Connection Guide

{DEV4S4C}

February 2023
Version 3.0

Connection Guide
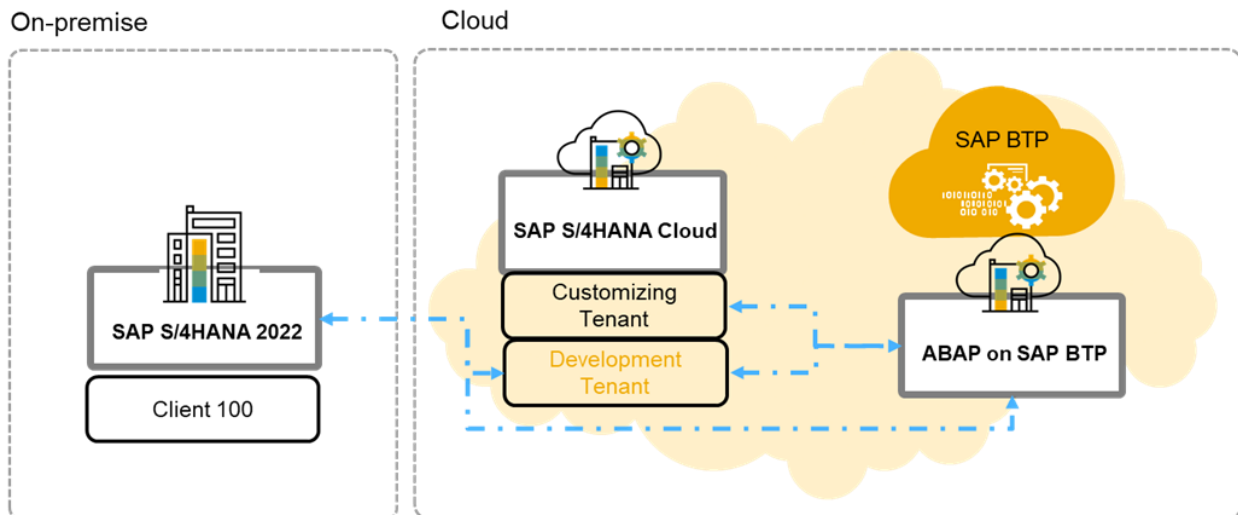
1 How to connect using RDP

Objective

Establish connection to the training landscape using the provided Remote Desktop Services infrastructure.

Please make sure you have a program that supports RDP over https.
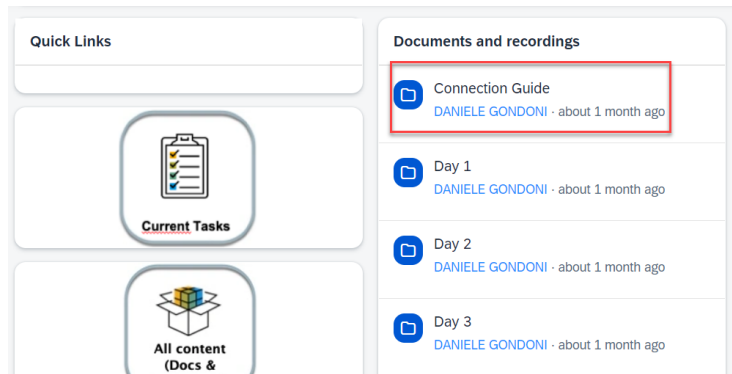
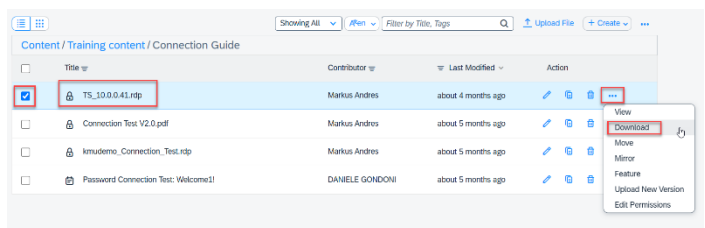## 1.1 Establish connection to the central Terminal Server (Windows)

Navigate to the Workspace in SAP Build Work Zone that will be used during the training.

Or the Teams environment that was shared with you.

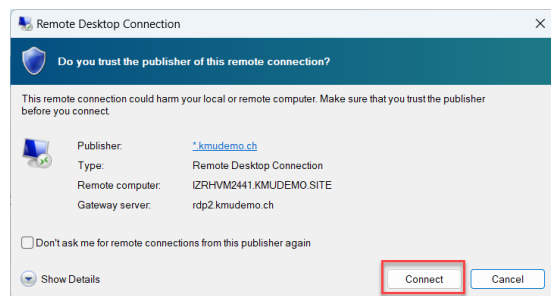Select the folder Connection Guide.

Select the file TS_10.0.0.41.rdp and download to your local computer.

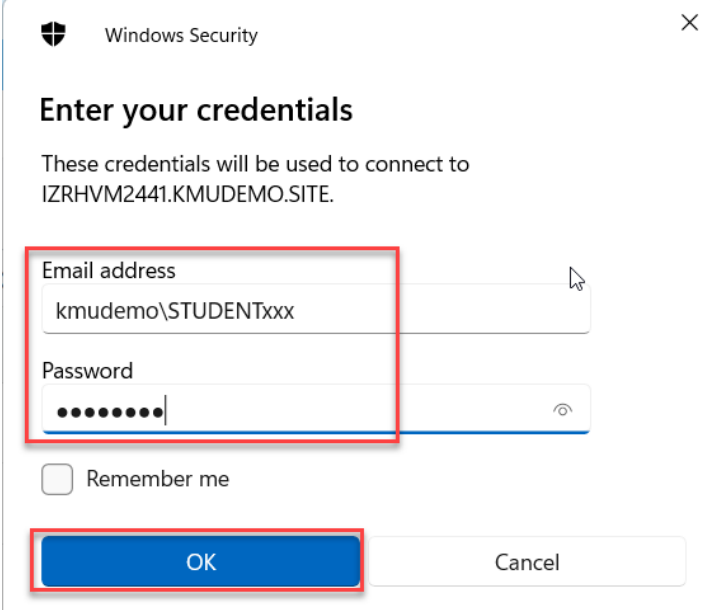Double-click the file TS_10.0.0.41.rdp to start the connection.

Click on Connect.

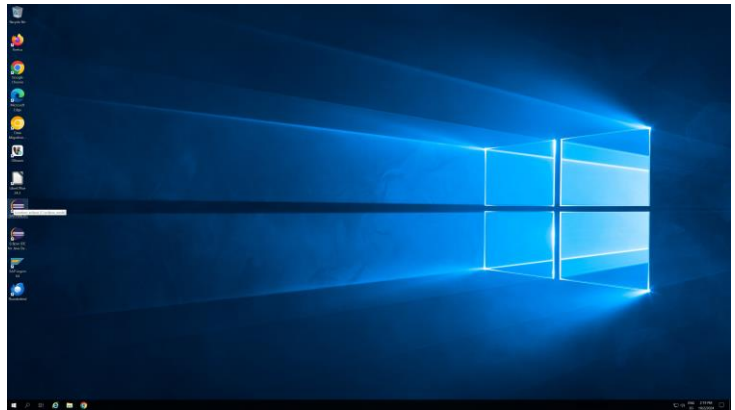Enter your credentials in the format:
kmudemo\<USER>
(see cheat sheet).

Click OK.
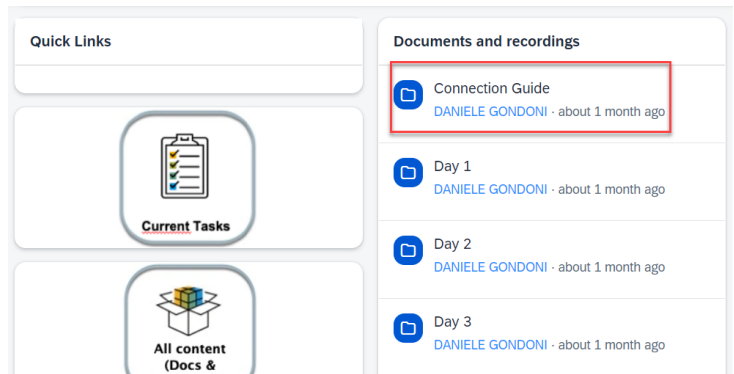

You are now connected to the Terminal
Server for your training.

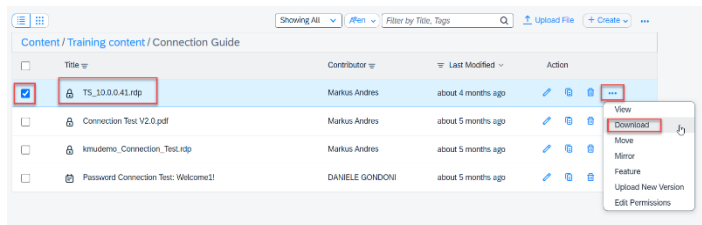## 1.2 Establish connection to the central Terminal Server (Mac)

Navigate to the Workspace in SAP Build Work Zone that will be used during the training.

Or the Teams environment that was shared with you.

Select the folder Connection Guide.

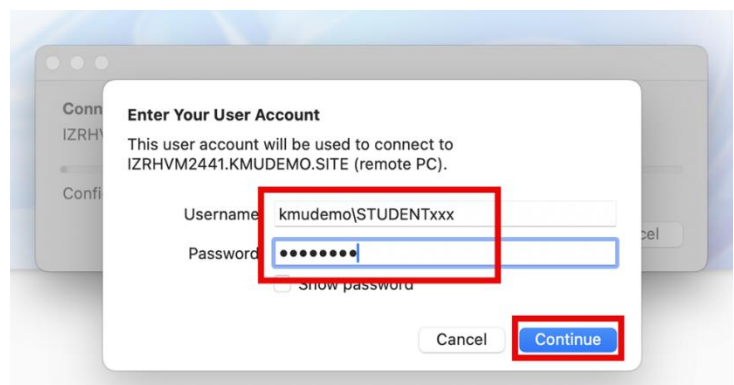Select the file TS_10.0.0.41.rdp and download to your local computer.

Double-click the file TS_10.0.0.41.rdp to start the connection.
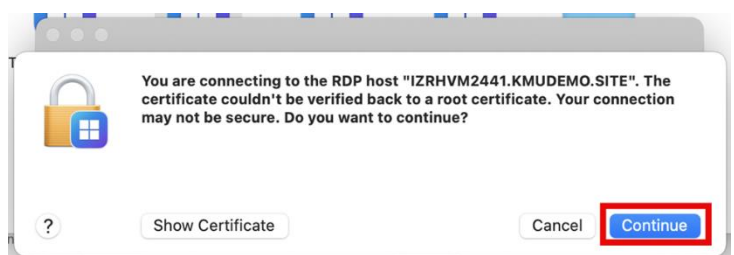
Enter your credentials in the format:
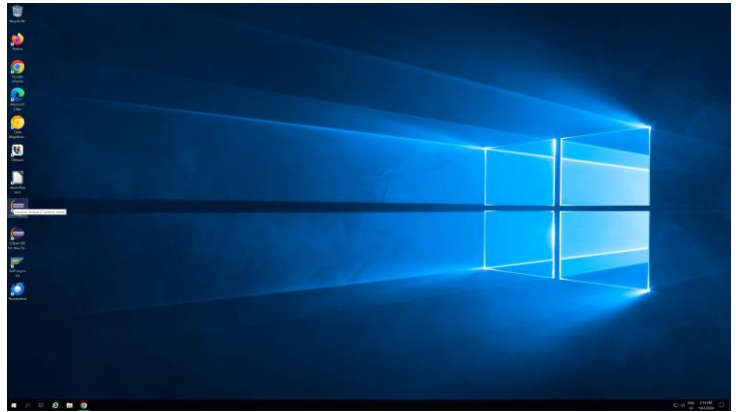kmudemo\<USER>
(see cheat sheet).

Click on Continue.

Accept all eventual certificate warnings.
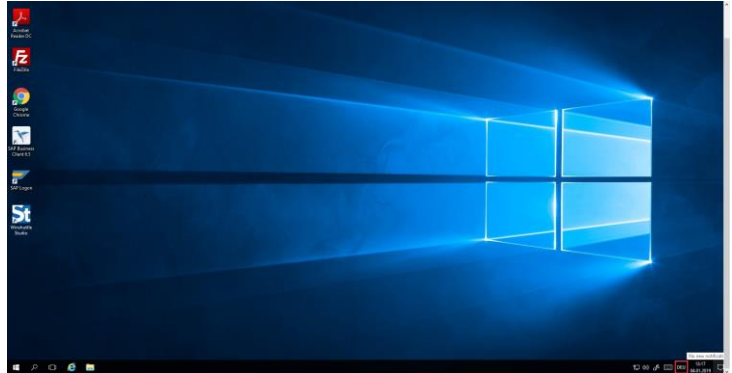
Click on Continue.

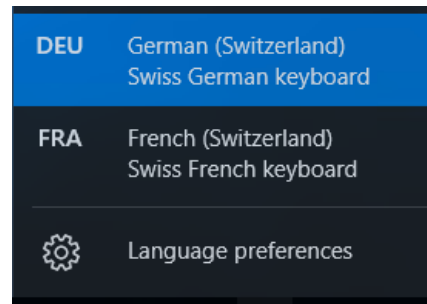You are now connected to the Terminal Server for your training.

2   Language and Keyboard Settings on Terminal Server

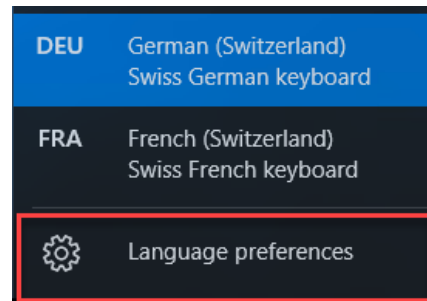## 2.1 Change the language and keyboard

1. Click on the language bar

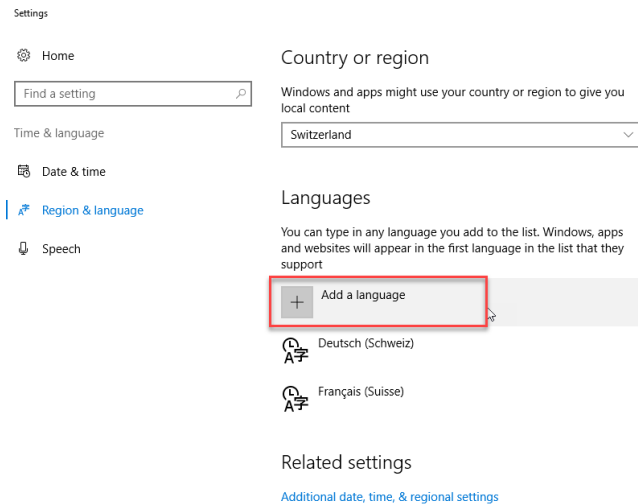2. Choose your preferred language (predefined languages)

3. Click on Language preferences to add other settings

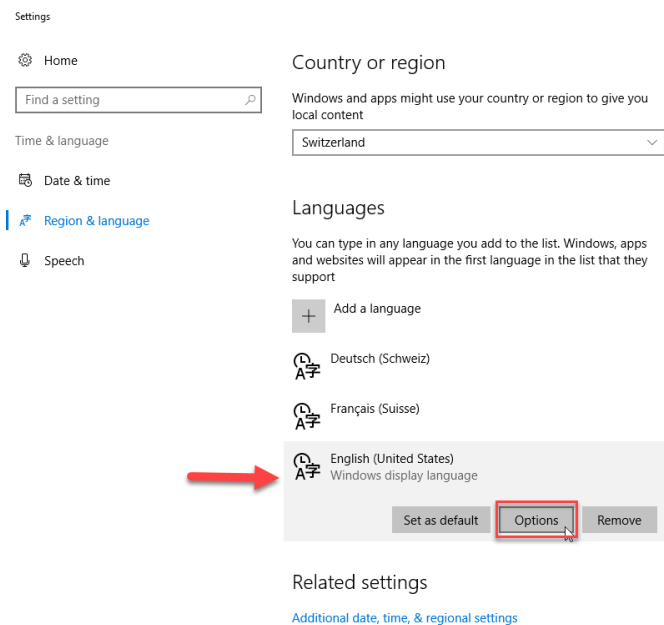4. Click Add to select the language of your choice.

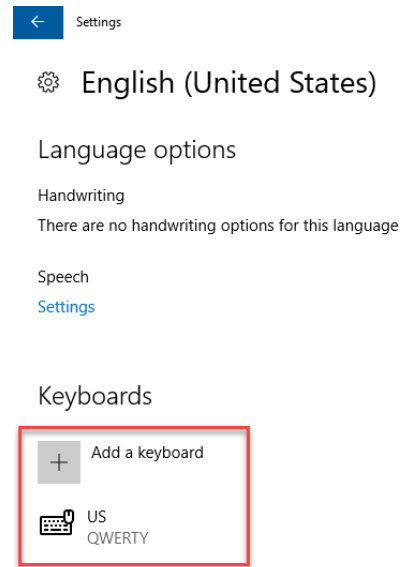5. Click on your preferred language
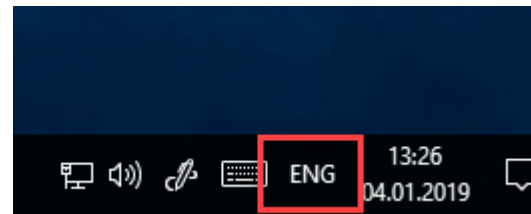
6. Click Options to select the keyboard layout.

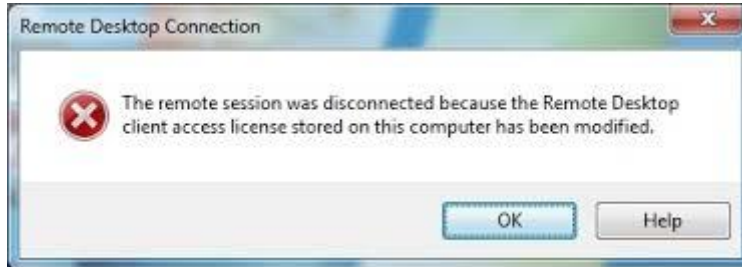7. Add or select your preferred keyboard layout

8. Switch among the different options to fit your needs.

3 Troubleshooting

3.1 Remote Session Disconnected - License modified

If you suddenly get this error:

The remote session was disconnected because the remote desktop client access license stored on this computer has been modified

3.1.1 Solution:

The steps you must follow are:

- Edit the registry (if you have no clue how, please stop reading and ask someone from IT to do it for you)
- Just to be sure, backup the registry or create a restore point
- Delete the key located at:

    HKEY_LOCAL_MACHINE\Software\Microsoft\MSLicensing

Now the next time the client connects to the server, it will obtain another license.