

Valeria Gonzalez

PROFILE

Analytical, innovative, and motivated web development professionals with expertise in customer service, team leadership, and organizational effectiveness in fast-paced and challenging environments. Diverse analytical skills, team collaboration, and relationship building.

CONTACT

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EDUCATION

Full Stack Web Development
University of Texas 2022

Bachelor of Science - Mathematics
Texas State University 2015-2020

High School Diploma
San Marcos High School 2009-2013

SKILLS

Computer Proficiency	Leadership
Customer Service	Self-Motivation
Organization	Interpersonal
Problem Solving	Multitasking
Detail-oriented	Time Management
Communication	Creative

WORK EXPERIENCE

PNC Bank (Feb 2022 – Present)

Branch Banker

- Manages the customer experience to improve customer's financial wellness.
- Applies product and procedural knowledge to identify, mitigate and solve customer problems effectively to drive loyalty.
- Participates in branch daily operations, ensuring they are completed in an efficient and accurate manner.
- Manages risk through adherence to all policies and procedures.

Round Rock ISD (August 2020 – February 2022)

Math Teacher

- Plan, prepare and deliver lesson plans and instructional materials that facilitate active learning.
- Use relevant technology to support and differentiate instruction.
- Encourage and monitor the progress of individual students and use information to adjust teaching strategies.
- Prepare required reports on students and activities.
- Communicate necessary information regularly.
- Participate in department, school, district and parent meetings.

Schlitterbahn Waterparks (May 2018 – Sep 2020)

Operations Supervisor/Administrative Assistant

- Provides administrative assistance in all aspects of Operations.
- Maintain time and attendance database, employee record-keeping, timekeeping and issue resolution.
- Assists with conducting interviews.
- Handle sensitive employee pay information with care and confidentiality in accordance to company policy and supervisor's direction.
- Other duties as assigned by Operations Manager.