

ISO 27001 Context of the Organization

Organization Name: Technet Pvt. Ltd.

Prepared By: ISMS Implementation Team

Date: 17 June 2025

Version: 1.0

1. Understanding the Organization and Its Context

Technet is a software development company providing web and mobile solutions to clients across various sectors including healthcare, finance, and e-commerce. The company operates from its headquarters in Pune and two satellite offices.

Internal Issues:

- Highly skilled but lean IT team
- Agile software development environment
- Use of cloud services (AWS, GitHub, GCP)
- Limited formal documentation and process maturity

External Issues:

- Compliance with client-specific regulations (e.g., GDPR, HIPAA)
- Growing cyber threat landscape (ransomware, phishing)
- Competitive market pressure to maintain client trust

2. Understanding the Needs and Expectations of Interested Parties

Interested Party	Needs/Expectations
Customers	Secure handling of data, GDPR compliance, incident response
Employees	Access to systems, security awareness, privacy
Regulators	Compliance with laws (e.g., GDPR, IT Act)
Management	Risk visibility, business continuity
Vendors/Partners	Secure integration and communication

3. Determining the Scope of the ISMS

The ISMS covers all IT systems, personnel, and processes involved in the development, testing, deployment, and support of Technet's software solutions. It includes headquarters, satellite offices, and associated cloud infrastructure.

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Exclusions: HR operations outsourced to a third-party vendor.

Scope Statement:

'The ISMS applies to Technet's software development, quality assurance, and support functions located at its headquarters and satellite offices, covering all related IT assets and information systems.'

4. ISO 27001 Clause Mapping Summary

Clause	Coverage in this Document
4.1 Understanding Org.	Internal/External issues listed
4.2 Interested Parties	Identified with needs/expectations
4.3 Scope	Defined based on processes, locations, assets

5. Document Control

Version	Date	Author	Changes Made
1.0	17-Jun-2025	ISMS Coordinator	Initial version created