Microsoft Intune Deployment and Registry Overview

Deploying a Win32 App via Microsoft Intune

Step-by-Step Process

1. Download the Win32 Content Prep Tool

- Get it from Microsoft's official documentation.
- The tool (IntuneWinAppUtil.exe) is essential to convert app installers into intunewin format.

2. Prepare Your App Package

- Gather all the installation files (e.g., .msi, .exe, .msu).
- Run the Content Prep Tool to:
 - o Specify the **source folder**, **installer file**, and **output folder**.
 - o Generate a .intunewin file.

3. Upload to Intune

- Sign in to the <u>Intune Admin Center</u>.
- Go to Apps > All apps > Add.
- Choose **Windows app (Win32)** and upload your .intunewin file.

4. Configure App Details

- Fill out:
 - o App name, publisher, version
 - o Install command (e.g., setup.exe /quiet)
 - Uninstall command
 - o Optionally set requirements and detection rules.

5. Assign the App

- Navigate to **Assignments** in the app settings.
- Assign the app to the appropriate **users or device groups**.
- Set availability (required, available for install, or uninstall).

Interactive vs Non-Interactive Applications

Interactive Applications

- **Require User Input**: Operate based on actions like clicking, typing, or menu selection.
- **GUI-Based**: Provide a **graphical user interface** for visual interaction.
- Examples:
 - Web browsers (e.g., Chrome)
 - o Word processors (e.g., MS Word)
 - o Media players
 - o Video games

Non-Interactive Applications

- **Run in Background**: Operate without user interaction or visible interface.
- **No GUI**: Often run silently as services or scheduled tasks.
- Automated Tasks: Perform activities like:
 - Software updates
 - o Antivirus scans
 - Printing services
- Examples:
 - Windows Update service
 - Print spooler
 - Backup scripts
 - o Task Scheduler jobs

Feature	Interactive Applications	Non-Interactive Applications
User Interaction	Required	Not required
Interface (GUI)	Yes	Usually no GUI
Execution Mode	Foreground	Background
Use Case	User-driven tasks	Automated/system tasks
Examples	Browsers, editors, media players	Services, scheduled tasks, background jobs

Windows Registry & Intune App Management (LOB & Win32)

What is the Windows Registry?

- A **hierarchical database** used by Windows to store system and application configuration settings.
- Stores **keys** (like folders) and **values** (the actual data) used by the OS and apps.
- Essential for managing system behavior, application settings, and user preferences.

LOB (Line-of-Business) Apps

- **Custom enterprise applications** built for specific organizational needs.
- Use the registry to:
 - Save configuration settings
 - o Manage user-specific preferences
 - o Ensure the app behaves consistently across users

Win32 Apps

- Traditional Windows desktop applications.
- Use the registry to:
 - o Store installation information
 - Track app settings
 - Enable or disable features

Microsoft Intune Integration

- Intune uses the registry for:
 - Detection rules: To check if an app is installed (e.g., by verifying a registry key)
 - o **Enforcing settings**: Pushing registry values to configure apps
 - Managing both LOB and Win32 app deployments across enrolled devices

Important Notes

- Editing the registry can affect **system stability**—should be done with caution.
- Intune can safely manage registry changes via **policies** and **scripts**.

Checking Application Installation/Uninstallation Status via Registry

QKey Registry Locations

- **Per-machine installs**: HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall
- **Per-user installs**: HKCU\SOFTWARE\Microsoft\Windows\CurrentVersion\Uninstall

These locations store data about installed applications such as:

- Display Name
- Install Location
- Version
- Uninstall command
- GUID (Product Code)

Finding the GUID (Product Code)

- Look inside the application's subkey in either HKLM or HKCU.
- The GUID is usually the subkey name or listed under a value called ProductCode.
- It is a **32-character hexadecimal string** (e.g., {80890A63-01AA-40D3-A2E9-B3E214735151}).

Uninstalling Using the GUID

Use **msiexec** to uninstall via command line:

bash CopyEdit msiexec.exe /x {GUID} /QN /L*V "C:\Path\To\Uninstall.log"

- /x: Uninstall
- /QN: Quiet/silent mode
- /L*V: Enables verbose logging to a specified path

Log Files & Event Logs

2 What Are Log Files?

- Logs record actions and events during system or app operations.
- Useful for **troubleshooting**, **auditing**, and **debugging**.

2 Event Log Components

Element Description

Timestamps When the event occurred

Event Types Error, Warning, Information, Audit Success/Failure

Severity Critical, Error, Warning, Info

Descriptions Explain what happened (includes error codes and impact details)

Event IDs Unique identifiers for each type of event

Categories Logs are grouped: Application, System, Security, Audit

Summary

Use **Windows Registry** paths to locate installed applications and extract their **GUIDs** for silent uninstallations via msiexec. Combine this with **log files** and **Event Viewer logs** to analyze events, monitor software behavior, and troubleshoot issues effectively.

What is a Portal Company?

A **portal company** specializes in designing, developing, and deploying **web portals**—centralized digital platforms that serve as entry points for accessing services, information, and resources.

These portals are used both **internally** (by employees) and **externally** (by customers, partners, or stakeholders).

Key Features & Benefits

☆□ Web Portal Development

 Builds user-friendly, web-based interfaces that consolidate data from various systems.

•• Integration with Enterprise Platforms

- Integrates with systems like:
 - o Microsoft Dynamics 365
 - Microsoft Power Platform
- Enables automation, streamlined workflows, and business process modernization.

Customer & Employee Engagement

- Offers self-service features for customers.
- Allows internal users easy access to tools and documents.

□ □ Security & Scalability

• Ensures enterprise-grade **security** and **scalability** to support growing business needs.

Data-Driven Insights

• Tracks portal usage and interactions to generate insights for business decision-making.

Examples of Portal Companies and Services

- **The Portal Company (UK)**: Specializes in Microsoft Cloud-integrated portals.
- **Portal Software**: Early provider of web interfaces and email services.
- **Microsoft Intune Company Portal**: Enables device management and app deployment in enterprise environments.

2 Summary

A **portal company** empowers organizations to enhance **digital access, user engagement, and operational efficiency** through customized web portals. These solutions play a vital role in digital transformation and improving user experiences across internal and external ecosystems.

\(\Phi \) How to Sync a Device in Intune (Post-App Assignment)

Syncing ensures that app assignments, policies, and configurations are properly applied to the device.

2 1. Company Portal App (Windows & Android)

- 1. Open Company Portal.
- 2. Go to **Settings**.
- 3. Tap or click **Sync**.
- 4. Wait for the process to finish.

■ □ 2. Intune Admin Center (Web Portal)

- 1. Sign in to <u>Intune Admin Center</u>.
- 2. Go to **Devices > All Devices**.
- 3. Select the target device.
- 4. Under the **Overview** pane, click **Sync**.
- 5. Confirm by selecting **Yes**.

□ 3. Windows Settings

- 1. Open **Settings**.
- 2. Go to Accounts > Access work or school.
- 3. Select your work account.
- 4. Click **Info**, then select **Sync**.

★ 4. Taskbar or Start Menu (Windows)

- 1. Locate the **Company Portal** icon.
- 2. Right-click the icon.
- 3. Choose **Sync this device**.

□ Additional Notes

• Sync may take a **few minutes** to complete.

- You may receive **notifications** from the Company Portal regarding updates or changes.
- Syncing is important to ensure apps and settings are correctly applied to managed devices.