

Campus Connect – User Guide

A private, campus-only web application that connects **Junior Students (Year 1–3)** with **Senior Alumni (Placed from the same college)** for Q&A, company insights, resume help, guidance sessions, and AI mock interviews.

1) Who is this for?

- **Junior Students (1st–3rd year):** Get help with coding, core subjects, resume building, placement prep, and mock interviews.
- **Senior Mentors (Placed Alumni):** Share company-specific insights, offer guidance, conduct sessions, earn money, and build a reputation via badges and ratings.

Access is restricted to users with a **verified college email** (e.g., `name@clg.edu`). No outsiders.

2) Key Concepts at a Glance

- **Verified Profiles:** Only same-college users. Alumni must verify placement details (offer letter/LinkedIn).
 - **Company Insight Cards:** Crowd-sourced insider info per company (rounds, difficulty, asked topics, perks, preparation tips).
 - **Guidance Sessions:** Book 1:1 or group sessions with seniors (video or in-person if allowed).
 - **Ratings & Badges:** Juniors rate mentors. High average → higher **Badge Score** and search ranking.
 - **Credits & Payouts:** Juniors buy credits; sessions deduct credits; mentors withdraw earnings.
 - **AI Mock Interviews:** Roleplay interview with AI + senior feedback (optional add-on).
 - **Privacy First:** College-only visibility; control what's public vs private.
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3) System Requirements

- **Device:** Desktop/Laptop or modern smartphone
 - **Browser:** Chrome, Edge, Firefox, Safari (latest 2 versions)
 - **Internet:** Stable connection for video calls (≥ 5 Mbps recommended)
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4) Getting Started (Access & Verification)

4.1 Create Account

1. Go to the campus link (provided by your college or admin).
2. Click **Sign up** → choose **Junior Student** or **Senior Mentor**.
3. Enter name, college email, password. Verify via OTP link.

4.2 Role-specific Verification

- **Junior Student:** Email verification is enough.
- **Senior Mentor:** Email verification + placement proof (upload offer letter or provide LinkedIn URL). Admin review within 24–48 hours.

4.3 Profile Setup

- **Juniors:** Branch, year, interests (DSA, OS, DBMS, ML, System Design), target companies, resume (PDF).
 - **Seniors:** Company, role, YoE, tech stack, interview rounds experience, available time slots, session types (Q&A, Resume Review, Mock Interview), pricing, communication modes.
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5) Home & Navigation

- **Top Nav:** Home • Explore Mentors • Company Insights • Ask • Sessions • AI Mock • Messages • Wallet • Profile
 - **Home Feed:**
 - Quick search (Company, Mentor name, Topic)
 - Upcoming sessions booked
 - Top-rated mentors (Badge Score)
 - Recent company insight updates
 - Your open questions & answers
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6) Junior Student – What You Can Do

6.1 Ask a Question (Coding/Core Subjects)

1. Go to **Ask**.
2. Choose category: **Coding, Core Subjects** (OS/DBMS/CN/DAA/COA etc.), **Placement Process, Resume**.
3. Post your question. Add details: error logs, screenshots, constraints, attempted approach.
4. Choose visibility: **Public to campus** or **Direct to selected mentor** (paid/priority).
5. Get answers. Mark a reply as **Accepted** to help others.

Tips: Use tags (e.g., `dp`, `binary-search`, `operating-systems`) to improve discovery.

6.2 Explore Company Insights

1. Open **Company Insights**.
2. Search a company (e.g., **TCS, Amazon, Adobe**).
3. See **Insight Card**: hiring timeline, eligibility, rounds, topics asked, coding questions, role expectations, tips, benefits, CTC bands, onsite experience.
4. Filter by role, CTC range, year.
5. Save the company or follow mentors who work there.

6.3 Book a Guidance Session

1. Go to **Sessions** → pick a mentor profile.

2. Check **Badge Score**, price, expertise, availability calendar.
3. Choose session type: **Resume Review**, **DSA Doubt Clearing**, **Company-specific Q&A**, **Mock Interview (human)**.
4. Select slot → pay via **Wallet Credits** → booking confirmed.
5. Join via in-app video link (or chat/voice if selected).

After session: Rate the mentor (1–5), leave optional feedback. Rating updates their Badge Score.

6.4 AI Mock Interview

1. Go to **AI Mock**.
2. Pick mode: **Coding (DSA)**, **CS Core**, **HR**.
3. Upload resume (optional) → AI tailors questions.
4. Attempt questions with time limits; coding in embedded editor.
5. Get instant report: strengths, gaps, sample answers, recommended mentors.

6.5 Resume Builder & Review

- Use **Resume Builder** template.
- Request **Senior Review** (paid): annotated feedback + 15-min call.

6.6 Messaging

- Secure chat with mentors.
- Attach files (code snippets as Gist links, PDFs).
- Auto-redaction of personal phone/email unless both parties consent.

7) Senior Mentor – What You Can Do

7.1 Share Experience & Company Details

- Fill your **Company Insight** contribution: interview rounds, asked topics, preparation resources, do's & don'ts.
- Update when processes change; earn **Contributor points**.

7.2 Offer Paid Sessions

1. Set availability calendar (recurring or custom slots).
2. Define session types and pricing (e.g., ₹199/30 min Q&A, ₹299 resume review, ₹399 mock interview).
3. Accept bookings. Conduct session via in-app video.
4. After session: leave brief notes & suggested next steps; this boosts your profile quality.

7.3 Build Reputation

- Maintain high **Average Rating** → improves **Badge Score**.
- Complete sessions on time, respond to messages, update insights → earn **Pro badges** (Gold/Silver/Bronze).
- Featured on Home for your company/skill keywords.

7.4 Earnings & Payouts

- Earnings appear in **Wallet → Earnings**.
 - Withdraw to bank/UPI after minimum threshold.
 - Platform fee is auto-deducted; invoice available.
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8) Badges, Scores & Ranking

- **Badge Score (0–100):** Calculated from (a) Avg. rating, (b) session completion rate, (c) responsiveness, (d) verified insights, (e) dispute count.
 - **Badges:**
 - **Gold Mentor:** Avg. rating ≥ 4.7 & 50+ sessions & 10+ verified insights
 - **Silver Mentor:** Avg. rating ≥ 4.4 & 20+ sessions
 - **Rising Mentor:** New mentor with ≥ 10 sessions & ≥ 4.5 rating
 - **Search Ranking:** Higher Badge Score + keyword match + recent activity.
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9) Payments & Pricing (Credits)

- **Buy Credits:** Add funds via UPI/card/net-banking.
 - **Spend Credits:** On bookings, priority questions, AI mock add-ons.
 - **Refunds:** Auto if mentor cancels. If dispute, support reviews.
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10) Safety, Privacy & Campus-only Trust

- **Email domain lock:** Only `@college-domain` users can join.
 - **Alumni verification:** Offer letter/LinkedIn cross-check.
 - **Report/Block:** One-tap report. Repeated issues lower Badge Score; severe cases → suspension.
 - **Data control:** Choose what's public (e.g., company, role) vs private (email/phone hidden by default).
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11) Troubleshooting

- **Didn't receive OTP?** Check spam, wait 2–3 minutes, click **Resend**.
 - **Video call lagging?** Switch to audio, close other tabs, ensure 5+ Mbps.
 - **Payment failed?** Check bank status; credits auto-reconcile within minutes. Contact support with txn ID.
 - **Can't book a slot?** Mentor calendar may be full; try a different mentor or enable **Notify me**.
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12) FAQs

Q. Is this open to other colleges?

No. It's strictly campus-restricted.

Q. Can I message mentors for free?

Basic questions may be free in public threads; 1:1 advice is paid.

Q. How are mentors ranked?

By Badge Score (ratings, completion, responsiveness, verified insights, disputes).

Q. Are group sessions cheaper?

Usually yes. Look for group slots on mentor profiles.

Q. Can I request a specific company mentor?

Yes—filter by company in **Explore Mentors**.

13) UX Blueprint – How the App Looks & Flows

13.1 Information Architecture (Site Map)

- **Home** (feed, quick actions)
- **Explore Mentors** (filters: company, skill, price, rating, time)
- **Company Insights** (search, cards, compare)
- **Ask** (public Q&A, priority DM)
- **Sessions** (calendar, bookings, reschedule)
- **AI Mock** (modes, reports)
- **Messages** (chat, attachments)
- **Wallet** (credits, earnings, payouts)
- **Profile** (public view, settings, verification)
- **Admin** (verification, disputes, moderation)

13.2 Key Flows (Text Wireframes)

A) Junior → Book a Resume Review

Home → Explore Mentors → Filter: *Resume* + ₹0-300 + ≥ 4.5 ★ → Open Mentor → Check Badge Score & slots → Book → Pay Credits → Session link → Post-session rating → Recommendations.

B) Junior → Learn about Company before Placement

Company Insights → Search "*Adobe*" → Open Card → Read rounds asked at our campus → Save → Follow mentors at Adobe → Ask priority question if needed.

C) Senior → Set Calendar & Prices

Profile → Mentor Dashboard → Availability (recurring) → Set session types & pricing → Publish → Incoming bookings appear in Sessions.

D) Senior → Share Company Insights

Mentor Dashboard → Add Insight → Form (Year, role, rounds, difficulty, topics, resources) → Submit → Verified by admin → Visible in Company Insights.

E) Junior → AI Mock Interview

AI Mock → Choose mode → Start → Timed questions → Report → *Book recommended mentor*.

13.3 UI Style (Recommended)

- Clean, minimal, campus theme (light & dark mode)
 - Card-first layout, large readable headings
 - Clear CTA buttons: **Ask, Book, Start AI Mock**
 - Badge chips on mentor cards (Gold/Silver/Rising)
 - Trust markers: **Verified Alumni, College-only**
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14) Do's & Don'ts

Do: Be respectful, share precise details, keep information updated, rate fairly.

Don't: Share personal contact publicly, post leaked/confidential exam material, misrepresent employment.

15) Contact & Support

- **In-app Help:** Settings → Help & Support → New ticket
 - **Email:** support@campusconnect.example
 - **Response Time:** 24–48 hours (working days)
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16) Roadmap (Optional, visible to users)

- **Near-term:** Recorded session notes, mentor bundles, AI-generated resume bullet suggestions.
 - **Future:** Cross-college expansion (optional), company alumni panels, verified prep paths per role.
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Appendix A: Badge Score (Sample Formula)

$$\text{Badge Score} = 100 \times [0.45 \times (\text{Avg Rating}/5) + 0.2 \times \text{CompletionRate} + 0.15 \times \text{Responsiveness} + 0.15 \times \text{VerifiedInsightsIndex} - 0.05 \times \text{DisputeRate}]$$

Appendix B: Data Visibility Defaults

- Public: name, branch/year (junior), company & role (senior), Badge/ratings, expertise tags.
- Private by default: email, phone, documents.

Appendix C: Sample Mentor Card

- **Name:** A. Sharma — **Gold Mentor** (Badge 92)
 - **Company/Role:** Adobe — SDE-1
 - **Expertise:** DSA, System Design (basic), Resume
 - **Price:** ₹299 / 30 min • **Rating:** 4.8★ (120)
 - **Slots:** Today 6–8 PM, Sat 10–1 PM
 - **CTA:** Book • Message • Follow
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End of User Guide