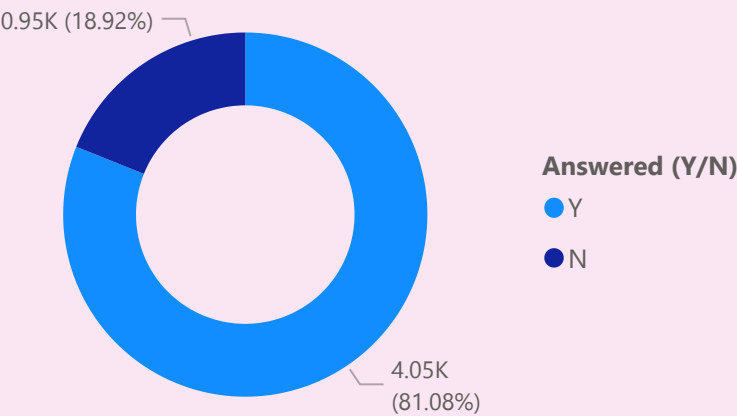
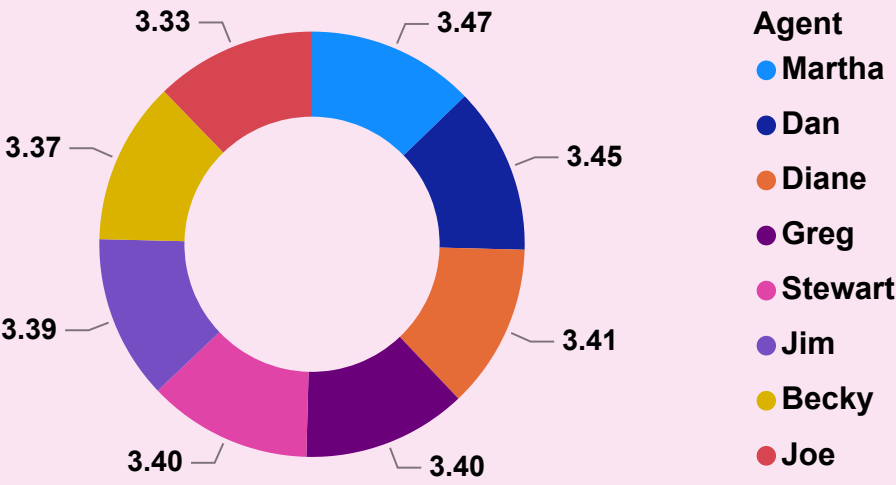


# Total Number Of Call Answered

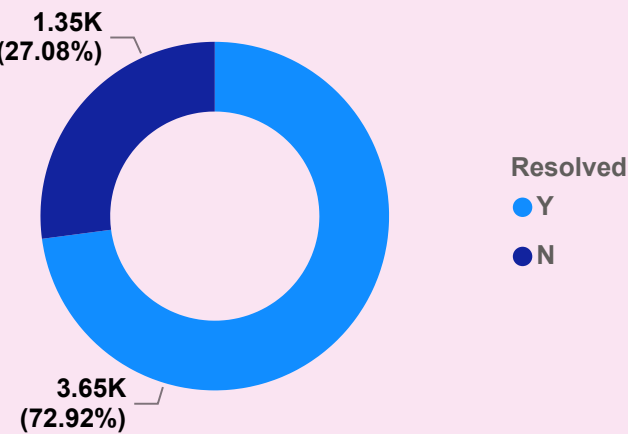


55  
Average of Speed of  
answer in seconds

# Average of Satisfaction rating by Agent



# Count of Resolved by Resolved



# Count of AvgTalkDuration by Month and Day

