

Assignment - 7

Team	4 – Loblaws (alias used - Loblyst)
Name	Vaishnavi Wadhwa, Janviben Patel, Adhil Muzahir, Ota Adesina, Simran Rattu, Soji Koshy
Student #	8939083, 8898912, 8883484, 8889777, 8902253, 8940087.
Course	Information Technology Business Analysis Capstone Project
Section	08
Professor	Temi Ajaja
Due Date	13-11-2024

Table of Contents

Α.	Database Overview	3
	High-level Overview of Individual Entities	
В.	Schema Organization	. 11
C.	ERD Diagram	. 12
D.	Detailed Database Data Specification: Schema - Wise	. 13
	Schema: user_management	. 13
	Table : user_management .Customer	. 13
	Table: user_management.CustomerSupport	. 18
	Table: user_management.Wishlist	. 26
	Schema: product_management	. 28
	Table: product_management.Product	. 28
	Table: product_management.Category	. 34
	Table: product_management.Product_Promotion	. 36
	Table: product_management.Review	. 41
	Schema: order_management	. 45
	Table: order_management.Order	. 45
	Table: order_management.Order_Product	. 50
	Table: order_management.Cart	. 53
	Table: order_management.Cart_Product	. 55
	Table: order_management.DiscountCode	. 58
	Schema: payment_delivery	. 60
	Table: payment_delivery.Payment	. 60
	Table: payment_delivery. Delivery	. 64
	Table: payment_delivery.Store	. 69



Loblyst E-commerce System Database Documentation

A. Database Overview

System Usage Summary:

The Loblyst e-commerce database serves as the main data repository for managing online retail operations, including customer accounts, product listings, orders, payments, and delivery. It operates as a production database with high availability and is managed by the IT team with restricted access to sensitive data.

Objectives:

The database supports all essential functions of the Loblyst platform, including inventory management, order fulfilment, customer support, and data analytics.

Here is an expanded table layout incorporating the additional entities and fields for the Loblyst e-commerce system:

Entity	Attributes
1. Customer	CustomerID (PK), Name, Email, Password, Address, Phone, AccountStatus, LoyaltyPoints, DateJoined, AccountType
2. Product	ProductID (PK), Name, Price, StockStatus, CategoryID (FK), Description, Weight, Dimensions, Brand, SKU, ImageURL
3. Order	OrderID (PK), CustomerID (FK), TotalAmount, OrderStatus, FulfillmentMethod, OrderDate, DiscountCodeID (FK), ShippingAddress, BillingAddress, ShippingMethod
4. Cart	CartID (PK), CustomerID (FK), ProductID (FK), Quantity, TotalPrice
5. Payment	PaymentID (PK), OrderID (FK), PaymentType, PaymentStatus, Amount, TransactionID, PaymentDate, Currency
6. Store	StoreID (PK), Location, StockAvailability
7. Delivery	DeliveryID (PK), DriverID, OrderID (FK), DeliveryStatus, DeliveryAddress, EstimatedTime, VehicleID, DeliveryDate, DriverContact
8. CustomerSupport	SupportID (PK), CustomerID (FK), IssueType, ResolutionStatus, SupportCategory, ResponseTime
9. Promotion	PromotionID (PK), PromotionDetails, StartDate, EndDate
10. Category	CategoryID (PK), Name, ParentCategoryID (self-referencing FK)
11. Wishlist	WishlistID (PK), CustomerID (FK), ProductID (FK), DateAdded
12. Review	ReviewID (PK), ProductID (FK), CustomerID (FK), Rating, Comment, ReviewDate



13. DiscountCode	DiscountCodeID (PK), Code, DiscountAmount, ExpiryDate
14. Product_Promotion	ProductPromotionID (PK), ProductID (FK), PromotionID (FK), StartDate, EndDate, DiscountAmount, Status, CreatedDate, LastUpdate
15. Order_Product	OrderProductID, OrderID, ProductID, Quantity, UnitPrice, TotalPrice
16. Cart_Product	CartProductID,CartID,ProductID,Quantity,TotalPrice

High-level Overview of Individual Entities

Here the individual table attributes and data types are detailed below:

Table: Customer

Field	Data Type	Key
CustomerID	INT	PK
Name	VARCHAR(100)	
Email	VARCHAR(100)	
Password	VARCHAR(100)	
Address	VARCHAR(255)	
Phone	VARCHAR(15)	
AccountStatus	ENUM('Active', 'Inactive')	
LoyaltyPoints	INT	
DateJoined	DATE	
AccountType	ENUM('Regular', 'Premium')	

Table: Product

Field	Data Type	Key
ProductID	INT	PK
Name	VARCHAR(100)	
Price	DECIMAL(10, 2)	
StockStatus	ENUM('In Stock', 'Out of Stock')	
CategoryID	INT	FK
Description	TEXT	
Weight	DECIMAL(5, 2)	
Dimensions	VARCHAR(50)	
Brand	VARCHAR(50)	



SKU	VARCHAR(20)	
ImageURL	VARCHAR(255)	

Table: Category

Field	Data Type	Кеу
CategoryID	INT	PK
Name	VARCHAR(50)	
ParentCategoryID	INT	FK (self-referencing)

Table: Order

Field	Data Type	Key
OrderID	INT	PK
CustomerID	INT	FK
TotalAmount	DECIMAL(10, 2)	
OrderStatus	ENUM('Pending', 'Shipped', 'Delivered', 'Canceled')	
FulfillmentMethod	ENUM('Pickup', 'Delivery')	
OrderDate	DATE	
DiscountCodeID	INT	FK
ShippingAddress	VARCHAR(255)	
BillingAddress	VARCHAR(255)	
ShippingMethod	VARCHAR(50)	

Table: DiscountCode

Field	Data Type	Key
DiscountCodeID	INT	PK
Code	VARCHAR(20)	
DiscountAmount	DECIMAL(5, 2)	
ExpiryDate	DATE	



Table: Cart

Field	Data Type	Key
CartID	INT	PK
CustomerID	INT	FK
ProductID	INT	FK
Quantity	INT	
TotalPrice	DECIMAL(10, 2)	

Table: Payment

Field	Data Type	Key
PaymentID	INT	PK
OrderID	INT	FK
PaymentType	ENUM('Credit Card', 'Debit Card', 'PayPal', 'Bank Transfer')	
PaymentStatus	ENUM('Completed', 'Pending', 'Failed')	
Amount	DECIMAL(10, 2)	
TransactionID	VARCHAR(50)	
PaymentDate	DATE	
Currency	VARCHAR(3)	

Table: Store

Field	Data Type	Key
StoreID	INT	PK
Location	VARCHAR(100)	
StockAvailability	BOOLEAN	

Table: Delivery

Field	Data Type	Кеу
DeliveryID	INT	PK
DriverID	INT	FK
OrderID	INT	FK
DeliveryStatus	ENUM('In Transit', 'Delivered', 'Failed')	
DeliveryAddress	VARCHAR(255)	
EstimatedTime	TIME	



VehicleID	INT	
DeliveryDate	DATE	
DriverContact	VARCHAR(15)	

Table: CustomerSupport

Field	Data Type	Key
SupportID	INT	PK
CustomerID	INT	FK
IssueType	ENUM('Billing', 'Technical', 'Account', 'Other')	
ResolutionStatus	ENUM('Open', 'In Progress', 'Resolved', 'Closed')	
SupportCategory	VARCHAR(100)	
ResponseTime	INT	

Table: Promotion

Field	Data Type	Key
PromotionID	INT	PK
PromotionDetails	TEXT	
StartDate	DATE	
EndDate	DATE	

Table: Wishlist

Field	Data Type	Key
WishlistID	INT	PK
CustomerID	INT	FK
ProductID	INT	FK
DateAdded	DATE	

Table: Review

Field	Data Type	Key
ReviewID	INT	PK
ProductID	INT	FK
CustomerID	INT	FK



Rating	INT	
Comment	ТЕХТ	
ReviewDate	DATE	

Table: Product_Promotion

Field	Data Type	Key
ProductPromotionID	INT	PK
ProductID	INT	FK (Product)
PromotionID	INT	FK (Promotion)
StartDate	DATE	
EndDate	DATE	
DiscountAmount	DECIMAL(10, 2)	
Status	VARCHAR(50)	
CreatedDate	DATETIME	
LastUpdate	DATETIME	

Table: Order_Product

Field	Data Type	Key
OrderProductID	INT	PK
OrderID	INT	FK (Order)
ProductID	INT	FK (Product)
Quantity	INT	
UnitPrice	DECIMAL(10, 2)	
TotalPrice	DECIMAL(10, 2)	

Table: Cart_Product

Field	Data Type	Кеу
CartProductID	INT	PK
CartID	INT	FK (Cart)
ProductID	INT	FK (Product)
Quantity	INT	
TotalPrice	DECIMAL(10, 2)	



Identified Relationships between Entities

- Customer Order: Customer places an Order.
- Order Product: Order contains Products.
- Order Store: Order fulfilled by Store.
- Cart Product: Cart contains Products.
- Order Payment: Order has a Payment.
- **Delivery Driver**: Delivery assigned to Driver.
- **Customer CustomerSupport**: Customer contacts Customer Support.
- **Product Promotion**: Promotion applied to Products.
- **Product Category**: Each Product belongs to a Category.
- Customer Wishlist: Customers have Wishlists with saved items.
- **Customer Review**: Customers submit Reviews for Products.
- Order DiscountCode: Discount codes applied to Orders.

Here's a table showing the type of relationship between the main tables in the Loblyst e-commerce ERD:

Table 1	Relationship Type	Table 2	Description
Customer	One-to- Many	Order	A customer can place multiple orders, but each order is placed by a single customer.
Order	Many-to- Many	Product	An order can contain multiple products, and each product can belong to multiple orders. Implemented via a join table (e.g., Order_Product).
Order	Many-to- One	Store	Each order is fulfilled by a single store, but a store can fulfil multiple orders.
Cart	Many-to- Many	Product	A cart can contain multiple products, and each product can appear in multiple carts. Implemented via a join table (e.g., Cart_Product).
Order	One-to-One	Payment	Each order has a single payment, and each payment corresponds to a single order.
Delivery	Many-to- One	Driver	Each delivery is assigned to a single driver, but a driver can handle multiple deliveries.
Customer	One-to- Many	CustomerSupport	A customer can contact support multiple times, but each support request is for a single customer.
Product	Many-to- Many	Promotion	A product can have multiple promotions, and a promotion can apply to multiple products.



			Implemented via a join table (e.g., Product_Promotion).
Product	Many-to- One	Category	Each product belongs to a single category, but a category can include multiple products.
Customer	One-to- Many	Wishlist	Each customer can have multiple items in their wish list, but each wishlist item is for one customer.
Customer	One-to- Many	Review	A customer can submit multiple reviews, but each review is submitted by one customer.
Product	One-to- Many	Review	Each product can have multiple reviews, but each review is associated with a single product.
Order	Many-to- One	DiscountCode	Each order can use a single discount code, but a discount code can apply to multiple orders.



B. Schema Organization

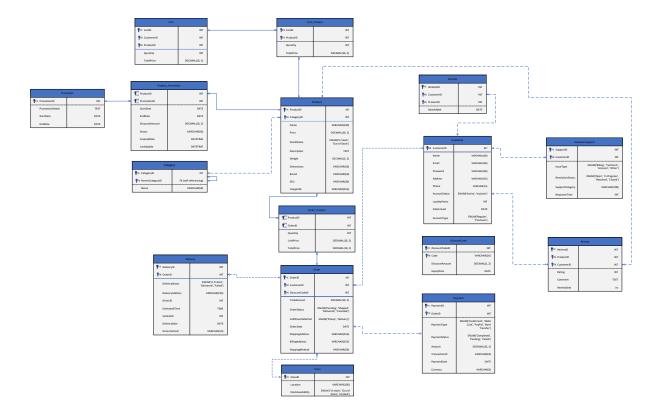
The Schema organisation of the Loblyst platform Database is described below:

- 1. User Management Schema (user_management)
 - Tables: Customer, CustomerSupport, Wishlist
- 2. **Product Management Schema** (product_management)
 - Tables: Product, Category, Promotion, Product_Promotion, Review
- 3. Order Management Schema (order_management)
 - Tables: Order_Product, Cart, Cart_Product, DiscountCode
- 4. Payment and Delivery Schema (payment_delivery)
 - Tables: Payment, Delivery, Store



C. ERD Diagram

The entity relationship diagram for the Loblyst database is shown below using the Microsoft Visio Tool.



The Loblyst E-commerce platform's database is designed to be in the Third Normal Form (3NF), ensuring data is structured to reduce redundancy and improve data integrity. Each table is organized to ensure that non-key attributes are only dependent on primary keys, thereby eliminating transitive dependencies. This structure allows for efficient data retrieval and modification, minimizing anomalies during data updates. As a result, the database is optimized for scalability and consistency, essential for a robust and high-performance e-commerce system.



D. Detailed Database Data Specification: Schema - Wise

Schema: user_management

Table: user_management.Customer

Table: Customer

Field	Data Type	Key
CustomerID	INT	PK
Name	VARCHAR(100)	
Email	VARCHAR(100)	
Password	VARCHAR(100)	
Address	VARCHAR(255)	
Phone	VARCHAR(15)	
AccountStatus	ENUM('Active', 'Inactive')	
LoyaltyPoints	INT	
DateJoined	DATE	
AccountType	ENUM('Regular', 'Premium')	

Field: user_management .Customer.CustomerID

Attribute	Details
Field Name	CustomerID
Туре	INT
Length	N/A
Purpose	Unique identifier for each customer
Unit Type	N/A
Range of Possible Values	1 - 99999999
Value Explanation	Sequential ID assigned automatically
Precision and Scale	N/A
State	Non-modifiable, system-generated
Sources	System-generated upon customer registration
Security/Privacy	Primary key, confidential
Constraints	Primary Key, UNIQUE



Field: user_management .Customer.Name

Attribute	Details
Field Name	Name
Туре	VARCHAR
Length	255
Purpose	Stores the full name of the customer
Unit Type	N/A
Range of Possible Values	Alphanumeric, max length 255
Value Explanation	User-entered name for account identification
Precision and Scale	N/A
State	Modifiable by customer
Sources	User input during registration
Security/Privacy	General information, user-identifiable
Constraints	NOT NULL

Field: user_management .Customer.Email

Attribute	Details
Field Name	Email
Туре	VARCHAR
Length	255
Purpose	Stores customer's email address for contact and login
Unit Type	N/A
Range of Possible Values	Valid email format, max length 255
Value Explanation	Required for login and account recovery
Precision and Scale	N/A
State	Modifiable by customer
Sources	User input during registration
Security/Privacy	Sensitive information, encrypted for privacy
Constraints	UNIQUE, NOT NULL



Field: user_management .Customer.Password

Attribute	Details
Field Name	Password
Туре	VARCHAR
Length	255
Purpose	Stores hashed password for account security
Unit Type	N/A
Range of Possible Values	Min length 8 characters, max length 255
Value Explanation	Encrypted format for secure login
Precision and Scale	N/A
State	Modifiable by customer
Sources	User input, encrypted at storage
Security/Privacy	Highly sensitive, encrypted and masked
Constraints	NOT NULL

Field: user_management .Customer.Address

Attribute	Details
Field Name	Address
Туре	VARCHAR
Length	500
Purpose	Stores the customer's residential or delivery address
Unit Type	N/A
Range of Possible Values	Alphanumeric, max length 500
Value Explanation	Customer-entered address for delivery purposes
Precision and Scale	N/A
State	Modifiable by customer
Sources	User input during registration or profile update
Security/Privacy	User-identifiable information
Constraints	NULLABLE



Field: user_management .Customer.Phone

Attribute	Details
Field Name	Phone
Туре	VARCHAR
Length	15
Purpose	Stores the customer's contact phone number
Unit Type	N/A
Range of Possible Values	Numeric, length 10-15 characters
Value Explanation	Required for customer contact and verification
Precision and Scale	N/A
State	Modifiable by customer
Sources	User input during registration or profile update
Security/Privacy	Sensitive information, partially masked in displays
Constraints	UNIQUE, NULLABLE

Field: user_management .Customer.AccountStatus

Attribute	Details
Field Name	AccountStatus
Туре	ENUM (Active, Suspended, Closed)
Length	N/A
Purpose	Indicates the current status of the customer's account
Unit Type	N/A
Range of Possible Values	Defined set (Active, Suspended, Closed)
Value Explanation	Reflects the operational state of the account
Precision and Scale	N/A
State	Modifiable by the system or customer service
Sources	System or customer service update
Security/Privacy	General information
Constraints	NOT NULL, default to Active



Field: user_management .Customer.LoyaltyPoints

Attribute	Details
Field Name	LoyaltyPoints
Туре	INT
Length	N/A
Purpose	Tracks points accrued through purchases for rewards
Unit Type	Points
Range of Possible Values	0 - 999999
Value Explanation	Represents rewards balance for customer
Precision and Scale	N/A
State	Modifiable based on customer purchases
Sources	System-calculated after transactions
Security/Privacy	General information
Constraints	DEFAULT 0, NOT NULL

Field: user_management .Customer.DateJoined

Attribute	Details
Field Name	DateJoined
Туре	DATE
Length	N/A
Purpose	Records the date the customer registered their account
Unit Type	Date
Range of Possible Values	Valid date format (YYYY-MM-DD)
Value Explanation	Used for customer analytics and account tracking
Precision and Scale	N/A
State	Non-modifiable, system-generated
Sources	System-generated on account creation
Security/Privacy	General information
Constraints	NOT NULL

Field: user_management .Customer.AccountType

Attribute	Details
Field Name	AccountType



Туре	ENUM (Standard, Premium, VIP)
Length	N/A
Purpose	Identifies the type of account based on membership level
Unit Type	N/A
Range of Possible Values	Defined set (Standard, Premium, VIP)
Value Explanation	Used to provide tier-based benefits and features
Precision and Scale	N/A
State	Modifiable by system or customer service
Sources	Determined based on subscription level or activity
Security/Privacy	General information
Constraints	NOT NULL, default to Standard

Table: user_management.CustomerSupport

Table: CustomerSupport

Field	Data Type	Key
SupportID	INT	PK
CustomerID	INT	FK
IssueType	ENUM('Billing', 'Technical', 'Account', 'Other')	
ResolutionStatus	ENUM('Open', 'In Progress', 'Resolved', 'Closed')	
SupportCategory	VARCHAR(100)	
ResponseTime	INT	

${\bf Field: user_management.CustomerSupport.CustomerID}$

Attribute	Details
Field Name	CustomerID
Туре	INT
Length	N/A
Purpose	Unique identifier for each customer
Unit Type	N/A
Range of Possible Values	1 - 99999999
Value Explanation	Sequential ID assigned automatically
Precision and Scale	N/A
State	Non-modifiable, system-generated



Sources	System-generated upon customer registration
Security/Privacy	Primary key, confidential
Constraints	Primary Key, UNIQUE

Field: user_management.CustomerSupport.Name

Attribute	Details
Field Name	Name
Туре	VARCHAR
Length	255
Purpose	Stores the full name of the customer
Unit Type	N/A
Range of Possible Values	Alphanumeric, max length 255
Value Explanation	User-entered name for account identification
Precision and Scale	N/A
State	Modifiable by customer
Sources	User input during registration
Security/Privacy	General information, user-identifiable
Constraints	NOT NULL

Field: user_management.CustomerSupport.Email

Attribute	Details
Field Name	Email
Туре	VARCHAR
Length	255
Purpose	Stores customer's email address for contact and login
Unit Type	N/A
Range of Possible Values	Valid email format, max length 255
Value Explanation	Required for login and account recovery
Precision and Scale	N/A
State	Modifiable by customer
Sources	User input during registration
Security/Privacy	Sensitive information, encrypted for privacy
Constraints	UNIQUE, NOT NULL



Field: user_management.CustomerSupport.Password

Attribute	Details
Field Name	Password
Туре	VARCHAR
Length	255
Purpose	Stores hashed password for account security
Unit Type	N/A
Range of Possible Values	Min length 8 characters, max length 255
Value Explanation	Encrypted format for secure login
Precision and Scale	N/A
State	Modifiable by customer
Sources	User input, encrypted at storage
Security/Privacy	Highly sensitive, encrypted and masked
Constraints	NOT NULL

Field: user_management.CustomerSupport.Address

Attribute	Details
Field Name	Address
Туре	VARCHAR
Length	500
Purpose	Stores the customer's residential or delivery address
Unit Type	N/A
Range of Possible Values	Alphanumeric, max length 500
Value Explanation	Customer-entered address for delivery purposes
Precision and Scale	N/A
State	Modifiable by customer
Sources	User input during registration or profile update
Security/Privacy	User-identifiable information
Constraints	NULLABLE

Field: user_management.CustomerSupport.Phone

Attribute	Details
Field Name	Phone



Туре	VARCHAR
Length	15
Purpose	Stores the customer's contact phone number
Unit Type	N/A
Range of Possible Values	Numeric, length 10-15 characters
Value Explanation	Required for customer contact and verification
Precision and Scale	N/A
State	Modifiable by customer
Sources	User input during registration or profile update
Security/Privacy	Sensitive information, partially masked in displays
Constraints	UNIQUE, NULLABLE

${\bf Field: user_management. Customer Support. Account Status}$

Attribute	Details
Field Name	AccountStatus
Туре	ENUM (Active, Suspended, Closed)
Length	N/A
Purpose	Indicates the current status of the customer's account
Unit Type	N/A
Range of Possible Values	Defined set (Active, Suspended, Closed)
Value Explanation	Reflects the operational state of the account
Precision and Scale	N/A
State	Modifiable by the system or customer service
Sources	System or customer service update
Security/Privacy	General information
Constraints	NOT NULL, default to Active

Field: user_management.CustomerSupport.LoyaltyPoints

Attribute	Details
Field Name	LoyaltyPoints
Туре	INT
Length	N/A
Purpose	Tracks points accrued through purchases for rewards



Unit Type	Points
Range of Possible Values	0 - 999999
Value Explanation	Represents rewards balance for customer
Precision and Scale	N/A
State	Modifiable based on customer purchases
Sources	System-calculated after transactions
Security/Privacy	General information
Constraints	DEFAULT 0, NOT NULL

${\bf Field: user_management.Customer Support.Date Joined}$

Attribute	Details	
Field Name	DateJoined	
Туре	DATE	
Length	N/A	
Purpose	Records the date the customer registered their account	
Unit Type	Date	
Range of Possible Values	Valid date format (YYYY-MM-DD)	
Value Explanation	Used for customer analytics and account tracking	
Precision and Scale	N/A	
State	Non-modifiable, system-generated	
Sources	System-generated on account creation	
Security/Privacy	General information	
Constraints	NOT NULL	

Field: user_management.CustomerSupport.AccountType

Attribute	Details	
Field Name	AccountType	
Туре	ENUM (Standard, Premium, VIP)	
Length	N/A	
Purpose	Identifies the type of account based on membership level	
Unit Type	N/A	
Range of Possible Values	Defined set (Standard, Premium, VIP)	
Value Explanation	Used to provide tier-based benefits and features	



Precision and Scale	N/A	
State	Modifiable by system or customer service	
Sources	Determined based on subscription level or activity	
Security/Privacy	General information	
Constraints	NOT NULL, default to Standard	

Field: user_management.CustomerSupport.SupportID

Attribute	Details	
Field Name	SupportID	
Туре	INT	
Length	N/A	
Purpose	Unique identifier for each support request	
Unit Type	N/A	
Range of Possible Values	1 - 9999999	
Value Explanation	Sequential ID assigned automatically	
Precision and Scale	N/A	
State	Non-modifiable, system-generated	
Sources	System-generated upon creating a new support request	
Security/Privacy	Primary key, confidential	
Constraints	Primary Key, UNIQUE	

Field: user_management.CustomerSupport.CustomerID

Attribute	Details	
Field Name	CustomerID	
Туре	INT (Foreign Key)	
Length	N/A	
Purpose	References the customer associated with the support request	
Unit Type	N/A	
Range of Possible Values	Matches the CustomerID in the Customer table	
Value Explanation	Links support request to specific customer	
Precision and Scale	N/A	
State	Non-modifiable, system-managed	
Sources	Derived from the associated customer record	



Security/Privacy	Sensitive information, user-identifiable
Constraints Foreign Key referencing Customer.CustomerID, NOT NULL	

Field: user_management.CustomerSupport.IssueType

Attribute	Details	
Field Name	IssueType	
Туре	ENUM (Billing, Technical, Account, Other)	
Length	N/A	
Purpose	Identifies the type of issue reported by the customer	
Unit Type	N/A	
Range of Possible Values	Defined set (Billing, Technical, Account, Other)	
Value Explanation	Helps categorize and prioritize support cases	
Precision and Scale	N/A	
State	Modifiable by customer service	
Sources	User input or customer service classification	
Security/Privacy	General information	
Constraints	NOT NULL	

Field: user_management.CustomerSupport.ResolutionStatus

Attribute	Details	
Field Name	ResolutionStatus	
Туре	ENUM (Open, In Progress, Resolved, Closed)	
Length	N/A	
Purpose	Tracks the current status of the support request	
Unit Type	N/A	
Range of Possible Values	Defined set (Open, In Progress, Resolved, Closed)	
Value Explanation	Indicates progress and outcome of support case	
Precision and Scale	N/A	
State	Modifiable by customer service	
Sources	Updated by customer service representative	
Security/Privacy	General information	
Constraints	NOT NULL	



Field: user_management.CustomerSupport.SupportCategory

Attribute	Details	
Field Name	SupportCategory	
Туре	VARCHAR	
Length	100	
Purpose	Provides further categorization of the issue	
Unit Type	N/A	
Range of Possible Values	Alphanumeric, max length 100	
Value Explanation	Sub-category within the main issue type	
Precision and Scale	N/A	
State	Modifiable by customer service	
Sources	Set by customer service representative	
Security/Privacy	General information	
Constraints	NULLABLE	

Field: user_management.CustomerSupport.ResponseTime

Attribute	Details	
Field Name	ResponseTime	
Туре	INT	
Length	N/A	
Purpose	Stores the time taken (in minutes) to respond to the support request	
Unit Type	Minutes	
Range of Possible Values	0 - 1440 (24 hours in minutes)	
Value Explanation	Tracks efficiency of support team response	
Precision and Scale	N/A	
State	Modifiable by system	
Sources	System-calculated based on request and response times	
Security/Privacy	General information	
Constraints	NULLABLE	



Table: user_management.Wishlist

Table: Wishlist

Field	Data Type	Key
WishlistID	INT	PK
CustomerID	INT	FK
ProductID	INT	FK
DateAdded	DATE	

Field: user_management.Wishlist.WishlistID

Attribute	Details
Field Name	WishlistID
Туре	INT
Length	N/A
Purpose	Unique identifier for each wishlist entry
Unit Type	N/A
Range of Possible Values	1 - 99999999
Value Explanation	Sequential ID assigned automatically
Precision and Scale	N/A
State	Non-modifiable, system-generated
Sources	System-generated upon creating a new wishlist entry
Security/Privacy	Primary key, confidential
Constraints	Primary Key, UNIQUE

Field: user_management.Wishlist.CustomerID

Attribute	Details
Field Name	CustomerID
Туре	INT (Foreign Key)
Length	N/A
Purpose	References the customer associated with the wishlist item
Unit Type	N/A
Range of Possible Values	Matches CustomerID in the Customer table
Value Explanation	Links wishlist entry to specific customer



Precision and Scale	N/A	
State	Non-modifiable, system-managed	
Sources	Derived from the associated customer record	
Security/Privacy	Sensitive information, user-identifiable	
Constraints	Foreign Key referencing Customer.CustomerID, NOT NULL	

${\bf Field: user_management.Wishlist.ProductID}$

Attribute	Details
Field Name	ProductID
Туре	INT (Foreign Key)
Length	N/A
Purpose	References the product added to the wishlist
Unit Type	N/A
Range of Possible Values	Matches ProductID in the Product table
Value Explanation	Links wishlist entry to specific product
Precision and Scale	N/A
State	Non-modifiable, system-managed
Sources	Derived from the associated product record
Security/Privacy	General information
Constraints	Foreign Key referencing Product.ProductID, NOT NULL

${\bf Field: user_management.Wishlist.DateAdded}$

Attribute	Details
Field Name	DateAdded
Туре	DATE
Length	N/A
Purpose	Stores the date the product was added to the wishlist
Unit Type	Date
Range of Possible Values	Valid date values in the format YYYY-MM-DD
Value Explanation	Tracks when the product was added to wishlist
Precision and Scale	N/A
State	Modifiable by customer
Sources	User input



Security/Privacy	General information
Constraints	NOT NULL

Schema: product_management

Table: product_management.Product

Table: Product

Field	Data Type	Key
ProductID	INT	РК
Name	VARCHAR(100)	
Price	DECIMAL(10, 2)	
StockStatus	ENUM('In Stock', 'Out of Stock')	
CategoryID	INT	FK
Description	ТЕХТ	
Weight	DECIMAL(5, 2)	
Dimensions	VARCHAR(50)	
Brand	VARCHAR(50)	
SKU	VARCHAR(20)	
ImageURL	VARCHAR(255)	

Field: ProductID

Attribute	Details
Field Name	ProductID
Туре	INT
Length	N/A
Purpose	Unique identifier for each product
Unit Type	N/A
Range of Possible Values	1 - 99999999
Value Explanation	Sequential ID assigned automatically
Precision and Scale	N/A
State	Non-modifiable, system-generated
Sources	System-generated upon product creation
Security/Privacy	Primary key, general



onstraints	Primary Key, UNIQUE
------------	---------------------

Field: Name

Attribute	Details
Field Name	Name
Туре	VARCHAR
Length	100
Purpose	Stores the name of the product
Unit Type	N/A
Range of Possible Values	N/A
Value Explanation	Descriptive name provided by the user
Precision and Scale	N/A
State	Modifiable by product admin
Sources	User input
Security/Privacy	General
Constraints	NOT NULL, unique within certain product categories

Field: Price

Attribute	Details
Field Name	Price
Туре	DECIMAL
Length	10,2
Purpose	Stores the price of the product
Unit Type	Currency
Range of Possible Values	0.00 - 99999999.99
Value Explanation	Specifies cost per unit
Precision and Scale	Precision 10, Scale 2
State	Modifiable by product admin
Sources	User input
Security/Privacy	General
Constraints	NOT NULL



Field: StockStatus

Attribute	Details
Field Name	StockStatus
Туре	ENUM
Length	N/A
Purpose	Indicates stock availability
Unit Type	N/A
Range of Possible Values	'In Stock', 'Out of Stock'
Value Explanation	Defined list indicates product stock level
Precision and Scale	N/A
State	Modifiable based on inventory
Sources	Inventory management system
Security/Privacy	General
Constraints	NOT NULL

Field: CategoryID

Attribute	Details
Field Name	CategoryID
Туре	INT (Foreign Key)
Length	N/A
Purpose	References the category the product belongs to
Unit Type	N/A
Range of Possible Values	Matches CategoryID in Category table
Value Explanation	Links product to a specific category
Precision and Scale	N/A
State	Modifiable by product admin
Sources	Product management system
Security/Privacy	General
Constraints	Foreign Key referencing Category.CategoryID, NOT NULL



Field: Description

Attribute	Details
Field Name	Description
Туре	ТЕХТ
Length	N/A
Purpose	Detailed description of the product
Unit Type	N/A
Range of Possible Values	N/A
Value Explanation	Contains product features and specifications
Precision and Scale	N/A
State	Modifiable by product admin
Sources	User input
Security/Privacy	General
Constraints	None

Field: Weight

Attribute	Details
Field Name	Weight
Туре	DECIMAL
Length	5,2
Purpose	Stores the weight of the product
Unit Type	Kilograms (kg) or pounds (lb)
Range of Possible Values	0.00 - 999.99
Value Explanation	Specifies physical weight of the product
Precision and Scale	Precision 5, Scale 2
State	Modifiable by product admin
Sources	User input
Security/Privacy	General
Constraints	NULL allowed if weight is unknown



Field: Dimensions

Attribute	Details
Field Name	Dimensions
Туре	VARCHAR
Length	50
Purpose	Stores the dimensions of the product
Unit Type	Centimeters (cm) or inches (in)
Range of Possible Values	N/A
Value Explanation	Format: Length x Width x Height
Precision and Scale	N/A
State	Modifiable by product admin
Sources	User input
Security/Privacy	General
Constraints	NULL allowed if dimensions are unknown

Field: Brand

Attribute	Details
Field Name	Brand
Туре	VARCHAR
Length	50
Purpose	Stores the brand name of the product
Unit Type	N/A
Range of Possible Values	N/A
Value Explanation	Brand name of product manufacturer
Precision and Scale	N/A
State	Modifiable by product admin
Sources	User input
Security/Privacy	General
Constraints	NULL allowed if brand is unknown



Field: SKU

Attribute	Details
Field Name	SKU (Stock Keeping Unit)
Туре	VARCHAR
Length	20
Purpose	Unique identifier for inventory management
Unit Type	N/A
Range of Possible Values	N/A
Value Explanation	Inventory code assigned to product
Precision and Scale	N/A
State	Modifiable by inventory manager
Sources	Inventory management system
Security/Privacy	General
Constraints	UNIQUE, NOT NULL

Field: ImageURL

Attribute	Details
Field Name	ImageURL
Туре	VARCHAR
Length	255
Purpose	Stores the URL of the product's image
Unit Type	N/A
Range of Possible Values	N/A
Value Explanation	URL linking to product image hosted online
Precision and Scale	N/A
State	Modifiable by product admin
Sources	User input or image hosting system
Security/Privacy	General
Constraints	NULL allowed if image not available



Table: product_management.Category

Table: Category

Field	Data Type	Кеу
CategoryID	INT	PK
Name	VARCHAR(50)	
ParentCategoryID	INT	FK (self-referencing)

Field: product_management.Category.CategoryID

Attribute	Details
Field Name	CategoryID
Туре	INT
Length	N/A
Purpose	Unique identifier for each category
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Sequential or randomly assigned integer values
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated
Security/Privacy	General
Constraints	Primary Key, must be unique and non-null

Field: product_management.Category.Name

Attribute	Details
Field Name	Name
Туре	VARCHAR



Length	100
Purpose	Stores the name of the category
Unit Type	N/A
Range of Possible Values	Any alphanumeric text within 100 characters
Value Explanation	Descriptive name for the category
Precision and Scale	N/A
State	Modifiable by admin
Sources	User input
Security/Privacy	General
Constraints	Non-null, must be unique

Field: product_management.Category.ParentCategoryID

Attribute	Details
Field Name	ParentCategoryID
Туре	INT
Length	N/A
Purpose	Refers to the CategoryID of the parent category
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	CategoryID of the parent category; null if no parent
Precision and Scale	N/A
State	Modifiable by admin
Sources	User input or system assignment
Security/Privacy	General
Constraints	Foreign Key referencing CategoryID, nullable if no parent



Table: product_management.Product_Promotion

Table: Product_Promotion

Field	Data Type	Кеу
ProductPromotionID	INT	PK
ProductID	INT	FK (Product)
PromotionID	INT	FK (Promotion)
StartDate	DATE	
EndDate	DATE	
DiscountAmount	DECIMAL(10, 2)	
Status	VARCHAR(50)	
CreatedDate	DATETIME	
LastUpdate	DATETIME	

$Field: product_management. Product_Promotion. ProductPromotionID\\$

Attribute	Details
Field Name	ProductPromotionID
Туре	INT
Length	N/A
Purpose	Unique identifier for each product-promotion relationship
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	System-generated ID for the unique entry
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated



Security/Privacy	General
Constraints	Primary Key, must be unique and non-null

Field: product_management.Product_Promotion.ProductID

Attribute	Details
Field Name	ProductID
Туре	INT
Length	N/A
Purpose	Identifies the product in the promotion
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key to Product table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	User input
Security/Privacy	General
Constraints	Foreign Key referencing Product table, non-null

${\bf Field:}\ product_management. Product_Promotion. Promotion ID$

Attribute	Details
Field Name	PromotionID
Туре	INT
Length	N/A
Purpose	Identifies the promotion applied to the product
Unit Type	N/A



Range of Possible Values	Positive integers
Value Explanation	Foreign key to Promotion table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	User input
Security/Privacy	General
Constraints	Foreign Key referencing Promotion table, non-null

Field: product_management.Product_Promotion.StartDate

Attribute	Details
Field Name	StartDate
Туре	DATE
Length	N/A
Purpose	Start date of the promotion for this product
Unit Type	Date
Range of Possible Values	Any valid date within system constraints
Value Explanation	Overrides general promotion start date if specified
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	General
Constraints	Nullable, default to general promotion start date

Field: product_management.Product_Promotion.EndDate

Attribute	Details
-----------	---------



Field Name	EndDate
Туре	DATE
Length	N/A
Purpose	End date of the promotion for this product
Unit Type	Date
Range of Possible Values	Any valid date within system constraints
Value Explanation	Overrides general promotion end date if specified
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	General
Constraints	Nullable, default to general promotion end date

${\bf Field:}\ product_management. Product_Promotion. Discount Amount$

Attribute	Details
Field Name	DiscountAmount
Туре	DECIMAL
Length	N/A
Purpose	Specifies the discount for the product under this promotion
Unit Type	Percentage or fixed amount
Range of Possible Values	Positive numbers, typically within 0-100 for percentage or specified monetary unit
Value Explanation	Represents discount applied only to this product
Precision and Scale	Precision 5, Scale 2
State	Modifiable
Sources	User input



Security/Privacy	General
Constraints	Nullable, default to 0 if no product-specific discount

Field: product_management.Product_Promotion.Status

Attribute	Details
Field Name	Status
Туре	ENUM (Active, Inactive)
Length	N/A
Purpose	Indicates if the promotion for this product is active
Unit Type	N/A
Range of Possible Values	"Active", "Inactive"
Value Explanation	Specifies if promotion is currently valid for product
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	General
Constraints	Default to "Active"

${\bf Field:}\ product_management. Product_Promotion. Created Date$

Attribute	Details
Field Name	CreatedDate
Туре	DATETIME
Length	N/A
Purpose	Tracks the date and time when this relationship was created
Unit Type	Date and time
Range of Possible Values	Any valid datetime within system constraints
Value Explanation	Automatically set upon creation
Precision and Scale	N/A



State	Not modifiable
Sources	System-generated
Security/Privacy	General
Constraints	Non-null, default to current timestamp

${\bf Field:}\ product_management. Product_Promotion. Last Updated$

Attribute	Details
Field Name	LastUpdated
Туре	DATETIME
Length	N/A
Purpose	Tracks the last date and time when this relationship was updated
Unit Type	Date and time
Range of Possible Values	Any valid datetime within system constraints
Value Explanation	Automatically updated upon modification
Precision and Scale	N/A
State	Modifiable
Sources	System-generated
Security/Privacy	General
Constraints	Non-null, default to current timestamp

Table: product_management.Review

Table: Review

Field	Data Type	Key
ReviewID	INT	PK
ProductID	INT	FK
CustomerID	INT	FK
Rating	INT	



Comment	TEXT	
ReviewDate	DATE	

Field: product_management.Review.ReviewID

Attribute	Details
Field Name	ReviewID
Туре	INT
Length	N/A
Purpose	Unique identifier for each review
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	System-generated unique ID for each review
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated
Security/Privacy	General
Constraints	Primary Key, must be unique and non-null

${\bf Field:}\ product_management. Review. Product ID$

Attribute	Details
Field Name	ProductID
Туре	INT
Length	N/A
Purpose	Identifies the product being reviewed
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key to Product table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	User input
Security/Privacy	General
Constraints	Foreign Key referencing Product table, non-null



Field: product_management.Review.CustomerID (FK)

Attribute	Details
Field Name	CustomerID
Туре	INT
Length	N/A
Purpose	Identifies the customer submitting the review
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key to Customer table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	User input
Security/Privacy	General
Constraints	Foreign Key referencing Customer table, non-null

Field: product_management.Review.Rating

Attribute	Details
Field Name	Rating
Туре	INT
Length	N/A
Purpose	Numeric rating given by the customer
Unit Type	N/A
Range of Possible Values	Typically, 1 to 5
Value Explanation	Scale for product quality or satisfaction
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	General
Constraints	Non-null, check constraint for values within 1–5 range



Field: product_management.Review.Comment

Attribute	Details
Field Name	Comment
Туре	TEXT
Length	Variable (up to 2000 characters)
Purpose	Customer's detailed feedback on the product
Unit Type	N/A
Range of Possible Values	Free text
Value Explanation	Allows customer to provide detailed feedback
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	General, review content may be moderated
Constraints	Nullable, limited to 2000 characters

Field: product_management.Review.ReviewDate

Attribute	Details
Field Name	ReviewDate
Туре	DATETIME
Length	N/A
Purpose	Date and time the review was submitted
Unit Type	Date and time
Range of Possible Values	Any valid datetime within system constraints
Value Explanation	Tracks when the review was submitted
Precision and Scale	N/A
State	Not modifiable
Sources	System-generated
Security/Privacy	General
Constraints	Non-null, default to current timestamp



Schema: order_management

Table: order_management.Order

Table: Order

Field	Data Type	Key
OrderID	INT	PK
CustomerID	INT	FK
TotalAmount	DECIMAL(10, 2)	
OrderStatus	ENUM('Pending', 'Shipped', 'Delivered', 'Canceled')	
FulfillmentMethod	ENUM('Pickup', 'Delivery')	
OrderDate	DATE	

Field: order_management.Order.OrderID

Attribute	Details
Field Name	OrderID
Туре	INT
Length	N/A
Purpose	Unique identifier for each order
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	System-generated unique ID for each order
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated
Security/Privacy	General
Constraints	Primary Key, must be unique and non-null

${\bf Field: order_management.Order.CustomerID}$

Attribute	Details
Field Name	CustomerID
Туре	INT



Length	N/A
Purpose	Identifies the customer who placed the order
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key to Customer table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	User input
Security/Privacy	General
Constraints	Foreign Key referencing Customer table, non-null

Field: order_management.Order.TotalAmount

Attribute	Details
Field Name	TotalAmount
Туре	DECIMAL
Length	N/A
Purpose	Total cost of the order after applying discounts
Unit Type	Currency
Range of Possible Values	Positive decimal values
Value Explanation	Sum of all item prices in the order minus discounts
Precision and Scale	Precision 10, Scale 2
State	Calculated by system
Sources	Calculated
Security/Privacy	General
Constraints	Non-null, must be positive

Field: order_management.Order.OrderStatus

Attribute	Details
Field Name	OrderStatus
Туре	ENUM (Pending, Shipped, Delivered, Cancelled, Returned)
Length	N/A
Purpose	Status of the order within the fulfillment process
Unit Type	N/A



Range of Possible Values	"Pending", "Shipped", "Delivered", "Cancelled", "Returned"
Value Explanation	Reflects the current status of the order
Precision and Scale	N/A
State	Modifiable
Sources	System-generated/user-updated
Security/Privacy	General
Constraints	Non-null, default to "Pending"

Field: order_management.Order.FulfillmentMethod

Attribute	Details
Field Name	FulfillmentMethod
Туре	ENUM (Home Delivery, In-Store Pickup)
Length	N/A
Purpose	Specifies how the order will be fulfilled
Unit Type	N/A
Range of Possible Values	"Home Delivery", "In-Store Pickup"
Value Explanation	Indicates if the order will be shipped or picked up
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	General
Constraints	Non-null, defaults to "Home Delivery"

Field: order_management.Order.OrderDate

Attribute	Details
Field Name	OrderDate
Туре	DATETIME
Length	N/A
Purpose	Date and time when the order was placed
Unit Type	Date and time
Range of Possible Values	Any valid datetime within system constraints
Value Explanation	Tracks when the order was created
Precision and Scale	N/A



State	Not modifiable
Sources	System-generated
Security/Privacy	General
Constraints	Non-null, defaults to current timestamp

Field: order_management.Order.DiscountCodeID (FK)

Attribute	Details
Field Name	DiscountCodeID
Туре	INT
Length	N/A
Purpose	Identifies the discount code applied to the order
Unit Type	N/A
Range of Possible Values	Positive integers or null
Value Explanation	Foreign key to DiscountCode table
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	General
Constraints	Foreign Key referencing DiscountCode table, nullable

Field: order_management.Order.ShippingAddress

Attribute	Details
Field Name	ShippingAddress
Туре	VARCHAR
Length	255
Purpose	Address where the order will be shipped
Unit Type	N/A
Range of Possible Values	Valid address format
Value Explanation	Contains customer's shipping address
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	Private



Constraints	Non-null for home delivery orders	

Field: order_management.Order.BillingAddress

Attribute	Details
Field Name	BillingAddress
Туре	VARCHAR
Length	255
Purpose	Address used for billing the order
Unit Type	N/A
Range of Possible Values	Valid address format
Value Explanation	Contains customer's billing address
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	Private
Constraints	Non-null

Field: order_management.Order.ShippingMethod

Attribute	Details
Field Name	ShippingMethod
Туре	ENUM (Standard, Express, Overnight)
Length	N/A
Purpose	Specifies the shipping method chosen for the order
Unit Type	N/A
Range of Possible Values	"Standard", "Express", "Overnight"
Value Explanation	Indicates the speed of shipping chosen by the customer
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	General
Constraints	Non-null, defaults to "Standard"



Table: order_management.Order_Product

Table: Order_Product

Field	Data Type	Кеу
OrderProductID	INT	PK
OrderID	INT	FK (Order)
ProductID	INT	FK (Product)
Quantity	INT	
UnitPrice	DECIMAL(10, 2)	
TotalPrice	DECIMAL(10, 2)	

Field: order_management.Order_Product.OrderProductID

Attribute	Details
Field Name	OrderProductID
Туре	INT
Length	N/A
Purpose	Unique identifier for each record in the table
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	System-generated unique ID for each line item
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated
Security/Privacy	General
Constraints	Primary Key, must be unique and non-null

Field: order_management.Order_Product.OrderID

Attribute	Details
Field Name	OrderID
Туре	INT
Length	N/A
Purpose	Identifies which order this line item belongs to
Unit Type	N/A



Range of Possible Values	Positive integers
Value Explanation	Foreign key referencing the Order table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated/user input
Security/Privacy	General
Constraints	Foreign Key referencing Order table, non-null

Field: order_management.Order_Product.ProductID

Attribute	Details
Field Name	ProductID
Туре	INT
Length	N/A
Purpose	Identifies the product included in this order line
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key referencing the Product table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated/user input
Security/Privacy	General
Constraints	Foreign Key referencing Product table, non-null

Field: order_management.Order_Product.Quantity

Attribute	Details
Field Name	Quantity
Туре	INT
Length	N/A
Purpose	Specifies the quantity of the product ordered
Unit Type	Units
Range of Possible Values	Positive integers
Value Explanation	Represents the number of units of the product ordered
Precision and Scale	N/A



State	Modifiable
Sources	User input
Security/Privacy	General
Constraints	Non-null, must be positive

Field: order_management.Order_Product.UnitPrice

Attribute	Details
Field Name	UnitPrice
Туре	DECIMAL
Length	N/A
Purpose	Records the price per unit of the product at order time
Unit Type	Currency
Range of Possible Values	Positive decimal values
Value Explanation	Price per unit at the time of order, stored for historical tracking
Precision and Scale	Precision 10, Scale 2
State	Not modifiable after creation
Sources	System-calculated or user input
Security/Privacy	General
Constraints	Non-null, must be positive

Field: order_management.Order_Product.TotalPrice

	1
Attribute	Details
Field Name	TotalPrice
Туре	DECIMAL
Length	N/A
Purpose	Total cost for the line item (Quantity * UnitPrice)
Unit Type	Currency
Range of Possible Values	Positive decimal values
Value Explanation	Calculated value for quantity times unit price
Precision and Scale	Precision 10, Scale 2
State	Not modifiable after creation
Sources	System-calculated
Security/Privacy	General



Constraints	Non-null, must be positive
-------------	----------------------------

Table: order_management.Cart

Table: Cart

Field	Data Type	Key
CartID	INT	PK
CustomerID	INT	FK
ProductID	INT	FK
Quantity	INT	
TotalPrice	DECIMAL(10, 2)	

${\bf Field: order_management.Cart.CartID}$

Attribute	Details
Field Name	CartID
Туре	INT
Length	N/A
Purpose	Unique identifier for each cart entry
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	System-generated unique ID for each cart entry
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated
Security/Privacy	General
Constraints	Primary Key, must be unique and non-null

${\bf Field: order_management.Cart.CustomerID}$

Attribute	Details
Field Name	CustomerID
Туре	INT
Length	N/A
Purpose	Identifies the customer associated with the cart item



Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key linking to the Customer table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated/user input
Security/Privacy	General
Constraints	Foreign Key referencing Customer table, non-null

Field: order_management.Cart.ProductID

Attribute	Details
Field Name	ProductID
Туре	INT
Length	N/A
Purpose	Identifies the product added to the cart
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key linking to the Product table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	User input
Security/Privacy	General
Constraints	Foreign Key referencing Product table, non-null

Field: order_management.Cart.Quantity

Attribute	Details
Field Name	Quantity
Туре	INT
Length	N/A
Purpose	Specifies the number of units of the product in the cart
Unit Type	Units
Range of Possible Values	Positive integers
Value Explanation	Indicates the quantity of each product in the cart



Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	General
Constraints	Non-null, must be positive

${\bf Field: order_management.Cart.TotalPrice}$

Attribute	Details
Field Name	TotalPrice
Туре	DECIMAL
Length	N/A
Purpose	Total price for the product line in the cart (Quantity * UnitPrice)
Unit Type	Currency
Range of Possible Values	Positive decimal values
Value Explanation	Calculated as quantity multiplied by the unit price of the product
Precision and Scale	Precision 10, Scale 2
State	Calculated by system
Sources	System-calculated
Security/Privacy	General
Constraints	Non-null, must be positive

Table: order_management.Cart_Product

Table: Cart_Product

Field	Data Type	Кеу
CartProductID	INT	РК
CartID	INT	FK (Cart)
ProductID	INT	FK (Product)
Quantity	INT	
TotalPrice	DECIMAL(10, 2)	



Field: order_management.Cart_Product.CartProductID

Attribute	Details
Field Name	CartProductID
Туре	INT
Length	N/A
Purpose	Unique identifier for each record in the table
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	System-generated unique ID for each record in the cart-product relationship
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated
Security/Privacy	General
Constraints	Primary Key, must be unique and non-null

Field: order_management.Cart_Product.CartID

Attribute	Details
Field Name	CartID
Туре	INT
Length	N/A
Purpose	Identifies the cart associated with the product
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key linking to the Cart table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated/user input
Security/Privacy	General
Constraints	Foreign Key referencing the Cart table, non-null



Field: order_management.Cart_Product.ProductID

Attribute	Details
Field Name	ProductID
Туре	INT
Length	N/A
Purpose	Identifies the product in the cart
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key linking to the Product table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated/user input
Security/Privacy	General
Constraints	Foreign Key referencing the Product table, non-null

Field: order_management.Cart_Product.Quantity

Attribute	Details
Field Name	Quantity
Туре	INT
Length	N/A
Purpose	Specifies the quantity of the product in the cart
Unit Type	Units
Range of Possible Values	Positive integers
Value Explanation	Indicates how many units of a product are in the cart
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	General
Constraints	Non-null, must be positive



Field: order_management.Cart_Product.TotalPrice

Attribute	Details
Field Name	TotalPrice
Туре	DECIMAL
Length	N/A
Purpose	Total cost for the product line in the cart (Quantity * UnitPrice)
Unit Type	Currency
Range of Possible Values	Positive decimal values
Value Explanation	Calculated as quantity multiplied by unit price
Precision and Scale	Precision 10, Scale 2
State	Calculated by system
Sources	System-calculated
Security/Privacy	General
Constraints	Non-null, must be positive

Table: order_management.DiscountCode

Table: DiscountCode

Field	Data Type	Key
DiscountCodeID	INT	PK
Code	VARCHAR(20)	
DiscountAmount	DECIMAL(5, 2)	
ExpiryDate	DATE	

$\textbf{Field: order_management.DiscountCode.DiscountCodeID}$

Attribute	Details
Field Name	DiscountCodeID
Туре	INT
Length	N/A
Purpose	Unique identifier for each discount code
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	System-generated unique ID for each discount code



Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated
Security/Privacy	General
Constraints	Primary Key, must be unique and non-null

${\bf Field: order_management. Discount Code. Code}$

Attribute	Details
Field Name	Code
Туре	VARCHAR
Length	50
Purpose	The actual discount code that users can apply
Unit Type	N/A
Range of Possible Values	Alphanumeric values, usually uppercase or mixed case
Value Explanation	Code given to customers to receive a discount
Precision and Scale	N/A
State	Modifiable
Sources	Admin input
Security/Privacy	General
Constraints	Unique, non-null

${\bf Field: order_management. Discount Code. Discount Amount}$

Attribute	Details
Field Name	DiscountAmount
Туре	DECIMAL
Length	N/A
Purpose	The amount or percentage of the discount applied
Unit Type	Currency or Percentage
Range of Possible Values	Positive decimal values, can be either fixed amount or percentage
Value Explanation	Discount value applied when code is used (either as a fixed amount or percentage off)
Precision and Scale	Precision 10, Scale 2



State	Modifiable
Sources	Admin input
Security/Privacy	General
Constraints	Non-null, must be a positive value

${\bf Field:}\ order_management. Discount Code. Expiry Date$

Attribute	Details
Field Name	ExpiryDate
Туре	DATETIME
Length	N/A
Purpose	The date and time when the discount code expires
Unit Type	Date/Time
Range of Possible Values	Any valid future date and time
Value Explanation	The date after which the discount code can no longer be used
Precision and Scale	N/A
State	Modifiable
Sources	Admin input
Security/Privacy	General
Constraints	Must be a valid future date

Schema: payment_delivery

Table: payment_delivery.Payment

Table: Payment

Field	Data Type	Key
PaymentID	INT	PK
OrderID	INT	FK
PaymentType	ENUM('Credit Card', 'Debit Card', 'PayPal', 'Bank Transfer')	
PaymentStatus	ENUM('Completed', 'Pending', 'Failed')	
Amount	DECIMAL(10, 2)	
TransactionID	VARCHAR(50)	
PaymentDate	DATE	
Currency	VARCHAR(3)	



Field: payment_delivery.Payment.PaymentID

Attribute	Details
Field Name	PaymentID
Туре	INT
Length	N/A
Purpose	Unique identifier for each payment record
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	System-generated unique ID for each payment transaction
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated
Security/Privacy	General
Constraints	Primary Key, must be unique and non-null

Field: payment_delivery.Payment.OrderID

Attribute	Details
Field Name	OrderID
Туре	INT
Length	N/A
Purpose	Identifies the order for which the payment was made
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key linking to the Order table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated
Security/Privacy	General
Constraints	Foreign Key referencing Order table, non-null



Field: payment_delivery.Payment.PaymentType

Attribute	Details
Field Name	PaymentType
Туре	VARCHAR
Length	50
Purpose	Specifies the method of payment (e.g., Credit Card, PayPal, etc.)
Unit Type	N/A
Range of Possible Values	Alphanumeric values (e.g., "Credit Card", "PayPal", "Bank Transfer")
Value Explanation	Describes the method by which the customer paid for the order
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	Sensitive, ensure encryption for payment methods
Constraints	Non-null, limited to predefined options

Field: payment_delivery.Payment.PaymentStatus

Attribute	Details
Field Name	PaymentStatus
Туре	VARCHAR
Length	50
Purpose	Indicates the status of the payment (e.g., Completed, Pending, Failed)
Unit Type	N/A
Range of Possible Values	Alphanumeric values (e.g., "Completed", "Pending", "Failed")
Value Explanation	Describes the current status of the payment
Precision and Scale	N/A
State	Modifiable
Sources	System-generated or User input
Security/Privacy	General
Constraints	Non-null, limited to predefined options



Field: payment_delivery.Payment.Amount

Attribute	Details
Field Name	Amount
Туре	DECIMAL
Length	N/A
Purpose	The total amount of money paid for the order
Unit Type	Currency
Range of Possible Values	Positive decimal values
Value Explanation	Total payment amount for the order, including taxes and fees
Precision and Scale	Precision 10, Scale 2
State	Modifiable
Sources	User input/system-calculated
Security/Privacy	Sensitive, ensure encryption for financial data
Constraints	Non-null, must be positive

Field: payment_delivery.Payment.TransactionID

Attribute	Details
Field Name	TransactionID
Туре	VARCHAR
Length	100
Purpose	Unique identifier for the payment transaction
Unit Type	N/A
Range of Possible Values	Alphanumeric values
Value Explanation	Transaction reference number provided by the payment gateway
Precision and Scale	N/A
State	Not modifiable after creation
Sources	Payment gateway system
Security/Privacy	Sensitive, ensure encryption
Constraints	Non-null, must be unique

Field: payment_delivery.Payment.PaymentDate

Attribute	Details
-----------	---------



Field Name	PaymentDate
Туре	DATETIME
Length	N/A
Purpose	The date and time when the payment was processed
Unit Type	Date/Time
Range of Possible Values	Any valid date and time
Value Explanation	The exact timestamp when the payment transaction was completed
Precision and Scale	N/A
State	Not modifiable after creation
Sources	Payment gateway system
Security/Privacy	General
Constraints	Non-null, must be a valid date

Field: payment_delivery.Payment.Currency

Attribute	Details
Field Name	Currency
Туре	VARCHAR
Length	3
Purpose	Specifies the currency used for the payment (e.g., USD, EUR)
Unit Type	N/A
Range of Possible Values	Currency codes (e.g., "USD", "EUR", "INR")
Value Explanation	Denotes the currency in which the payment was made
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	General
Constraints	Non-null, valid Currency code

Table: payment_delivery. Delivery

Table: Delivery

Field	Data Type	Key
DeliveryID	INT	PK



DriverID	INT	FK
OrderID	INT	FK
DeliveryStatus	ENUM('In Transit', 'Delivered', 'Failed')	
DeliveryAddress	VARCHAR(255)	
EstimatedTime	TIME	
VehicleID	INT	
DeliveryDate	DATE	
DriverContact	VARCHAR(15)	

Field: payment_delivery. Delivery.DeliveryID

Attribute	Details
Field Name	DeliveryID
Туре	INT
Length	N/A
Purpose	Unique identifier for each delivery record
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	System-generated unique ID for each delivery entry
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated
Security/Privacy	General
Constraints	Primary Key, must be unique and non-null

Field: payment_delivery. Delivery.DriverID

Attribute	Details
Field Name	DriverID
Туре	INT
Length	N/A
Purpose	Identifies the driver assigned to the delivery
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key linking to the Driver table (if applicable)



Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated/user input
Security/Privacy	Sensitive (Driver information)
Constraints	Foreign Key referencing the Driver table (if applicable), non-null

Field: payment_delivery. Delivery.OrderID

Attribute	Details
Field Name	OrderID
Туре	INT
Length	N/A
Purpose	Identifies the order associated with the delivery
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key linking to the Order table
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated
Security/Privacy	General
Constraints	Foreign Key referencing Order table, non-null

Field: payment_delivery. Delivery.DeliveryStatus

Attribute	Details
Field Name	DeliveryStatus
Туре	ENUM
Length	50
Purpose	Describes the current status of the delivery (e.g., Pending, In Transit, Delivered, etc.)
Unit Type	N/A
Range of Possible Values	Alphanumeric values (e.g., "Pending", "In Transit", "Delivered")
Value Explanation	Indicates where the delivery currently stands
Precision and Scale	N/A
State	Modifiable



Sources	System-generated/user input
Security/Privacy	General
Constraints	Non-null, limited to predefined options

Field: payment_delivery. Delivery.DeliveryAddress

Attribute	Details
Field Name	DeliveryAddress
Туре	VARCHAR
Length	255
Purpose	The address where the order is to be delivered
Unit Type	Address
Range of Possible Values	Any valid address format
Value Explanation	Full delivery address for the destination
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	Sensitive (ensure encryption if needed)
Constraints	Non-null, must be a valid address format

Field: payment_delivery. Delivery.EstimatedTime

Attribute	Details
Field Name	EstimatedTime
Туре	DATETIME
Length	N/A
Purpose	The estimated time of delivery completion
Unit Type	Date/Time
Range of Possible Values	Any valid date and time in the future
Value Explanation	Expected time for the delivery to reach the destination
Precision and Scale	N/A
State	Modifiable
Sources	System-calculated based on route and expected conditions
Security/Privacy	General
Constraints	Non-null, must be a future date and time



Field: payment_delivery. Delivery. VehicleID

Attribute	Details
Field Name	VehicleID
Туре	INT
Length	N/A
Purpose	Identifies the vehicle assigned to the delivery
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	Foreign key linking to the Vehicle table (if applicable)
Precision and Scale	N/A
State	Not modifiable after creation
Sources	System-generated/user input
Security/Privacy	General
Constraints	Foreign Key referencing the Vehicle table (if applicable), non-null

Field: payment_delivery. Delivery.DeliveryDate

Attribute	Details
Field Name	DeliveryDate
Туре	DATETIME
Length	N/A
Purpose	The actual date and time the delivery occurred
Unit Type	Date/Time
Range of Possible Values	Any valid date and time
Value Explanation	The timestamp when the delivery was completed
Precision and Scale	N/A
State	Modifiable
Sources	System-generated
Security/Privacy	General
Constraints	Non-null, must be a valid date



Field: payment_delivery. Delivery. DriverContact

Attribute	Details
Field Name	DriverContact
Туре	VARCHAR
Length	50
Purpose	The contact information for the driver
Unit Type	Phone number/email
Range of Possible Values	Valid phone number or email address format
Value Explanation	Used to contact the driver during delivery
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	Sensitive (ensure encryption for phone/email)
Constraints	Non-null, must follow valid format

Table: payment_delivery.Store

Table: Store

Field	Data Type	Key
StoreID	INT	PK
Location	VARCHAR(100)	
StockAvailability	BOOLEAN	

Field: payment_delivery.Store.StoreID

Attribute	Details
Field Name	StoreID
Туре	INT
Length	N/A
Purpose	Unique identifier for each store
Unit Type	N/A
Range of Possible Values	Positive integers
Value Explanation	System-generated unique ID for each store entry
Precision and Scale	N/A
State	Not modifiable after creation



Sources	System-generated
Security/Privacy	General
Constraints	Primary Key, must be unique and non-null

Field: payment_delivery.Store.Location

Attribute	Details
Field Name	Location
Туре	VARCHAR
Length	255
Purpose	Describes the physical location of the store
Unit Type	Address
Range of Possible Values	Any valid address or location name
Value Explanation	Full location or address where the store is situated
Precision and Scale	N/A
State	Modifiable
Sources	User input
Security/Privacy	General
Constraints	Non-null, must be a valid address format

Field: payment_delivery.Store.StockAvailability

Attribute	Details
Field Name	StockAvailability
Туре	ENUM
Length	50
Purpose	Indicates the availability of stock in the store
Unit Type	N/A
Range of Possible Values	Alphanumeric values (e.g., "In Stock", "Out of Stock", "Limited")
Value Explanation	Describes whether the store has available stock, or if it is limited or out of stock
Precision and Scale	N/A
State	Modifiable
Sources	System-generated or User input
Security/Privacy	General
Constraints	Non-null, limited to predefined options



References

Conestoga College. (n.d.). Database Management Systems. Week 6: Entity Relationship Model. https://conestoga.desire2learn.com/

