

Vaibhav Gupta

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EDUCATION

Shri Shankaracharya Institute of Professional Management and Technology	Raipur, Chhattisgarh, India
Bachelor of Technology (Computer Science Engineering)	2019-2023

WORK EXPERIENCE

Amazon	Hyderabad
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Quality Associate - Last Mile Analytics & Quality	Nov 2023 - Present
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- Directed process improvements in fleet speeding audits, **reducing manual** clicks by 80%, increasing auditor productivity by 40%, and saving an average of 2 minutes per audit.
- Automated key auditing steps reducing manual tasks from 10+ clicks to 1, improving audit accuracy and reducing team member workload by 30%.
- Serving as **SPOC** since Feb 2025, overseeing quality and operational metrics, managing team operations, resolving process-level queries, and **delivering training** to team members.
- Developed a Python-based tool using Jupyter Notebook to automate daily excel file editing manual for ingestion, **reducing processing time** from 30 to 5 mins and **minimizing human error** in data handling.

InternsElite	Remote (online)
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Internship & Training	Mar 2023 - Apr 2023
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- Developed proficiency in JavaScript, CSS, and HTML through **20-day training program** after training developed landing page and **e-commerce website** as minor and major project with in **7days**.

PROJECT EXPERIENCE

Amazon	Jun 2025
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- Took **ownership** of the Collision Warning alert pilot program, conducting a one-month manual audit to analyze edge-case scenarios and inconsistencies.
- Developed a standardized classification model for auditor comments, crafted as direct feedback to DSPs/drivers, and trained my team on auditing these cases.

Meta Frontend Development Certification Portfolio & Little Lemon Restaurant Website	Jul 2023 - Jul 2023
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- Using React, JavaScript, CSS, and HTML skills gained from completing the React Advance course to develop a **Portfolio Website** as a Project assignment.
- I used **GitHub** to track changes in the development of the website.
- I Made User Persona, Journey map, Wireframe, and Prototype using **Figma Software** for the Little Lemon restaurant interface, capturing the target user's needs.
- At Last, I Developed **Little Lemon Restaurant Responsive Website** which includes the use of **Router** and **Formik** and has a Landing Page Home Menu Reservation & About Section

SKILLS

Python SQL Excel React JavaScript CSS HTML Bootstrap Figma Software GitHub

CERTIFICATIONS

Meta Frontend Development Certification