

JARED LIM

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OBJECTIVE

My goal is to work as a Product Manager. I enjoy working with complex data and collaborating with others to create meaningful solutions for customers. I am passionate about finding and communicating solutions for, sometimes opposing, stakeholders. I believe in creating a product that is intuitive, sleek, and fun to use.

SKILLS

- Technical Product R&D
- Product Lifecycle Management
- Product Roadmaps
- QA Testing
- SaaS Solutions
- Leadership
- Test-Driven Development
- Troubleshooting & Debugging
- Customer Analysis
- Requirements Gathering & Analysis
- Verbal & Written Communication
- Relationship Building
- Project Management
- HTML5, CSS3, jQuery, Bootstrap

EXPERIENCE

Rhea Women's Health, *Founder and CEO*

2020 – Present

- Set vision, implemented short-term and long-term plans, made managerial decisions, and was responsible for operations and performance.
- Organized a team of healthcare workers to create female educational classes, workbooks, and events.
- Addressed the needs of employees, customers, communities, and the law

BambooHR, *Customer Education Specialist*

2018 – 2020

- Built internal implementation process for payroll after we acquired a payroll company, increasing implementation by 350%
- Lead in cross-departmental projects with operations, implementation, product, customer marketing, payroll, billing, and development
- Recognized big customer learning gap which led to proposing and owning the creation of the first LMS

BambooHR, *HR Project Manager*

- Decreased 30-hour process to 30 seconds by recognizing an opportunity to automate by writing excel macros
- Go-to expert for complex solutions for calculated fields for clients

EDUCATION

BA in Linguistics from Brigham Young University
University of Utah Coding Bootcamp

2017
2020