VAIBHAVI MORE

(226)898-2007 | vaibmore26@gmail.com | Kitchener, ON, CAN

GitHub: github.com/VaibhaviMore
LinkedIn: linkedin.com/in/vaibhavi-more/
Portfolio: Vaibhavi.me/

SUMMARY

Enthusiastic full-stack and web developer with more than one year of professional experience, having strong analytical and troubleshooting skills. Looking to join an organization where the opportunity for growth and personal development is embraced.

TECHNICAL SKILLS

Web Design: HTML5, CSS3, JavaScript, AJAX, Bootstrap
Language: C/C++, Java, Python, C#, PHP
Backend: SQL, jQuery, Laravel PHP, NodeJs, Express, React/Redux, Angular, VueJs, MongoDB
Miscellaneous: GIT, AWS, Android, REST Services, UNIX/LINUX, JSON, XML, WordPress
Design and Documentation: Microsoft Office, Advanced Excel Adobe Photoshop, CorelDraw
Domain Knowledge: Data Structures, Algorithms, Object-Oriented Design, Application Support

WORK EXPERIENCE

TECHNICAL SUPPORT REPRESENTATIVE, Gatestone & Co., Brantford, ON, Canada, January 2020-Present
- Provide knowledgeable technical support and troubleshooting guidance pertaining to network, Internet, cable, digital phone and computer issues
- Document Customer records with log of problems and solutions for use by other Technical Support Representatives
- Consult internal software, tools and guides, to research customer issues and implement solutions

AUTOMATION SOFTWARE ENGINEER, Automation Anywhere Pvt Ltd, Gujarat, India, July 2016-December 2017
- Created Robotic Process Automation (RPA) Solutions and Proof of Concept (POCs) for different clients on Automation Anywhere Enterprise Client 10.0.0 software
- Demonstrated the understanding of full Software Development Life Cycle (SDLC)
- Attended meetings with quality assurance, developers and project managers to assess scope and sequence of project
- Mentored team of 10 junior engineers and new hires to better improve the competency and efficiency of all staff

JAVA TRAINEE, Paul Mason Consulting India Pvt Ltd, Gujarat, India, February 2016 - May 2016
- Developed robust Java code for internal ticket-based application using AGILE approach
- Utilized knowledge of Hibernate, Struts and Spring to supplement Java development
- Reviewed code and debug errors to improve performance
- Managed product backlog, sprint reviews and daily scrums

PROJECTS

Communitr3e – Web Application (Laravel PHP, MongoDB, VueJS, Bootstrap)   June 2019
github.com/VaibhaviMore/Communitr3e
- Developed a Laravel MVC web application while using MongoDB as database to provide a complete solution for international students seeking admission at Conestoga College
- Designed the GUI of the application using Bootstrap, developed API to get courses information and made components using VueJS
- This site is designed to comply with Accessibility for Ontarians with Disabilities Act (AODA) requirements for websites

Easy To Learn - Android Application (Android, Firebase)   April 2019
github.com/VaibhaviMore/Android-EasyToLearn
- Developed an application for the students to get academic help from other students
- Implemented a dashboard where you can post questions, list the existing questions posted by other users and answer any of the questions
- Used Firebase to create database and store user related data

Group Holiday Planning - Web Application (HTML5, XML, ASP.Net, Android, SQL)   April 2016
github.com/VaibhaviMore/GroupHolidayPlanning
- Developed a web and mobile application for traveler/tourist to give accurate and up-to date information regarding all the tour concerned factors
- The application comprehensively manages basic aspects of a touring application, such as authentication, member Registration process, scheduling, currently active tours, etc
- Mobile application contains features like text-to-speech, track location via GPS to enhance user experience

OTHER EXPERIENCE

CUSTOMER SERVICE REPRESENTATIVE, Walmart Canada, Cambridge, ON, August 2018 to Present
- Ensure superior customer experience by addressing customer concerns, demonstrating empathy and resolving problems on the spot
- Greet customers entering the store to ascertain what each customer wants and keeping a clean, hazard free work area

OFFICE SERVICES ASSISTANT, Conestoga College, Kitchener, ON, December 2018 - January 2019
- Assisting students with creating their timetable using Visual Schedule Builder
- Directing students to book an appointment with the Academic Advisor when needed and redirecting students to the appropriate department

EDUCATION

Post Graduation Diploma, Web Design and Development, January 2018 - April 2019
Conestoga College, Kitchener, ON, CAN, GPA: 3.94/4.0

Bachelor of Engineering, Computer Science & Engineering, August 2012 - June 2016
Gujarat Technological University, Vadodara, Gujarat, India, GPA: 8.09/9.00

VOLUNTEER EXPERIENCE

STUDENT ENGAGEMENT VOLUNTEER   **INTERNATIONAL OFFICE VOLUNTEER**
Conestoga College, Kitchener, ON   *Conestoga College, Kitchener, ON*
May 2018 to April 2019   May 2018 to April 2019

CORE COMMITTEE MEMBER
Google Innovation Club, Google Inc., India
June 2013 to April 2014

GLOBAL CITIZEN EXCHANGE PROGRAM VOLUNTEER
International Association of Students in Economic and Commercial Sciences (AIESEC), Gujarat, India
January 2014 to January 2015