**Recommendations**

**(US Airlines delays 2019 and 2020)**

**1.**Allow time to do the turnaround processes, which will help minimise the risk and maintenance problems as they have more time to identify potential problems and to ensure everything is ok and in line with the plane.

Most of the airlines operate on tight schedules, for this reason they must invest in better IT equipment’s, software and systems that assists pilots , navigators, flight engineers. This measure would help predict and prevent maintenance needs, improve the technologies or systems to help pilots or employees manage effectively unexpected events, anticipating problems and minimising delays.

**2.**Implement regular training, to refresh the , staff the knowledge and skills to ensure they can have a better decision making and handle effectively unexpected events. Furthermore, a well trained staff Will be able to respond efficiently a potential operational challenge.

As for example a situation that usually result in a 10 minute delay could be solved in 5 minutes with better preparedness. Therefore, this measure would also help minimise issues such as flight delays.

**3.**Improve the communication between the airport staff and airline staff in order to create a smooth and improve the turnaround process ( baggage loading, refuelling , boarding ) as the airlines very often use the same aircraft to do multiple routes in the same day. This measure would tackle the constant delays caused by another flight on the same aircraft being delayed.

**4.**Lastly but not least, other airlines should study or look at how Alaska airlines is being run, what are their policies, practices, rules, culture and adopt similar approach but bases on their open needs and resources.