



ERP System

AUTOMOTIVE ERP SYSTEM

for car Dealerships

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Problem Statement

Car dealerships manage multiple processes simultaneously:

01 Vehicle inventory

02 Customer management

03 Sales and billing

04 Financing

05 Sales commissions

06 Warranties

These processes are often handled using different tools, which leads to:

- Fragmented information
- Data inconsistencies
- Financial calculation errors
- Poor vehicle lifecycle traceability
- Difficulty generating reports

PROPOSED SOLUTION

We propose the development of a specialized ERP system for car dealerships

The system will integrate in one platform:

Inventory management

Financing management

Customer management (CRM)

Commission control

Sales and billing

Administrative and financial reports

WHY DEVELOP AN ERP?

Advantages vs Disadvantages

Advantages

- Centralized and integrated information
- Process automation
- Real-time reports
- Better financial control
- Improved customer experience
- Scalability for future modules

Disadvantages

- High development effort
- Training required
- Continuous maintenance needed
- Risk if poorly designed

TARGET USERS

The system is designed for:

- Administrators
- Managers
- Sales representatives
- Accounting staff
- Service staff

Indirect beneficiaries:

- Customers (better financing follow-up and service)



RETURN ON INVESTMENT (ROI)

- ✓ Reduced financial errors
- ⏳ Time optimization
- 📊 Increased sales tracking
- 💡 Data-driven decisions
- 🤝 Customer loyalty

The ERP improves profitability and competitiveness.



MARKET ANALYSIS

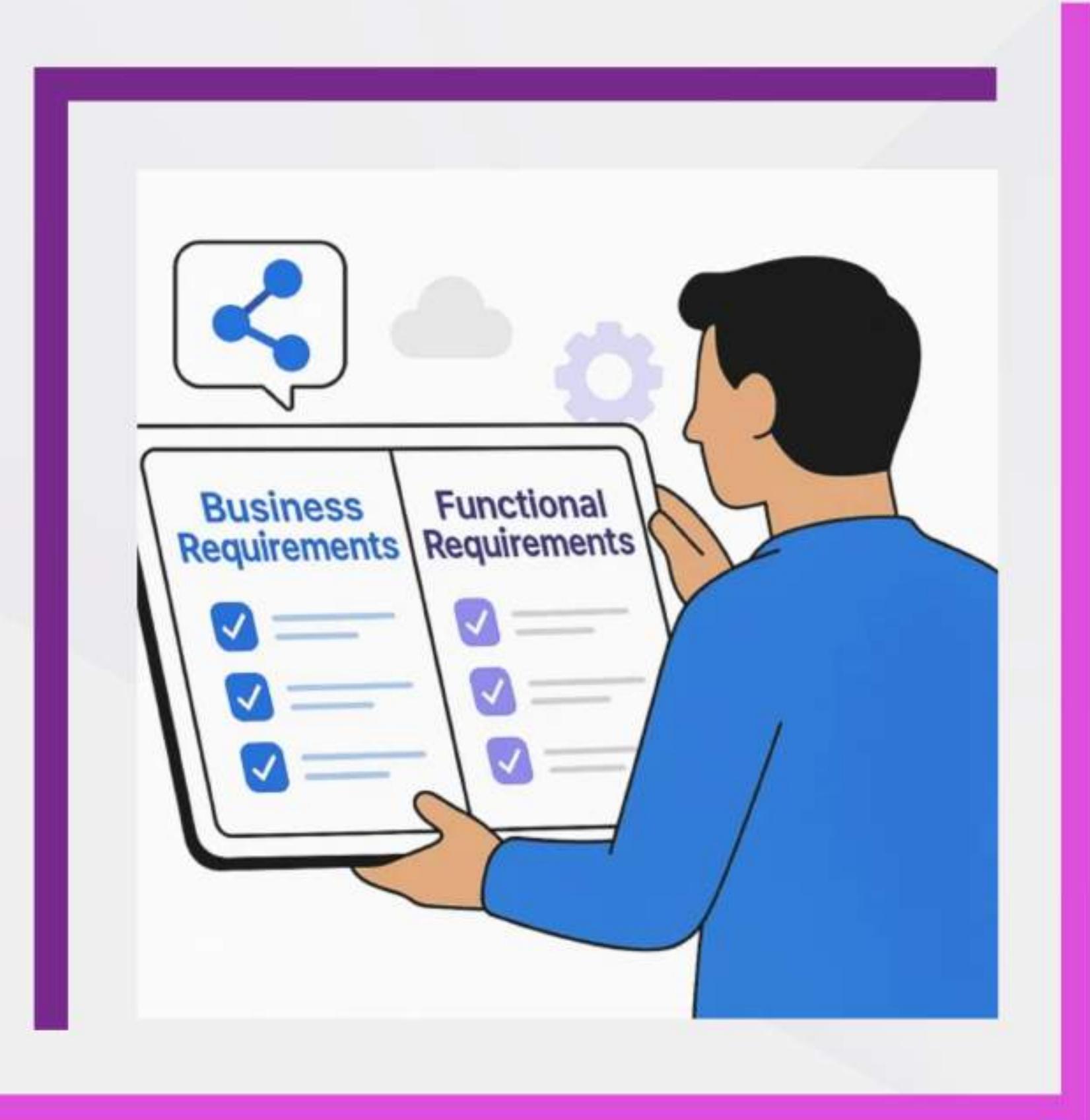
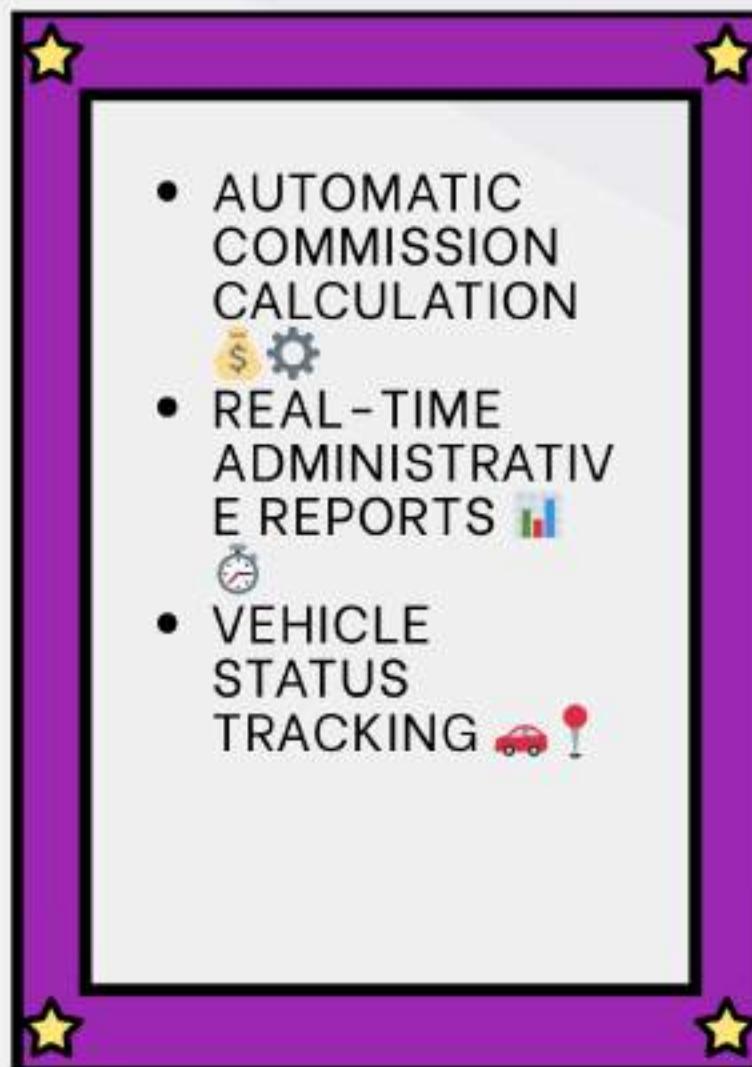
WE ANALYZED EXISTING ERP SYSTEMS:

- Most systems are generic 
- Few are specialized for dealerships 
- Opportunity for vertical ERP solution 
- Loggro
- Odoo



FUNCTIONAL REQUIREMENTS

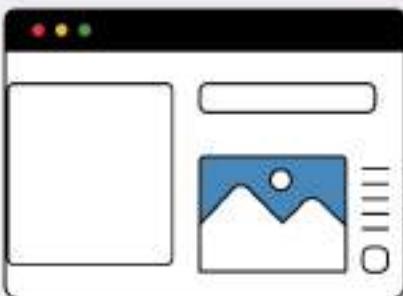
MAIN MODULES



NON-FUNCTIONAL REQUIREMENTS

USABILITY

- INTUITIVE, RESPONSIVE UI



- PERFORMANCE < 3 SECONDS RESPONSE TIME

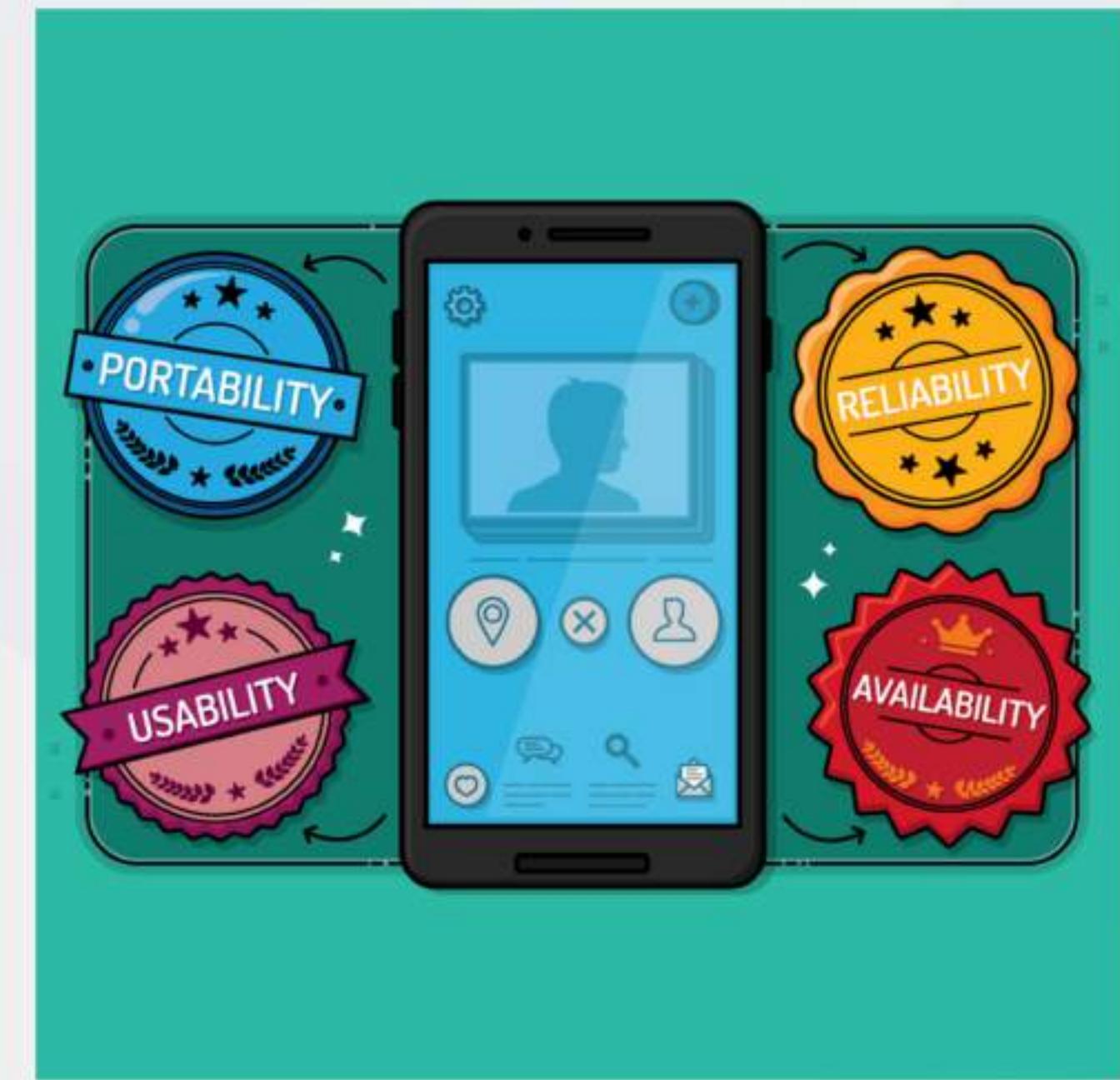


- SECURITY JWT AUTHENTICATION
- BCRYPT ENCRYPTION
- ROLE-BASED ACCESS CONTROL

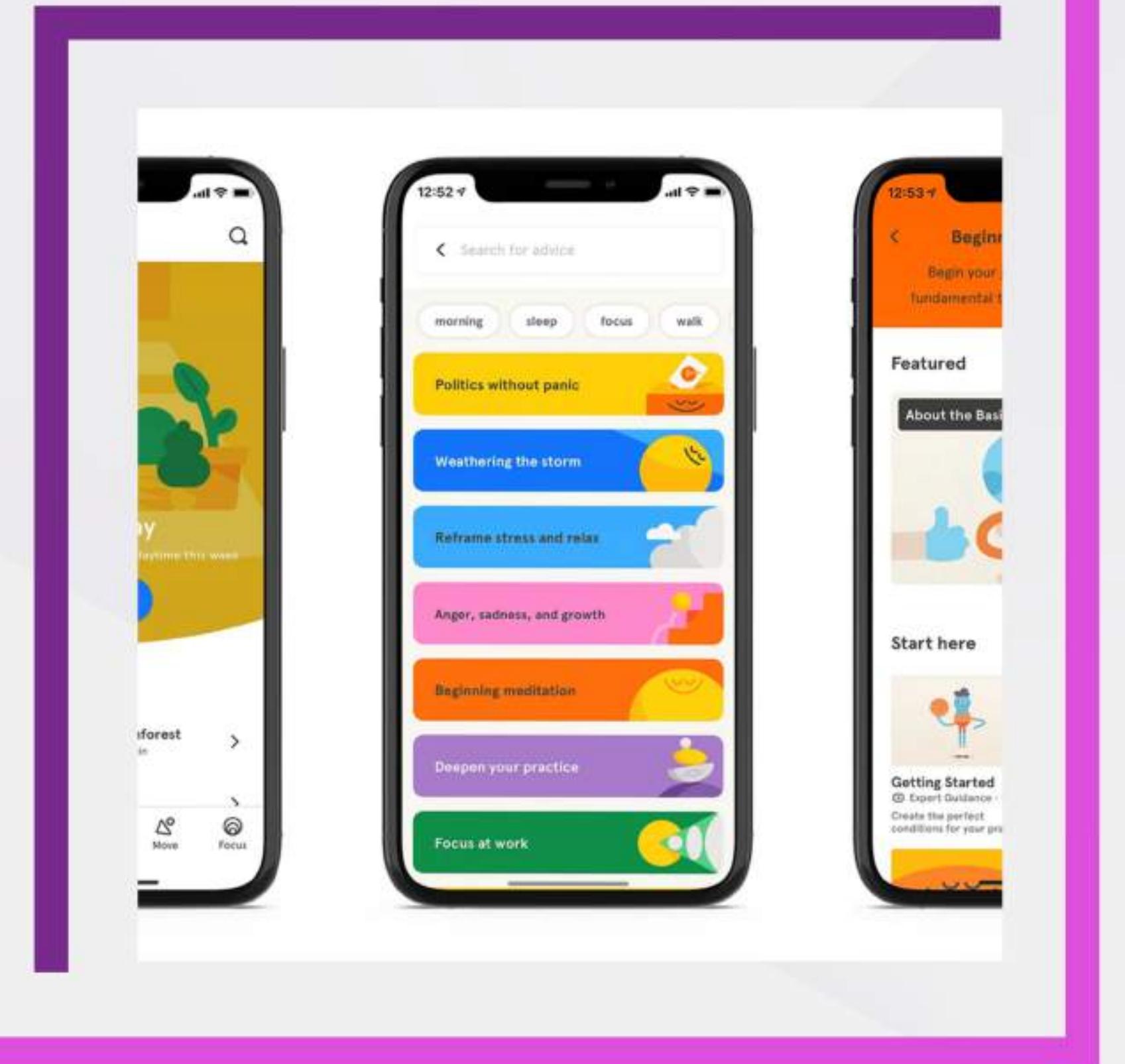
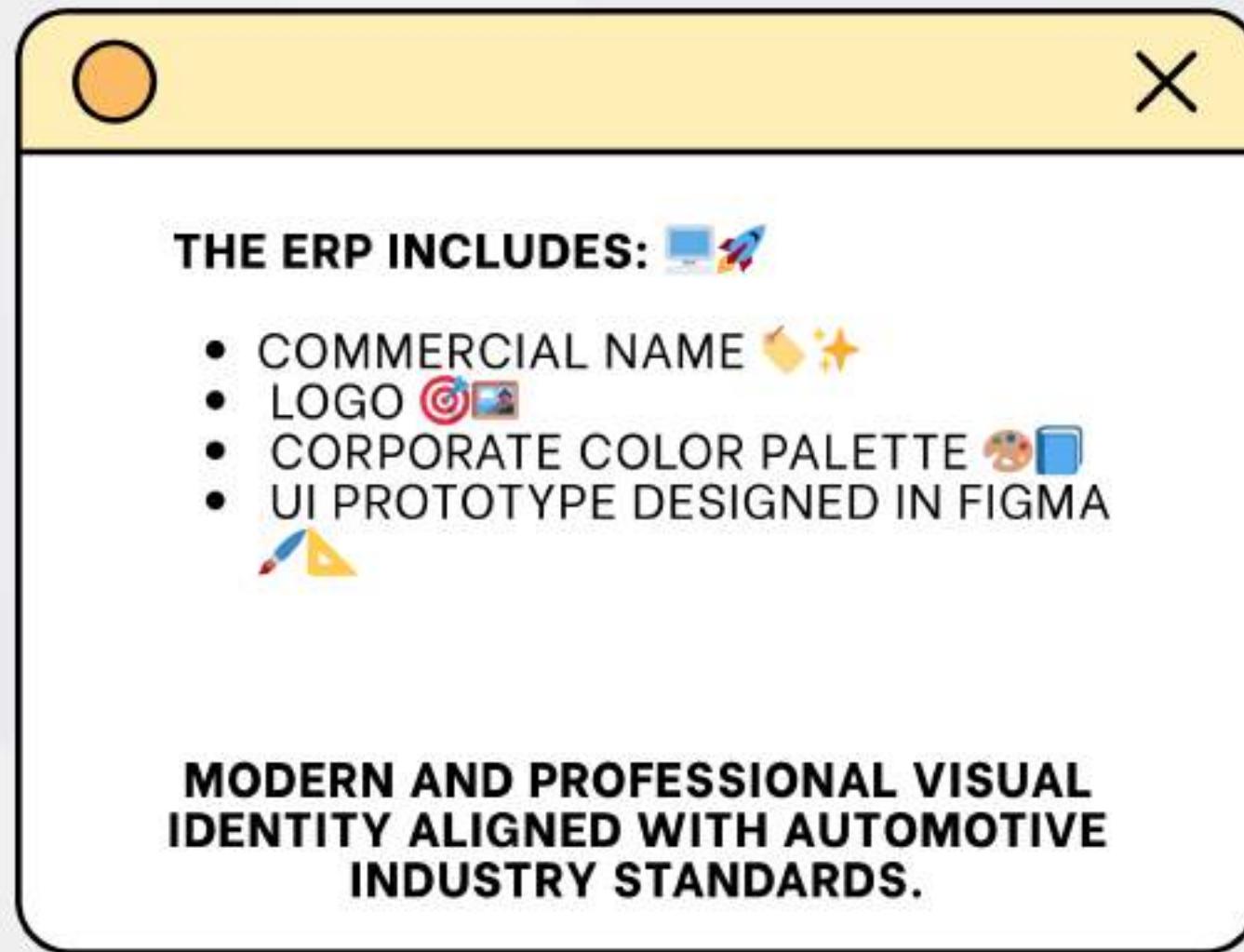


OTHER

- SCALABILITY: MODULAR ARCHITECTURE
- MAINTAINABILITY: SOLID PRINCIPLES
- AVAILABILITY DURING BUSINESS HOURS



BRANDING & UI



SCOPE & LIMITATIONS

- **INCLUDED:**
 - INVENTORY
 - CRM
 - SALES & BILLING
 - FINANCING SIMULATION
 - REPORTS

- **NOT INCLUDED:**
 - REAL BANKING INTEGRATION
 - E-COMMERCE PLATFORM
 - NATIVE MOBILE APP
 - MULTI-BRANCH SUPPORT

DEFINED ACCORDING TO ACADEMIC SCOPE AND TRIPLE CONSTRAINT.

LIMITATION



Scope

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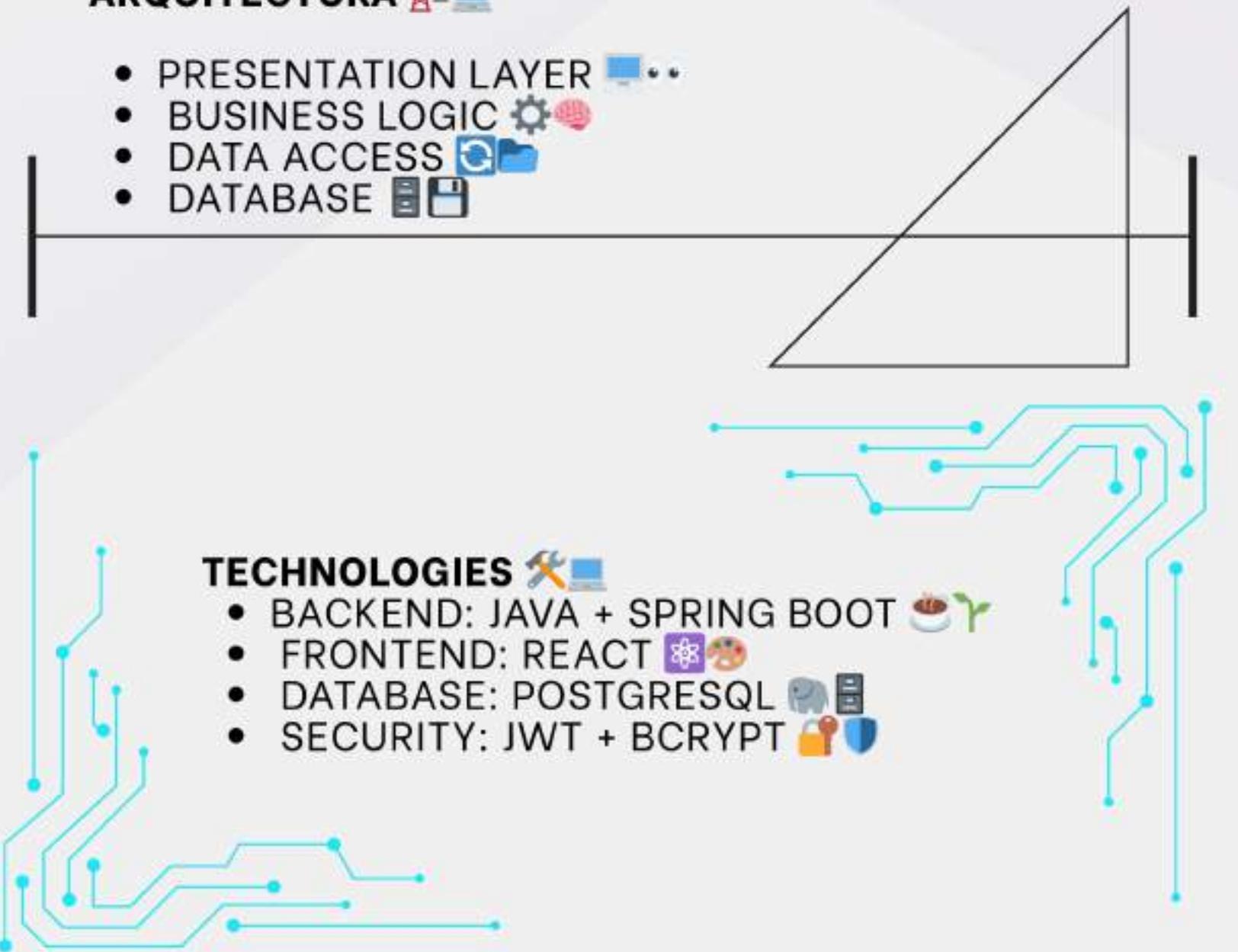
Limitation

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ARCHITECTURE & TECHNOLOGIES

ARQUITECTURA

- PRESENTATION LAYER
- BUSINESS LOGIC
- DATA ACCESS
- DATABASE



TECHNOLOGIES

- BACKEND: JAVA + SPRING BOOT
- FRONTEND: REACT
- DATABASE: POSTGRESQL
- SECURITY: JWT + BCRYPT



FINAL CONCLUSION

Big thanks

IT IS A SCALABLE AND SECURE
SOLUTION TAILORED FOR CAR
DEALERSHIPS.

- INTEGRATES DEALERSHIP OPERATIONS
- IMPROVES EFFICIENCY AND TRACEABILITY
- SUPPORTS STRATEGIC DECISION-MAKING
- ENHANCES CUSTOMER EXPERIENCE
- ENABLES DIGITAL TRANSFORMATION

THE END

