Vaishnavi Dontha

QA Testing Analyst

Methodical and efficient QA testing leader specializing in Automation and Manual Testing. Gifted in coordinating crisis responses, projects and problem resolutions. Proficient at adhering to tight deadlines and quality assurance parameters while also seeking opportunities to make insightful discoveries about products and defects.

Contact

Address: Hyderabad, Telangana, 500047
E-mail: donthavaishnavi24@gmail.com
LinkedIn:
https://www.linkedin.com/in/vaishnavi-dontha/
Portfolio:
https://vaishnavidontha.github.io/

Skills

Testing Types – *Functional Testing, Automation Testing, API Testing (Selenium WebDriver, Rest Assured, Cypress.IO, UI Path), Manual Testing.*
●●●○○ *Good*

QA tools – *TestNG, Maven, Jenkins, Gherkins, Travis CI*
●●●●○ *Very Good*

Programming Languages – *C, Java, HTML, CSS, JavaScript*
●●●○○ *Good*

IDE / GUI Tools – *Eclipse, Sublime, Intellij IDE, VS Code*
●●●○○ *Good*

Test Methodologies – *Agile*
●●●○○ *Good*

Database – *Oracle, MySQL*
●●●●○ *Very Good*

Test Management tool – *JIRA, Azure Boards*
●●●●○ *Very Good*

Certifications & Accomplishments

2021 – *API Test Automation – TAU*
2021 – *Introduction to Chai Assertions –TAU*
2021 – *Mocha JavaScript Framework – TAU*
2019 – *UI Path RPA Advanced Developer Certified*

Work History

2020 - Present

QA Testing Analyst – TTEC Digital, Hyderabad, Telangana

- **Project 1# Workbooth –** *It is a Technology platform for the AtHome Remote employees is designed for end to end support to provide the highest quality experience for members and agents. Also, provides project customization for the at-home worker and connections to make them an integrated part of the organization. It is a comfortable, secure, and connected place for agents to perform their duties.*
- **Project 2# ASTT –** *This project allows different departments to effectively manage the detailed status of associates as they move from recruiting to day one of Production. The system provides enterprise data visibility with drill up and down capability.*

2016 - 2020

QA Engineer - Concentrix, Hyderabad, Telangana

- **Project 1# eSTART - electronic Scheduling Timekeeping Attendance Reporting Tool -** *Timekeeping for BPO Agents The purpose of this Project is to ensure the Schedules, Punches, Activities, Payroll etc. of an Agent Data is correctly processed from the eSTART source systems to the proposed Payroll Systems*
- **Project 2# Microsoft - Customer Call-Back Application** *The purpose of this project is to provide Support assistance on the Windows platform using Service desk tool.*
- **Project 3# Solv – Monitoring Tool** *The purpose of this project is to capture the End Agent Facial Biometric Images who are working remotely, for the organization. It Compares the images captured with the baseline images and loaded in the dashboard which is monitored continuously by the leads.*
- **Project 4# Sigma Aldrich** *The purpose of this project is to Automate Data Entry from a PDF File to a Web Application for multiple users. It provides the end-to-end data entry from the Login of the user to the extraction and entry of the data.*

Education

2012 - 2016

Bachelor of Science: Computer Science Technology
Swami Vivekananda Institute of Technology Hyderabad
- *Aggregate of 73%*