average balance \$-47.31

Avg collected balance

\$-47

<i>Date</i>	<i>Description</i>	<i>Additions</i>	<i>Subtractions</i>	<i>Balance</i>
06-30	Beginning balance			\$-29.77
07-01	#Interest Credit INTEREST CREDIT DISPUTE 2632918	.03		-29.74
07-01	#POS Purchase Sig MERCHANT PURCHASE TERMINAL 55432861 APPLE.COM/BILL 866-712-7 CA XXXXXXXXXXXX6226 07-01-21 12:00 AM		-1.58	-31.32
07-01	#POS Purchase Sig MERCHANT PURCHASE TERMINAL 55432861 APPLE.COM/BILL 866-712-7 CA XXXXXXXXXXXX6226 07-01-21 12:00 AM		-15.89	-47.21
07-30	#POS Purchase Sig MERCHANT PURCHASE TERMINAL 55432861 APPLE.COM/BILL 866-712-7 CA XXXXXXXXXXXX6226 07-30-21 12:00 AM		-1.58	-48.79
07-31	Ending totals	.03	-19.05	\$-48.79

Annual percentage yield earned 0.00%

Interest-bearing days 31

Average balance for APY \$0.00

Interest earned \$0.03

	Total for this period	Total year-to-date
Total Overdraft Fees	\$0.00	\$0.00
Total Returned Item Fees	\$0.00	\$0.00

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**In Case of Errors or Questions About Your Electronic Transfers**

Please contact us immediately if you discover an error on your account statement or if you need more information about a funds transfer. You may contact us via telephone at 866-686-9358, \*\*MONEY from your T-Mobile device, or submit your complaint in writing to:  
Error Resolution, PO Box 543000, Omaha, NE 68154

We must hear from you the latter of; 60 days after we sent the FIRST statement on which the problem or error appeared or 60 days from when your account history was first made available to you through the T-Mobile MONEY app or website. When contacting the bank, please (1) tell us your name, card number and account number (never send by insecure email). (2) Describe the error or the transfer you are unsure about and explain, as clearly as you can, why you believe it is an error or why you need additional information. (3) Tell us the dollar amount of the suspected error.

**What you should do if you think there's an error.**

Notify us of the error no later than 60 days after we sent the FIRST statement on which the problem or error occurred or 60 days from when your account history was first made available to you through the website. If you tell us orally, we will require that you send us your complaint in writing within 10 business days.

**What we'll do.**

We will tell you the results of our investigation within 10 business days (or 20 business days for a new account) after we hear from you and will correct any error promptly.

**What if it takes us longer to investigate?**

If our investigation takes longer than 10 business days (or 20 business days, as applicable), we will credit your account with any amount you believe to be in error, unless we do not receive your written complaint within 10 business days.

**The longest our investigation may take.**

In any event, we will investigate and correct any error which has occurred no later than 45 days after you have first contacted us. We may take up to 90 days to investigate your complaint for errors involving new accounts, point of sale or foreign initiated transactions.

**When we'll notify you the result of our investigation.**

Within 3 business days after completing our investigation, and if we conclude that no error has occurred, we will send an explanation to you. If we have provisionally credited your account during the investigation and determine that there was no error, you will be required to return any credit of funds you have received from us. You may ask for copies of the documents that we used in our investigation.

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