A user Manual is an important part of all system. It is required to know how the system should by used and how the system actually works. Here I will describe the complete process of how to use the system I have made with all screenshots.

For this system to run there are some credentials

Applications that are needed:

Controller, Xampp v 3.3.0, Notepad++ and the system file which has to be put in to the xampp/htdoc folder.

For database:

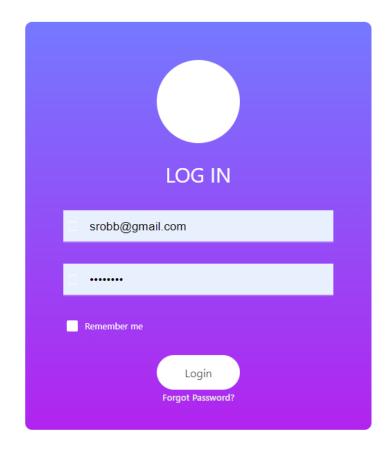
First create a database file in phpMyAdmin

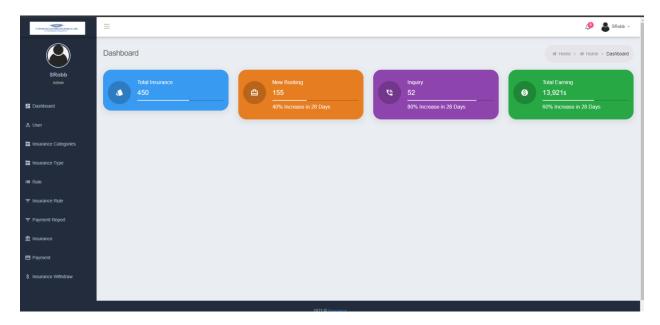
In the Insurance folder open Windows Power Shell give the following command:

- php artisan migrate (This will automatically create the database)
- php artisan db:seed (This will connect with the database with the system)

13.1 Administrator Role and Controls

Login Page





# Fig: Dashboard

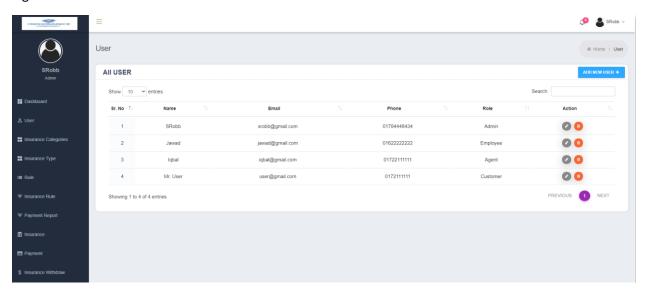


Fig: Users



Fig: Insurance Categories

Here there is only Three types if Insurance can be done. In the Backend of the system it is coded like this. More type of Insurance can be added, but I focused on these and if I had more time I would have given some mote types.

Now I will add the type of Insurance. There are Premium type and some other types are there. I will Just adda few now.

- Click on ADD NEW+
- Select Insurance Category (Car)
- Name Of Category: Nissan 2016
- Provide the max and Min Amount accordingly (500 -1000)
- Click SUBMIT

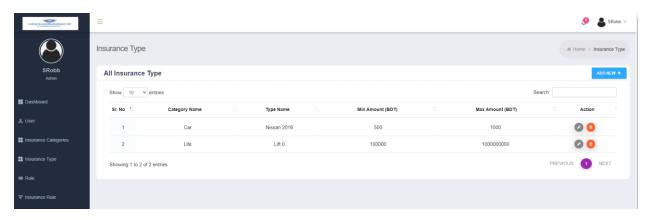


Fig: Insurance type for a car is created With Type Name 'Nissan 2016'.

Now lets go to the next credential. In the page of Insurance Rules there are many fields to fill. This is set and fixed to compare data to data relationships when creating an insurance.

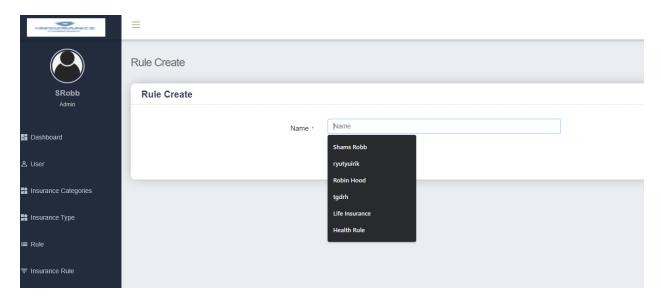


Fig: Rule to make

The rule for Car Insurance has been already declared in the previous step, this is why in the dropdown menu no Premium Type is shown. The Rules must be set in order to proceed.

### Insurance Rules:

- Click on ADD NEW+
- In Insurance Type, choose Premium.
- In Rule choose Max\_time for the insurance to last for
- In value box put the number of instalments
- Click SUBMIT

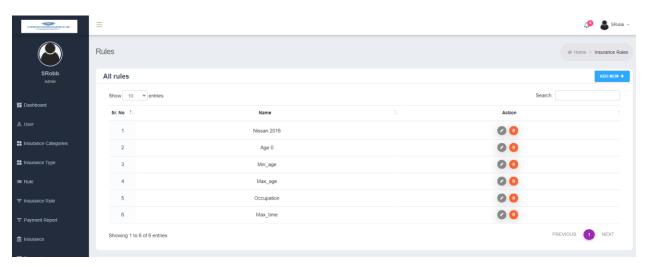


Fig: Premium Type insurance for Car is created.

Now lets make an insurance for a car.

- Click on CREATE NEW+
- Select CAR in the Insurance Type.
- Press SUBMIT
- Fill up The Form
- After filling the form, Click SUBMIT

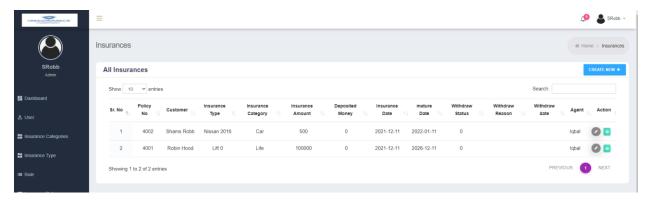


Fig: Insurance for Nissan 2016 is created

A Deed form will be automatically generated and can be viewed under the Action Option.

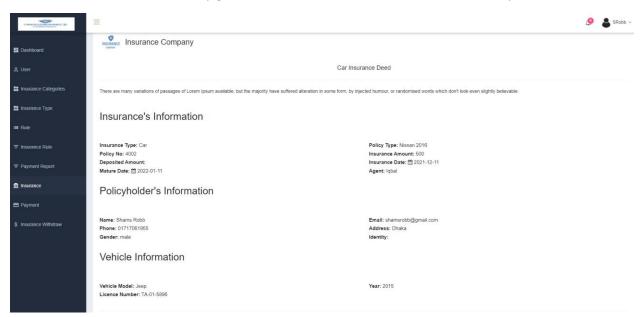


Fig: Deed Copy which can be downloaded

Click on PRINT to save the Deed copy as .pdf or print it out.

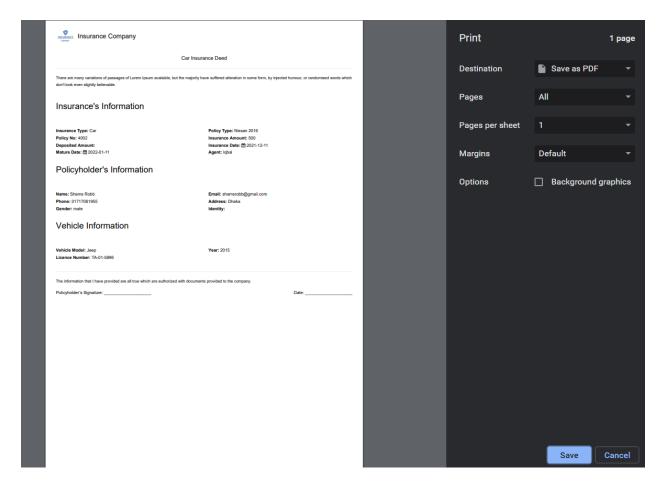


Fig: To save the .pdf file.

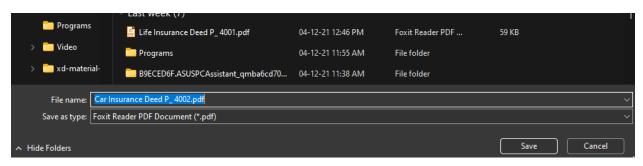


Fig: Automatically File name will be generated to save the file.

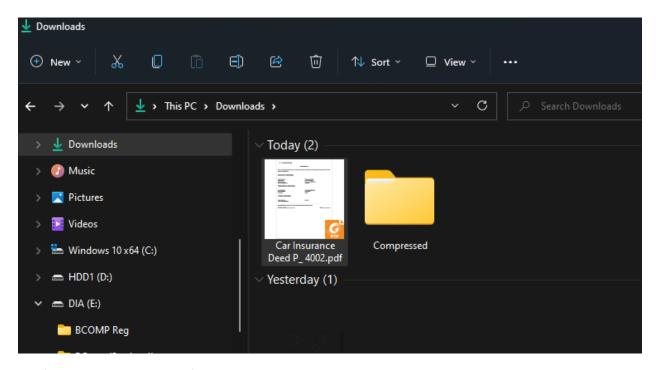


Fig: file is downloaded as .pdf which can be printed.

Insurance type can be deleted if the Admin Wants.

Steps:

Click on delete button

You will have a notification box.

Click on YES to delete.

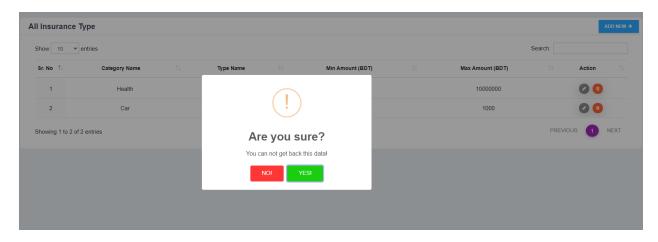


Fig: Deleting option

#### Now for the Health Insurance

In order to create Rules for Health Insurance there are some rules to be set. Admin may create Insurance rule for new born child, a teenager or a grown man. All these can be separately done from here. To show how it is done I will choose age from 0 to 40. Not only that insurance companies do not want to provide any insurance to people who are in life threatening jobs, that option can also be included here.

#### Steps:

- Click on ADD NEW+
- Select Type of Insurance
- Select the following steps one at a time.

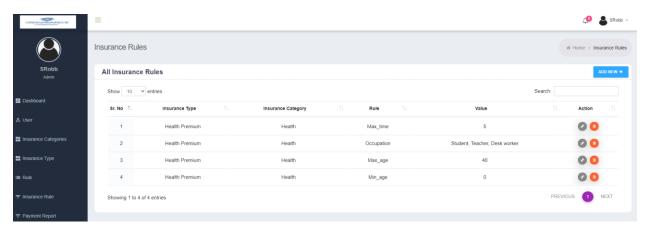


Fig: Rules or scheme for health insurance is created.

## Creating Health insurance

### Steps:

- Click on Insurance
- Click On CREATE NEW+
- Select Insurance type
- Choose Health and Click on SUBMIT
- Fill The Form With proper credentials.



### Fig: One Health Insurance Requirements



Fig: Health Insurance Rules are provided

For health Insurance some credentials must me setup which can be found in the next picture. One after other credentials must be filled.



Fig: Health Insurance requirements.

It make an insurance for health

### Steps:

- Click on Insurance
- Click on CREAT NEW+
- Select scheme for Health Insurance
- Complete the form with proper credentials.
- Click on SUBMIT



Fig: Health Insurance is created.

Just like the Health Insurance Life Insurance can be made. Just follow the way Health insurance is created and fill the form with appropriate credentials.

#### **Payment Process:**

Payment process must be there to deposit the money.

### Steps:

- Clock on Payment
- Click On ADD NEW+
- Fill the form properly (I am making a payment for Policy No 4002)

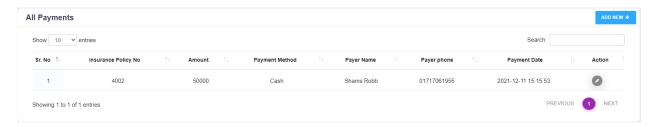


Fig: Payment complete.

I will make some more payment for the Report Generation

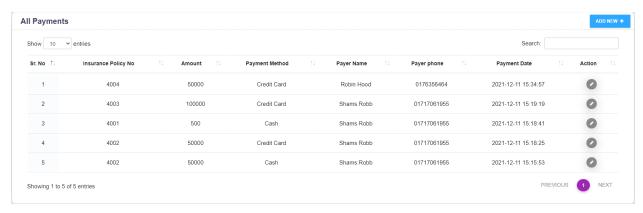


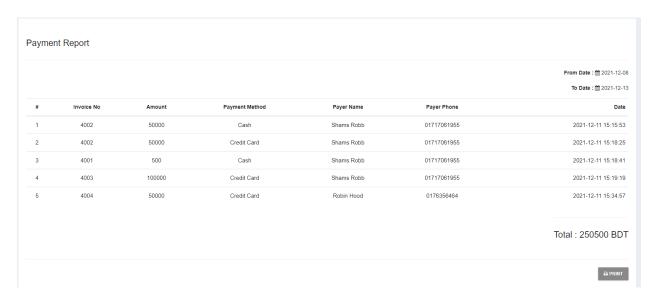
Fig: All Payments at present

### **Report Generation**

It is important to know for the Admin the Income for a schedule for time. If the company is in profit or loss or if ant new scheme is needed to make or change.

# Steps:

- Select Payment Report
- Choose dates
- Click SUBMIT



### Fig: Payment Report

Now for the Withdrawal process.

### Steps:

- Click on Insurance Withdraw
- In the Right end there is a Button WITHDRAW, Click on that.
- The deed form will appear and at the end of the paper there you have to write why you are claiming for the withdraw.
- Click on Submit.



Life Insurance Withdraw - Policy No- 4003

There are many variations of passages of Lorem Ipsum available, but the majority have suffered alteration in some form, by injected humour, or randomised words which don't look even slightly believable.

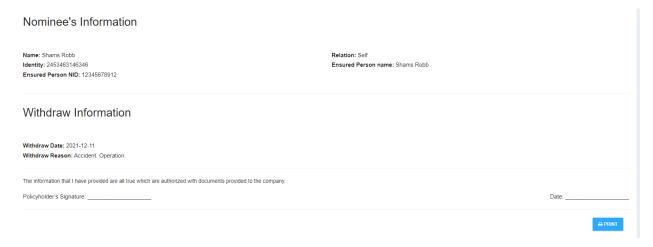
### Insurance's Information

Insurance Type: Life
Policy No: 4003
Deposited Amount:
Mature Date: 2022-12-11

Policy Type: Life 01
Insurance Amount: 100000
Insurance Date: ### 2021-12-11
Agent: Iqbal

## Policyholder's Information

Name: Shams Robb Phone: 01765465425 Gender: male Email: robbshams@gmail.com Address: Dhaka Identity:



## Fig: Withdraw.

The whole explanation with all information will be found in this document which can be printed.

Now if Admin looks at the Insurances the withdrawal information will show up.

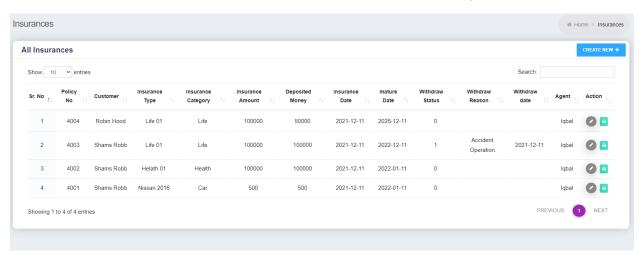


Fig: Total Insurance with withdrawal.

Logging out as Admin and Loggin in as Employee.

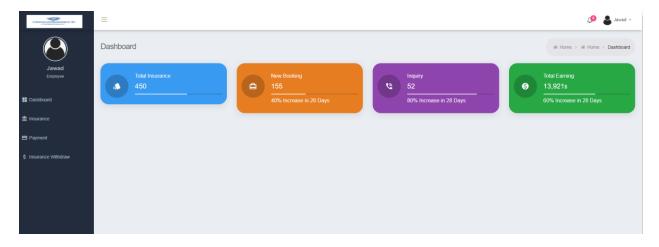


Fig: Dashboard for Employee.

Admin has already defined all the criteria for Insurances. Employee can Make an insurance, make payment for customers and help withdraw any insurance.

Logging out as Employee and Loggin in as Customer.

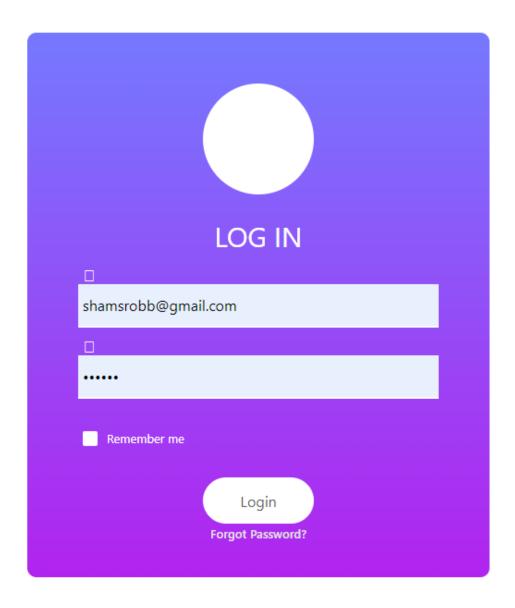


Fig: Customer Loggin

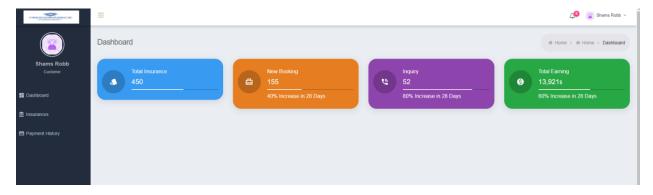


Fig: Dashboard for customer

Individual Customer can view their own Insurance Information and View the Payment History.

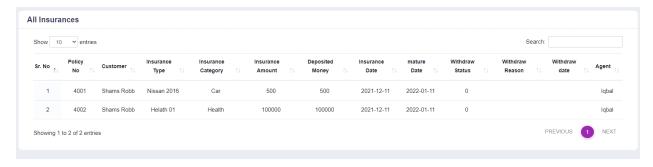


Fig: Existing Insurances

Here one of the Insurance is removed as he has withdrawn one of the Insurance.

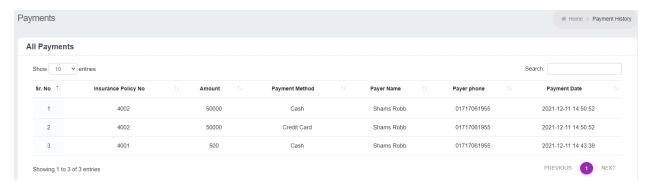


Fig: Payment done by customer.

#### **Errors**

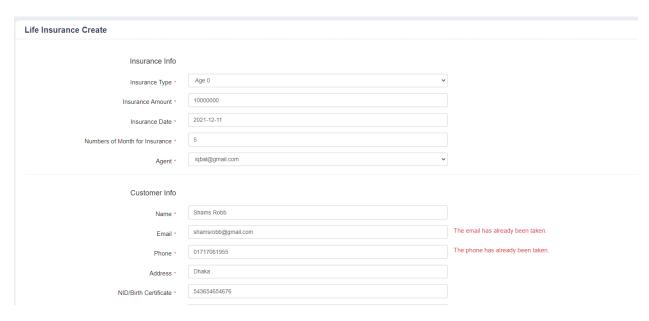


Fig: Error 1

The main Feature of this system is data to data relationship. As the admin created rules and setup a range of amount and also the age. While making an insurance if the data is not correct, it will give notification to put right data.

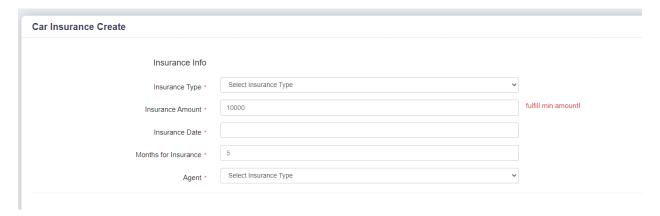


Fig: Error to fill with right amount.

Summing up all there is a lot to cover in the system. I alone was not able to cope up with all these. My Main Focus was on Data-to-Data Relation, which I have covered. Not only that, Admin himself is able to make all the scheme for the any Type of insurance. Other functions are common in all other organizations.