

Vaishnavi Vedantha

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🔗 Vaishnavi Vedantha Portfolio 💬 Vaishnavi Vedantha

PROFILE

A detail-oriented and results-driven Software Engineer with experience in full-stack development using NodeJS, ReactJS, and MySQL. Adept at developing and deploying REST APIs, troubleshooting performance issues, and working in a fast-paced, agile environment. Strong problem-solving skills with a keen interest in learning new technologies.

SKILLS

Programming Languages & Development:

Hands-on experience in building full-stack applications using JavaScript, React.js (frontend), Node.js, and Express.js (backend) with MySQL for efficient data management and query optimization.

Cloud Computing:

Familiar with basic cloud computing concepts such as deployment, scalability, and cloud-based storage.

Version Control:

Proficient in using Git for source code management, collaboration, and version tracking via GitHub.

Software Development Practices & Tools:

Experienced in designing and deploying RESTful APIs using standard HTTP methods, with testing via tools like Postman, ensuring seamless integration between frontend and backend systems.

CERTIFICATES

- Frontend Development (HTML) Certification
- SQL for Beginners: Learn SQL using MySQL and Database Design Course
- ReactJS Tutorial Course Certification
- ReactJS for Beginners Certification

PROFESSIONAL EXPERIENCE

Software Engineer

IBAB

03/2024 – 12/2024

Bengaluru, India

Projects:

1. Attendance Management System

- Designed and developed a custom full-stack software solution using a 3-tier architecture to streamline student attendance tracking via QR code scanning.
- Built and deployed RESTful APIs for seamless data exchange between the frontend (React) and backend (Node.js).
- Worked with MySQL for efficient data modeling, query optimization, and real-time faculty dashboard updates.
- Troubleshooted and debugged performance issues to ensure smooth QR code scanning and data syncing.
- Collaborated in an Agile environment to deliver incremental updates through sprint-based development.
- Applied OOP concepts such as Inheritance and Polymorphism to reuse common logic across APIs and generate dynamic responses based on user type (students/faculty).

2. Faculty Recruitment Application

- Developed and maintained a full-stack web application following a 3-tier architecture to manage faculty job applications, reviews, and role-based access.
- Designed and implemented RESTful APIs to support customized user dashboards.
- Utilized MySQL to manage structured applicant and review data with optimized query logic.
- Conducted performance diagnostics and resolved backend issues to maintain high availability and responsiveness.
- Worked with cross-functional teams in Agile sprints to ensure timely feature delivery and updates.

Network Engineer

NTT DATA Inc.

Projects:

1. HDFC Bank – Network Operations Support

- **Tools & Technologies:** Xshell, MS Excel, ITSM.
- Logged into routers and network devices using Xshell to monitor and troubleshoot network issues.
- Diagnosed network downtime and guided bank branches in restarting routers to resolve local connectivity issues.
- Identified partial outages and raised docket numbers in service provider portals, documenting incidents for follow-up.
- Collaborated with bank branches and service providers to ensure prompt issue resolution.
- Followed escalation protocols by routing tickets to the appropriate network support teams.
- Maintained detailed incident records using ITSM for tracking and reporting purposes.
- Participated in root cause analysis to minimize recurring network issues and enhance reliability

2. MCN Operations – Network Troubleshooting

- **Tools & Technologies:** ITSM, Cisco vManage, Cisco Meraki, XTAM.
- Logged into Cisco vManage to check router and network device status, capturing screenshots for documentation.
- Analyzed network problems, identified root causes, and escalated complex issues to Level 2 support.
- Raised docket numbers for lower-level network component issues, ensuring proper tracking in ITSM.
- Collaborated with stakeholders to ensure timely resolution and provided updates on issue status.
- Used Cisco Meraki for monitoring and diagnosing network issues and XTAM for securely managing credentials.
- Continuously updated ticket statuses and maintained communication between teams for effective resolution.

EDUCATION

Bachelor of Engineering (B.E.) in Information Science and Engineering

Atria Institute of Technology, Visvesvaraya Technological University (VTU)

08/2018 – 07/2022

Bengaluru, India

ADDITIONAL INFORMATION

- Passionate about continuous learning and staying updated with emerging technologies.
- Strong problem-solving and analytical skills.
- Ability to work independently and in team-oriented environments.