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OBJECTIVE

IT supervisory professional with five years in cybersecurity and IT support, seeking to enhance information system management and protection. Expertise in managing security operations, conducting vulnerability assessments, and ensuring compliance with industry best practices. Holds Top Secret clearance and CompTIA Security+ certification.

SKILLS

Incident Response • Security+ Certified • TEMPEST • EMASS • Linux • Microsoft Windows • NIST 800-53 • ACAS/ NESSUS • Identity management • Risk Management Frameworks • Python • SCAP • IAO Express

EXPERIENCE

Information Security Systems Officer (ISSO) - E5 Staff Sergeant Air National Guard - Berry Field | Nashville, TN

Feb 2022 - Present

- Top Secret clearance and SCI eligible
- Experience with writing and reviewing RMF artifacts for ATO accreditation packages.
- Conducted RMF audits for local units, ensuring systems adhered to NIST 800-53A security controls.
- Experience using Nessus, ACAS, SCAP, and Splunk for vulnerability assessments and log analysis.
- Collaborate with ISSM, ISOs, and COs to address security deficiencies and implement corrective actions.
- Performed security audits and system evaluations, ensuring compliance with corporate and government standards.
- Ensures users follow established SSP procedures, including but not limited to: media introduction, access control, antivirus updates, marking and labeling, and password changes.
- Configured, hardened, and secured classified and unclassified systems in accordance with DISA STIGs and organizational policies.
- Provided technical support and training to end-users, ensuring adherence to cybersecurity protocols and best practices.
- Assisted in developing and enforcing security policies and procedures to protect information systems and data.
- Conducted system reviews and audits, resulting in improved security posture and reduced vulnerabilities.
- Adapted to new security tools and technologies, enhancing system performance and compliance.
- Experience with Special Access Programs (SAP)

Student Worker Help Desk Technician

Trevecca Nazarene University | Nashville, TN

Aug 2024 - Dec 2024

- Managed and resolved Windows systems, networking, and hardware-related IT issues, including Active Directory (AD) account configurations and permissions.
- Provided technical support to clients and customers, assessing their needs and troubleshooting IT problems with sound judgment and efficiency.
- Ensured security features and safeguards were implemented in alignment with institutional IT policies.
- Gained hands-on experience with Microsoft Entra, Microsoft Server, and HappyFox Ticketing Service to monitor and track user requests effectively.

Weather Journeyman Technician

Air Force | Del Rio, TX

Feb 2018 - Feb 2022

- Collaborated with leadership to assess and communicate weather-related risks, ensuring minimal impact on operations.
- Managed Windows operating systems, ensuring compliance, applying patches, and reporting findings to the IT unit to address risks.
- Developed and implemented SOPs to mitigate risks and enhance operational continuity.
- Provided technical support and training on Windows OS and key software to new personnel.
- Led training initiatives for weather personnel, supporting high-value military assets.

EDUCATION

Bachelor of Science in Information Technology, Minor in Cyber Security Trevecca Nazarene University | Nashville, TN

• GPA: 3.8/4.0