



ERP System

AUTOMOTIVE ERP SYSTEM

for car Dealerships

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Problem Statement

Car dealerships manage multiple processes simultaneously:

01 Vehicle inventory

02 Customer management

03 Sales and billing

04 Financing

05 Sales commissions

06 Warranties

These processes are often handled using different tools, which leads to:

- Fragmented information
- Data inconsistencies
- Financial calculation errors
- Poor vehicle lifecycle traceability
- Difficulty generating reports

PROPOSED SOLUTION

We propose the development of a specialized ERP system for car dealerships
The system will integrate in one platform:

Inventory management

Financing management

Customer management (CRM)

Commission control

Sales and billing

Administrative and financial reports

WHY DEVELOP AN ERP?

Advantages vs Disadvantages

Advantages

- Centralized and integrated information
- Process automation
- Real-time reports
- Better financial control
- Improved customer experience
- Scalability for future modules

Disadvantages

- High development effort
- Training required
- Continuous maintenance needed
- Risk if poorly designed

TARGET USERS

The system is designed for:

- Administrators
- Managers
- Sales representatives
- Accounting staff
- Service staff

Indirect beneficiaries:

- Customers (better financing follow-up and service)



RETURN ON INVESTMENT (ROI)

- ✓ Reduced financial errors
- ⌚ Time optimization
- 📊 Increased sales tracking
- 📈 Data-driven decisions
- 🤝 Customer loyalty

The ERP improves profitability and competitiveness.



MARKET ANALYSIS

WE ANALYZED EXISTING ERP SYSTEMS:

- Most systems are generic ⚙️📦
- Few are specialized for dealerships 🚗🏢
- Opportunity for vertical ERP solution 📊



- Loggro
- Odoo



FUNCTIONAL REQUIREMENTS

MAIN MODULES

- VEHICLE INVENTORY MANAGEMENT 🚗
- CUSTOMER MANAGEMENT (CRM) 👤📋
- SALES & ELECTRONIC BILLING 💰📄
- FINANCING SIMULATION 🏠📊

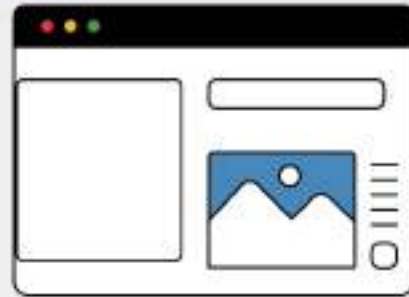
- AUTOMATIC COMMISSION CALCULATION 💰⚙️
- REAL-TIME ADMINISTRATIVE REPORTS 📊
- VEHICLE STATUS TRACKING 🚗📍



NON-FUNCTIONAL REQUIREMENTS

USABILITY 🖥️ ⭐

- INTUITIVE, RESPONSIVE UI 📱 ⚡



- **PERFORMANCE** ⚡ 📊 < 3 SECONDS RESPONSE TIME



- **SECURITY** 🗝️ 🛡️ JWT AUTHENTICATION 🔑 ✅
- BCrypt ENCRYPTION 🗝️ 🔒
- ROLE-BASED ACCESS CONTROL 👤 ⚙️

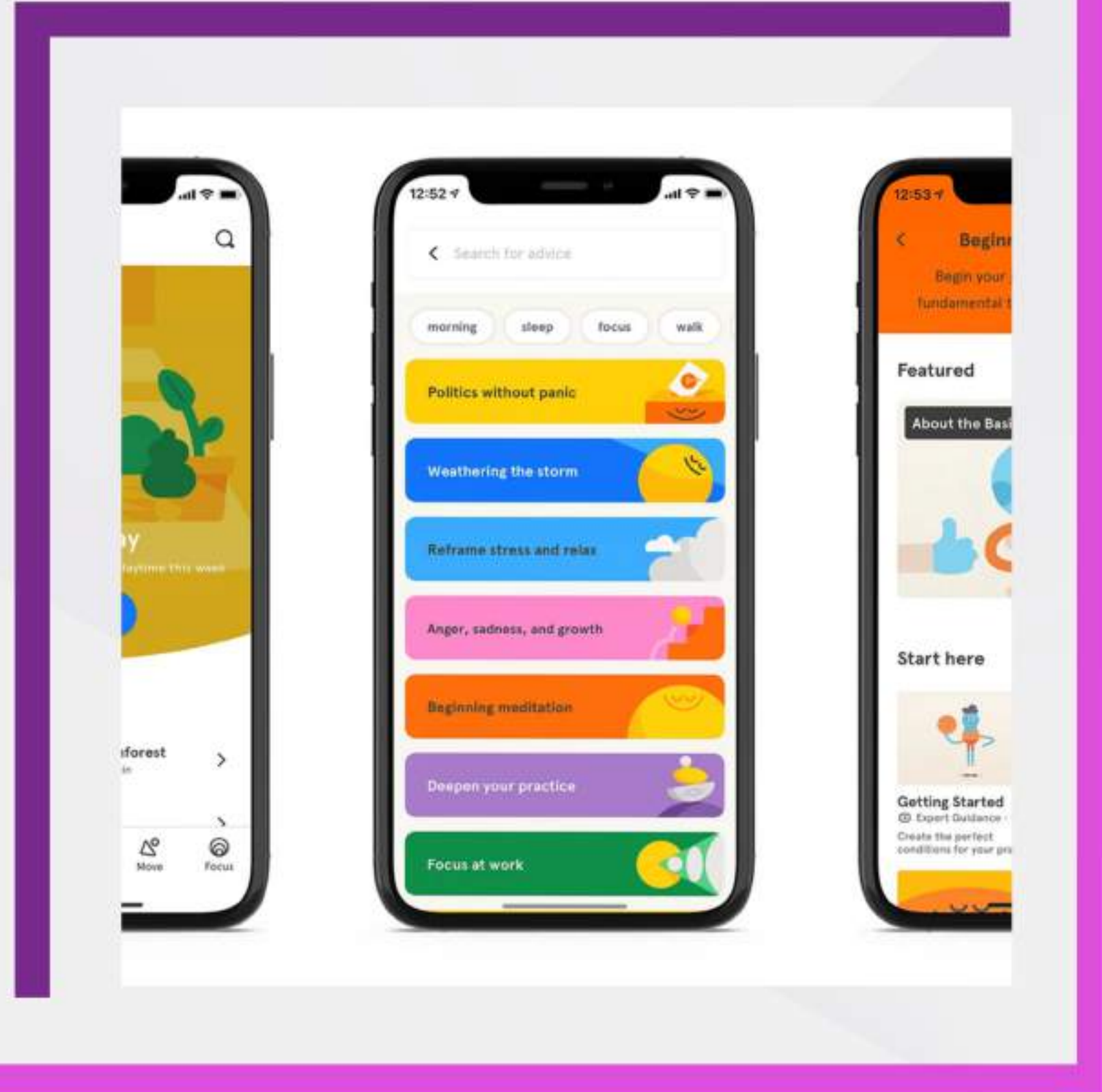
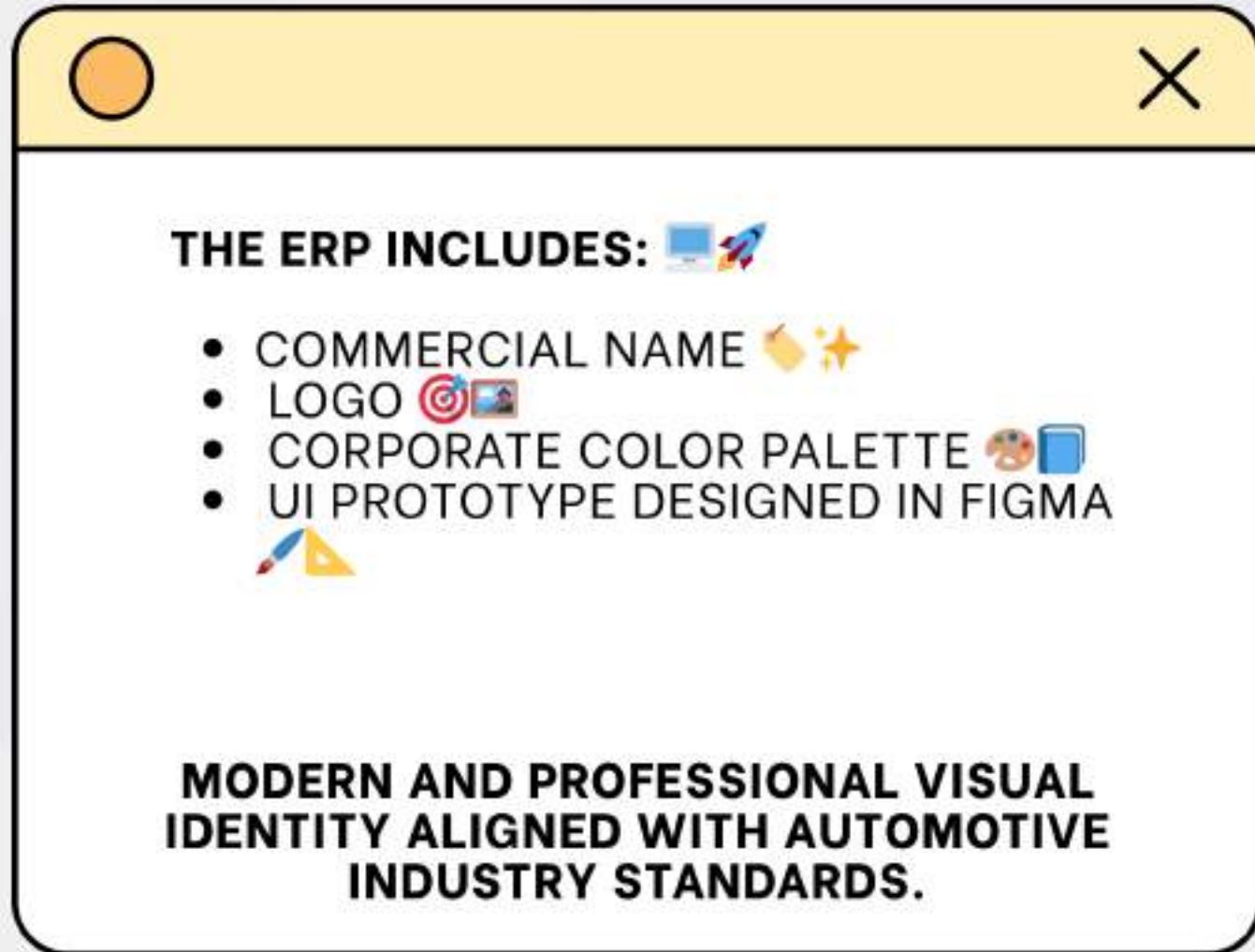


OTHER ⚙️ 📌

- SCALABILITY: MODULAR ARCHITECTURE 🧱 📈
- MAINTAINABILITY: SOLID PRINCIPLES 🧠 🔧
- AVAILABILITY DURING BUSINESS HOURS 🕒 📊



BRANDING & UI



SCOPE & LIMITATIONS

● INCLUDED:

- INVENTORY
- CRM
- SALES & BILLING
- FINANCING SIMULATION
- REPORTS

● NOT INCLUDED:

- REAL BANKING INTEGRATION
- E-COMMERCE PLATFORM
- NATIVE MOBILE APP
- MULTI-BRANCH SUPPORT

DEFINED ACCORDING TO ACADEMIC SCOPE AND TRIPLE CONSTRAINT.

● LIMITATION



Scope

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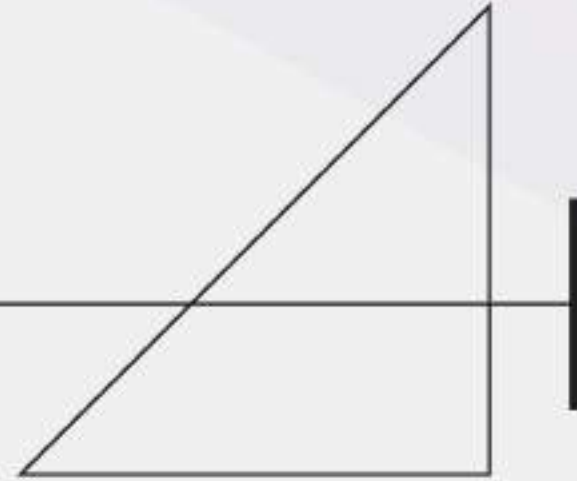
Limitation

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ARCHITECTURE & TECHNOLOGIES

ARQUITECTURA

- PRESENTATION LAYER 
- BUSINESS LOGIC 
- DATA ACCESS 
- DATABASE 



TECHNOLOGIES

- BACKEND: JAVA + SPRING BOOT 
- FRONTEND: REACT 
- DATABASE: POSTGRESQL 
- SECURITY: JWT + BCrypt 



FINAL CONCLUSION

Big thanks

IT IS A SCALABLE AND SECURE
SOLUTION TAILORED FOR CAR
DEALERSHIPS.

- INTEGRATES DEALERSHIP OPERATIONS
- IMPROVES EFFICIENCY AND TRACEABILITY
- SUPPORTS STRATEGIC DECISION-MAKING
- ENHANCES CUSTOMER EXPERIENCE
- ENABLES DIGITAL TRANSFORMATION

THE END

