

# Vaishnavi Vedantha

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🔗 Vaishnavi Vedantha Portfolio 🌐 Vaishnavi Vedantha

## PROFILE

A detail-oriented and results-driven Software Engineer with experience in full-stack development using NodeJS, ReactJS, and MySQL. Adept at developing and deploying REST APIs, troubleshooting performance issues, and working in a fast-paced, agile environment. Strong problem-solving skills with a keen interest in learning new technologies.

## SKILLS

### Programming Languages & Development:

Hands-on experience in building full-stack applications using JavaScript, React.js (frontend), Node.js, and Express.js (backend) with MySQL for efficient data management and query optimization.

### Cloud Computing:

Familiar with basic cloud computing concepts such as deployment, scalability, and cloud-based storage.

### Version Control:

Proficient in using Git for source code management, collaboration, and version tracking via GitHub.

### Software Development Practices & Tools:

Experienced in designing and deploying RESTful APIs using standard HTTP methods, with testing via tools like Postman, ensuring seamless integration between frontend and backend systems.

## CERTIFICATES

- Frontend Development (HTML) Certification
- ReactJS Tutorial Course Certification
- ReactJS for Beginners Certification
- SQL for Beginners: Learn SQL using MySQL and Database Design Course

## PROFESSIONAL EXPERIENCE

### Software Engineer

IBAB

03/2024 – 12/2024

Bengaluru, India

### Projects:

#### 1. Attendance Management System

- Designed and developed a custom full-stack software solution using a 3-tier architecture to streamline student attendance tracking via QR code scanning.
- Built and deployed RESTful APIs for seamless data exchange between the frontend (React) and backend (Node.js).
- Worked with MySQL for efficient data modeling, query optimization, and real-time faculty dashboard updates.
- Troubleshoot and debugged performance issues to ensure smooth QR code scanning and data syncing.
- Collaborated in an Agile environment to deliver incremental updates through sprint-based development.
- Applied OOP concepts such as Inheritance and Polymorphism to reuse common logic across APIs and generate dynamic responses based on user type (students/faculty).

#### 2. Faculty Recruitment Application

- Developed and maintained a full-stack web application following a 3-tier architecture to manage faculty job applications, reviews, and role-based access.
- Designed and implemented RESTful APIs to support customized user dashboards.
- Utilized MySQL to manage structured applicant and review data with optimized query logic.
- Conducted performance diagnostics and resolved backend issues to maintain high availability and responsiveness.
- Worked with cross-functional teams in Agile sprints to ensure timely feature delivery and updates.

## Network Engineer

NTT DATA Inc.

08/2022 – 10/2023

Bengaluru, India

### Projects:

#### 1. HDFC Bank – Network Operations Support

- **Tools & Technologies:** Xshell, MS Excel, ITSM.
- Logged into routers and network devices using Xshell to monitor and troubleshoot network issues.
- Diagnosed network downtime and guided bank branches in restarting routers to resolve local connectivity issues.
- Identified partial outages and raised docket numbers in service provider portals, documenting incidents for follow-up.
- Collaborated with bank branches and service providers to ensure prompt issue resolution.
- Followed escalation protocols by routing tickets to the appropriate network support teams.
- Maintained detailed incident records using ITSM for tracking and reporting purposes.
- Participated in root cause analysis to minimize recurring network issues and enhance reliability.

#### 2. MCN Operations – Network Troubleshooting

- **Tools & Technologies:** ITSM, Cisco vManage, Cisco Meraki, XTAM.
- Logged into Cisco vManage to check router and network device status, capturing screenshots for documentation.
- Analyzed network problems, identified root causes, and escalated complex issues to Level 2 support.
- Raised docket numbers for lower-level network component issues, ensuring proper tracking in ITSM.
- Collaborated with stakeholders to ensure timely resolution and provided updates on issue status.
- Used Cisco Meraki for monitoring and diagnosing network issues and XTAM for securely managing credentials.
- Continuously updated ticket statuses and maintained communication between teams for effective resolution.

## EDUCATION

### Bachelor of Engineering (B.E.) in Information Science and Engineering

Atria Institute of Technology, Visvesvaraya Technological University (VTU)

08/2018 – 07/2022

Bengaluru, India

## ADDITIONAL INFORMATION

- Passionate about continuous learning and staying updated with emerging technologies.
- Strong problem-solving and analytical skills.
- Ability to work independently and in team-oriented environments.