

Introduction

1. Our Privacy Policy explains how we collect, store, use, and protect your Personal Information. Please read it carefully.
We call any details that can distinguish you and reveal your identity "Personal Information".
2. We don't consider anonymous information as personal since it can't identify you. We collect Personal Information from you when you use Top Player and related websites and services ("the Site") (including, for example, when purchasing a service or when communicating via email with our Customer Support Team).

By giving us your Personal Information, you agree to how we process it as explained in our Privacy Policy.

3. We can update our Privacy Policy anytime by posting the revised version on our website.

The new version takes effect immediately upon posting. By continuing to use our website afterward, you explicitly consent to our continued processing of your Personal Information according to the revised Privacy Policy

4. You are encouraged to visit our website regularly and check for any updates to the Privacy Policy.

Our Privacy Policy Covers the Following:

1. Our collection of your Personal Information
2. Our use of your Personal Information
3. Our use of your Personal Information and other users' information
4. Accessing, reviewing, and modifying your Personal Information
5. Links to external websites
6. Browser software used on your personal computer

7. No to destructive or deceptive email
8. Protecting your Personal Information
9. Changes to Site policies and terms and conditions
10. Contacting us for privacy inquiries

Our collection of your Personal Information

1. When you sign up, you'll need to provide basic information like your name, email address, phone number, and some other similar information. You may also be asked for additional details like your date of birth or other identifying information.
2. You are required to enter financial information in the "My Account" section of the Site.

For billing and fulfilling your needs, we collect financial information. Once signing up, don't post any personal details (including financial data) anywhere except the "My Account" section. This protects you from potential fraud and identity theft. Posting Personal Information elsewhere might lead to account suspension.

3. Information about your purchases and service usage is only collected for completing those transactions. We don't use this information for any other purpose.
4. We may use your IP address (a unique identifier for your device or Internet Service Provider) to understand user behavior and improve our website.
5. In addition to the time you log in, we might collect information about your device (e.g., browser type) and browsing activity (e.g., visited pages).
6. We will not store, sell, share, or rent your credit/debit card details or personal identification information to any third party.

In addition to the ways described above, we may also collect information from you or about you in other ways. This could include information you provide

when contacting customer support, responding to surveys, or giving us feedback. We may also gather your opinions and other insights about your experience using the website. When we collect Personal Information for analysis, we will always make sure it remains anonymous.

Our Use of Your Personal Information

1. We rely on your Personal Information for delivering and supporting our services, continually measuring and improving them based on your usage, and preventing any illegal activity. Additionally, we utilize your information to enforce the terms outlined in the User Agreement, identify and address any potential problems, and facilitate fee collection. We also leverage your personal data to send promotional emails and cross-check the accuracy of the information you provide with trusted third-party services. For instance, we may share certain details with banks, credit card processors, verification services, and security-focused entities
2. While we prioritize protecting your privacy, certain circumstances may necessitate sharing your Personal Information with law enforcement, government agencies or other third parties. These include legal requirements like court orders, cooperation with law enforcement investigations, and situations where we believe such disclosure is crucial to prevent harm, report illegal activity, or investigate potential breaches of our User Agreement.
3. If we sell the site, its subsidiaries, or related assets, your Personal Information may be shared with potential buyers for continuity or transaction purposes
4. We may share your information with our affiliated companies to offer shared content and services, detect illegal activities, and enforce our policies.
5. You are responsible for keeping your contact information up-to-date, as it is the personal data you provide upon registration

6. In addition, We display information about your purchases, sales, user identity, ratings, reviews, and comments on the website. We will not share your Personal Information with anyone else unless you explicitly give us permission.
7. We never sell or rent your Personal Information to anyone else in the course of ordinary business practice. We only share it with others as described in this Privacy Policy.
8. By signing up, you agree to receive emails about our services and new website features.
9. You can opt out of receiving emails at any time. Simply click on the link at the bottom of any email or visit the "My Account" section on the website
10. Additionally, by providing feedback about the site, you expressly consent to its use for marketing purposes.

Our Use of Your Personal Information and Other Users' Information

1. On this platform, members may need to exchange Personal Information, including financial details, to complete transactions. Always treat other members' privacy with respect.
2. We cannot ensure the privacy of your information when shared with other members. Before sharing any personal details, thoroughly research the privacy and security policies of the receiving member
3. This Privacy Policy does not cover the disclosure of your Personal Information to another Site member.
4. You agree to use any Personal Information received from another member solely for completing transactions on the platform. Any other use, except with explicit consent, is prohibited
5. You acknowledge and agree to the use of any Personal Information you receive from another Site member in accordance with all applicable laws.

Accessing, Reviewing, and Updating your Personal Information

1. You can access and review your Personal Information in the "My Account" section of the website.
2. If your Personal Information changes incorrectly, head to "My Account" to update it promptly. You can also contact customer support for help
3. Find our email address and phone number on every page under "Customer Support."
4. For legal reasons, we will keep your Personal Information on file both while you are using our website and after you stop. We may need it to solve technical problems, stop fraud, help with legal investigations, or take any other action that the law requires.

Links to Third-party Websites

While this website may offer links to other websites, we are not accountable for their privacy practices. If you choose to share Personal Information on another website, we recommend reviewing their individual Privacy Policy. This Policy applies solely to the Personal Information we collect on our own website.

Browsers on Your Personal Device

1. As many websites, this one utilizes cookies (tiny software files stored on your computer's hard drive). These cookies assign a unique random number to your browser when you visit specific pages on the website.
2. The cookies we use do not reveal any Personal Information about you. Cookies help us improve your performance on the website and also help us to know which parts of the website are the most used. While you can freely disable cookies if your browser allows, this may hinder your website usage.

No to Destructive or Phishing Emails

We have zero tolerance for destructive or phishing emails. If you encounter any suspicious emails, please report them directly to customer support. Additionally, our communication channels are not intended to be used for spreading destructive content or anything that breaches our user agreement. We utilize automatic scanning and filtering to detect such harmful activities, including emails containing viruses, fraudulent attacks, or illegal content.

Protecting Your Personal Information

1. We store your Personal Information on secure servers located in the United Kingdom and the United States
2. When you share your Personal Information with us, you agree that we may save it on servers located in the United Kingdom or the United States. We take all necessary steps to keep your information safe and secure from unauthorized access, use, or sharing.
3. All your Personal Information is encrypted.

While we strive to protect your information, the internet itself is not completely secure and no online system is foolproof. We cannot guarantee the absolute privacy of your Personal Information.

4. To ensure the security of your account, you will need to enter your username and password every time you log in or make a transaction.
5. Use strong passwords with unique numbers and special characters.
6. Never disclose your username and password to anyone.
7. If you're worried that your login information has been compromised, don't hesitate to reach out to customer support. You can also change your password directly by heading to the My Account section within the website.
8. You can access the site using a maximum of two different devices for the login process.

Changes to Site Policies and Terms and Conditions

Our policies and terms may evolve over time to maintain compliance with requirements and standards. To stay in the loop, we encourage you to regularly check these sections. Any updates will take effect the day they are published.

Contact Us for Privacy Inquiries

For questions or concerns about how we handle your Personal Information, contact our customer support team. You'll find our email address readily accessible at the top of every page on our website.

Terms of Service

This website's entire contents, encompassing text, images, audio, and video, are the property of Top Player or its authorized parties. These materials enjoy full protection under copyright, trademark, and other intellectual property and creative rights laws. Additionally, Top Player holds exclusive ownership of the aggregated content on the site, and all rights are explicitly reserved.

Trademarks

Top Player and its associated logos and other words, marks and logos displayed on the website are considered trademarks of Top Player, either registered or unregistered. These trademarks are protected by international and other applicable trademark laws.

It is strictly prohibited to use any of Top Player's trademarks for any products or services not directly related to Top Player or in a way that could negatively impact its reputation or credibility. Any other trademarks not owned by Top Player that appear on the website belong to their respective owners, who may or may not be connected to, associated with, or controlled by Top Player in any way.

Top Player Abuse

Top Player encourages users to report any problems or violations of its User Agreement. This includes situations where you believe your intellectual property rights have been infringed upon. Top Player reserves the right to terminate, suspend, or remove any user account or content that violates the User Agreement or poses a problem. This action may be taken at Top Player's discretion and without prejudice to any other rights or remedies available. Top Player may also take other technical and/or legal actions against users who create problems or legal claims of any kind, such as infringing the intellectual property rights of third parties or dealing in an improper manner with this User Agreement or with our policies.

Customer Protection

Top Player prioritizes customer satisfaction and trust. To achieve this, they have established a "Customer Protection Program" designed specifically to safeguard your purchases from any fraudulent activity by service providers on the platform

Privacy

Top Player works hard to keep your information safe, but they can't guarantee it won't be leaked online. They use physical, organizational, and technological safeguards to protect your data, but the internet is a risky place. Top Player can't control how other websites or people use your information, so you agree that they can use your data to provide services and send you marketing messages. Their Privacy Policy covers all the details of how they handle your information.

Violation of User Agreement

Top Player has the unrestricted right to take immediate action against you without any liability, regardless of any other rights or remedies they may have under this User Agreement, the law, or any other source. These actions may include limiting your activity on the site, removing your service listings, warning other users about your behavior, suspending or terminating your membership (either temporarily or permanently), and/or restricting or revoking your access to the Site, if:

1. You have violate this User Agreement;
2. Top Player is unable to verify the authenticity of any information you provide
3. Top Player, in its sole judgment, believes your actions may create legal problems for you, other users, or Top Player itself.

Top Player holds the absolute power to reinstate suspended accounts at their own discretion. However, if your account has been permanently banned or your membership revoked, you are strictly prohibited from attempting to register again or use the website in any way whatsoever. This restriction remains in place until you are explicitly reinstated by Top Player.

Even though the above terms have been set forth, if you break them, Top Player holds the right to recover any money you owe them, claim compensation for any losses or damages you cause them, and take legal action or even file a criminal case against you, entirely at their own discretion and based on their assessment of the situation. Just because Top Player doesn't take action against you or others for breaking the rules doesn't mean they've given up their right to do so in the future, whether it's for the same violation, a different one, or a similar one. Top Player doesn't promise they'll take action against every single violation of this User Agreement.

Termination of Access and/or Membership

Notwithstanding any other rights or remedies available to Top Player under this User Agreement or applicable law, Top Player reserves the right to suspend or terminate your membership and/or access to the Site at any time and without notice for any reason, including but not limited to violations of this User Agreement.

No Warranty

Top Player offers the services on this website without any guarantees or representations, whether explicit or implied. This includes guarantees of ownership, suitability for specific purposes, compatibility, security, accuracy, and non-infringement. Top Player does not guarantee the accuracy, reliability, or completeness of any information, content, software, text, graphics, links, or communication on this website. Additionally, it does not guarantee that the website will operate error-free or be uninterrupted. Top Player does not guarantee that defects will be fixed or that the website and its servers are free of harmful or destructive elements. Due to the nature of online communication, the website might be susceptible to data corruption, interception, unavailability, and delays. There may be times when the website is unavailable due to maintenance, repair, or development. Top Player is not obligated to offer support for the website. You acknowledge that you use the website at your own risk.

Disclaimer

to the fullest extent allowed by law, Top Player and its directors, officers, employees, agents, subsidiaries, and suppliers shall not be liable for any loss or damage of any kind, whether direct, indirect, incidental, special, consequential, or exemplary, including, but not limited to, losses or damages arising from loss of profits, goodwill, business, opportunities, data, or other intangible losses arising out of or in connection with your use of the Site or its services or this User Agreement (which may arise from negligence or otherwise, whether or not Top Player has been advised of the possibility of such losses or damages).

If you are not satisfied with the Site or any of its content or materials, your sole and exclusive remedy is to discontinue your use of it. Furthermore, you acknowledge that any unauthorized use due to your carelessness or omission will severely harm Top Player. As a result, Top Player has the right to address any unauthorized use under this User Agreement's terms and conditions.

Indemnity

You agree to indemnify and hold Top Player, its subsidiaries, directors, officers, employees, agents, and suppliers harmless from and against any and all claims, demands, actions, proceedings, losses, liabilities, damages, costs, and expenses (including reasonable attorneys' fees and expenses), incurred or arising from your breach of this User Agreement, or your violation of any law or the rights of any third party.

Relationship and Notices

No provision of this User Agreement shall be construed to create a partnership between you and Top Player and you have no authority to bind Top Player in any way. Except as expressly provided otherwise, any notice to Top Player from you must be in writing by email to Top Player with a hard copy mailed to us by mail or delivery service, and for confirmation of receipt will be acknowledged by Top Player by email. Any notices to you from Top Player will be posted on the Site or by email to the email address you provided to us during the registration process, and will be deemed received by you after 48 hours of transmission. Alternatively, we may provide you with notice by mail or prepaid shipping to the address provided to us during the registration process. In this case, we may send you a notice by regular mail to the address you provided and will be deemed to have reached you after 7 days of transmission.

Disputes

If any dispute, claim, controversy, or difference (including any relating to any arbitrable or legal claim) ("Dispute") arises out of or in connection with or relating to this User Agreement, including (without limitation) any question as to the formation, existence, scope, performance, interpretation, validity, or termination of this User Agreement or this paragraph or any question relating to the legal relationships set forth herein or the consequences of its invalidity, then the parties shall first seek in good faith to resolve the Dispute amicably through negotiations for a period of thirty (30) calendar days commencing on the date on which the first party sends to the other party a written notice of the Dispute; otherwise, the parties agree that the Dispute shall be finally resolved by the courts of Abu Dhabi.