

# **Privacy Policy**

**Qura Meet – Privacy Policy**

**Effective date: 3 Oct 2025**

**Owner: Qura Technologies (“we”, “us”, or “our”)**

**This Policy explains how we handle personal information when you use Qura Meet (the “Service”).**

## **1. What we collect**

### **Information you provide**

- **Display name, email (if you enter it), messages you send in chat, feedback forms.**
- **Meeting metadata (room ID, join/leave timestamps).**

### **Information collected automatically**

- **Device & browser info (type, version), approximate region/country (from IP), diagnostics (crash logs, basic performance metrics).**
- **Cookies/local storage for session state and preferences (e.g., mic/camera defaults, theme).**

### **Media streams**

- **Audio/video streams are transmitted via WebRTC for the duration of a call. We do not store call media by default. If recording is introduced later, it will be an opt-in feature with clear notice.**

## **2. How we use information**

- **Provide and secure the Service (connect calls, screen share, chat).**
- **Improve reliability, quality, and user experience.**

- Communicate about updates, support, and important notices.

### **3. Legal bases (where applicable)**

- Performance of a contract (providing the Service you request).
- Legitimate interests (security, troubleshooting, service improvement).
- Consent (where required, e.g., notifications, analytics).

### **4. Sharing**

We may share information with:

- Service providers (e.g., TURN, hosting, analytics) under confidentiality obligations.
- Legal authorities when required by law.  
We do not sell personal data.

### **5. Data retention**

- Account-less demo use: minimal metadata retained for short diagnostic periods (e.g., server logs up to 30–90 days).
- Chat messages for a meeting may be stored transiently for delivery; long-term storage is not enabled for the demo.
- You may request deletion where applicable by contacting support.

### **6. Security**

- WebRTC media is encrypted in transit (SRTP).

- Access controls and safeguards are applied to servers and admin tools.
- No system is 100% secure; please use up-to-date devices & browsers.

## **7. Your choices**

- You can mute/disable mic/camera, leave meetings, and clear local storage.
- Browser settings allow blocking cookies and managing permissions.
- For data access/deletion requests, contact us (see below).

## **8. International transfers**

- Infrastructure may be located in multiple regions. We use appropriate safeguards where required.

## **9. Children**

- The Service is not directed to children under 13 (or the age required by your local law). Do not use the Service if you do not meet the minimum age.

## **10. Changes to this Policy**

- We may update this Policy; we'll post the latest version and update the "Effective date."

## **11. Contact**

- **Qura Labs – Privacy**  
Email: [privacy@qura.meet](mailto:privacy@qura.meet)

**Note: Showcase/demo policy. For production, consult counsel.**