

# Churn Dashboard

Customer at risk

1869

Churn of Tech tickets

2173

Churn of Admin tickets

885

Yearly charges

2.86M

Monthly Charges

139.1K

Dependent %

17%

Partner %

36%

Senior citizen

25%

Average Charge

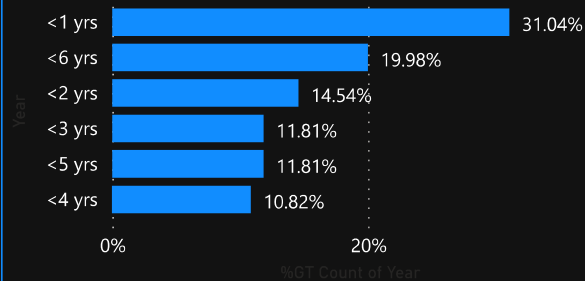
64.76

Monthly

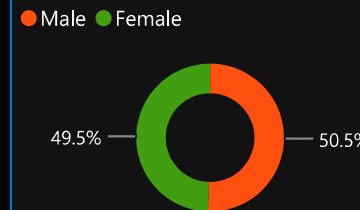
2,283.30

Total

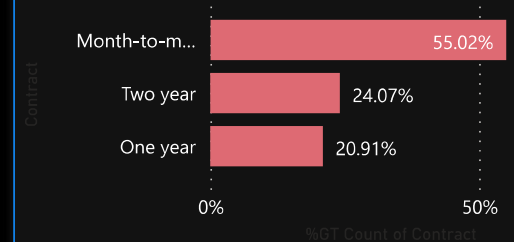
Subscription Period



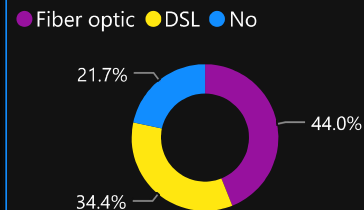
Gender



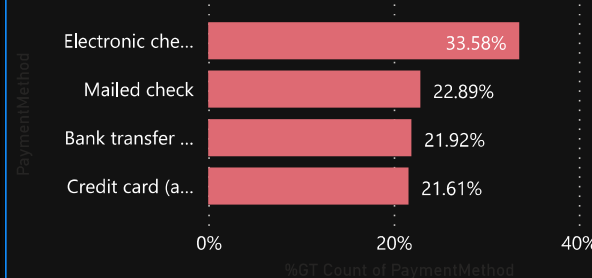
Contract



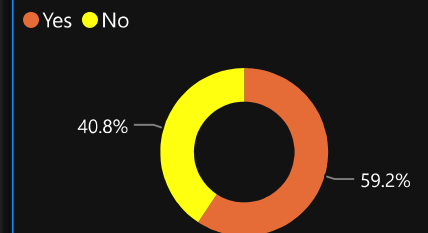
Gender



Payment Method



Paperless Billing



Churn

- ☐ No  
☐ Yes

Contract

- ☐ Month-to-month  
☐ One year  
☐ Two year

InternetService

- ☐ DSL  
☐ Fiber optic  
☐ No

26.54%

% churn

16.06M

Total Charges

2955  
TechTickets  
3632  
Admin Tickets

Service customer sign

44%  
Streaming Tv  
28%  
Online Backup  
16%  
Online Security  
91%  
Phone service  
17%  
Tech support  
29%  
Device Protection  
44%  
% Streaming Movies

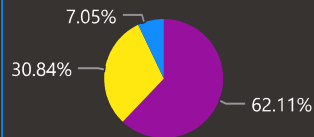
Multiple Lines

Yes No



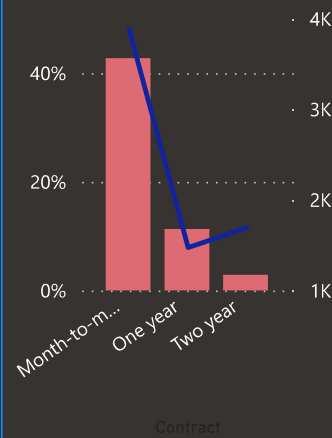
Sum of MonthlyCharges by InternetService

Fiber optic DSL No



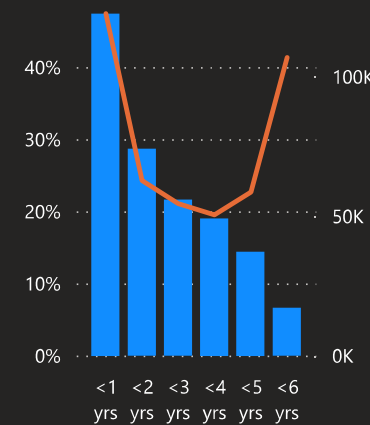
% churn and Count of customerID by Contract

% churn Count of customerID



% churn and Sum of MonthlyCharges by Year

% churn Sum of MonthlyCharges



% churn and Sum of MonthlyCharges by PaymentMethod

% churn Sum of MonthlyCharges

