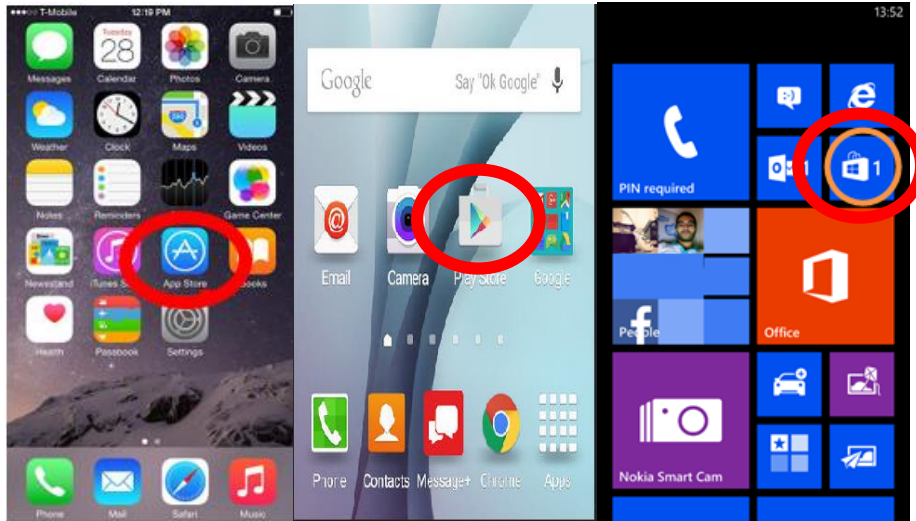


## Symantec VIP Installation Instructions for Smartphone, Tablet, and Hard Token (These are one-time installation instructions)

**\*\* You do not need Airwatch to install this application\*\***

If you are using a hard token (instead of a smartphone or tablet), please skip to the **Self-Service Portal Instructions** on page 2.

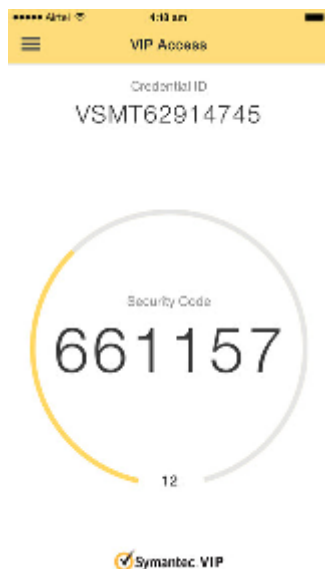
1. To begin the process of installing Validation and Identification Protection Service (VIP), navigate to the App Store on your smartphone or tablet (iPhone, Android, Windows).



2. In the search field, type “VIP Access” and, when it opens, select “Get,” then click on “Install.” The VIP Access icon looks like this:



3. Open up the VIP Access application on your smartphone or tablet. It should look similar to this:



4. Once installed, follow these instructions to register your device on the Self-Service Portal.

### **Self-Service Portal Instructions**

1. Navigate to the following link to register your Symantec VIP Token:  
<http://security.cat.com/ssp>
2. Login with your CWS user ID and password.

3. Choose the “email” method to have your security code sent to your business email. You will then be redirected to the screen below. Next, click “Continue.”

### To Complete Your Sign-in

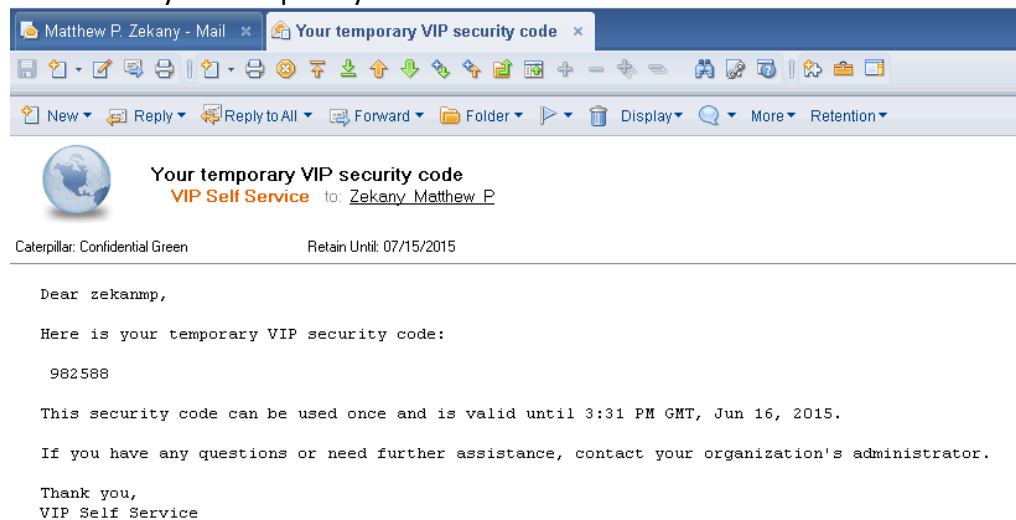
Request a temporary security code to help confirm your identity.

**Confirm Your Identity**

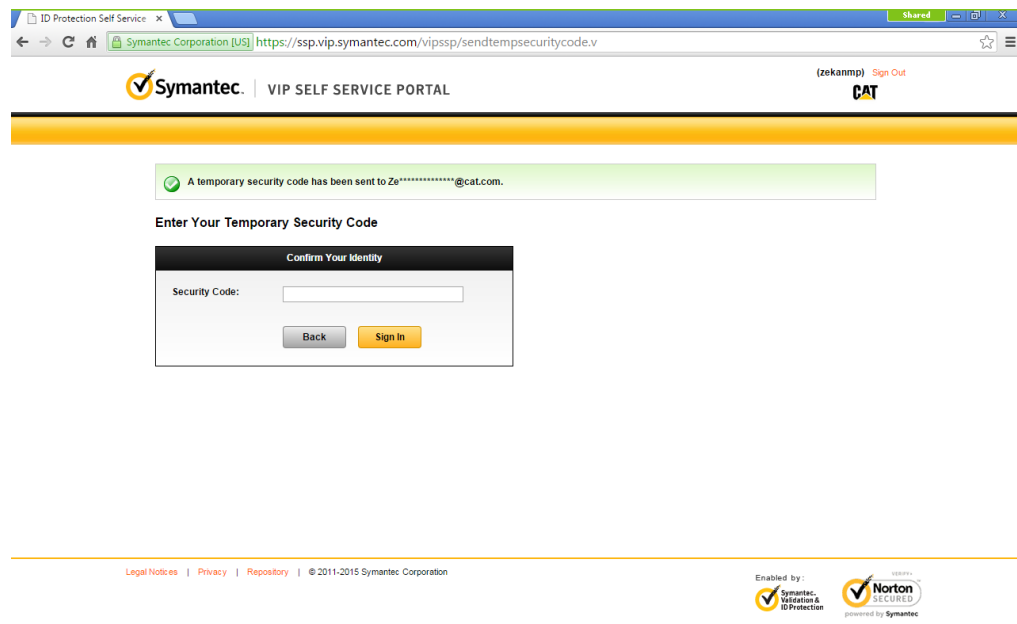
Receive a security code:

Email Address: Fo\*\*\*\*\*@cat.com

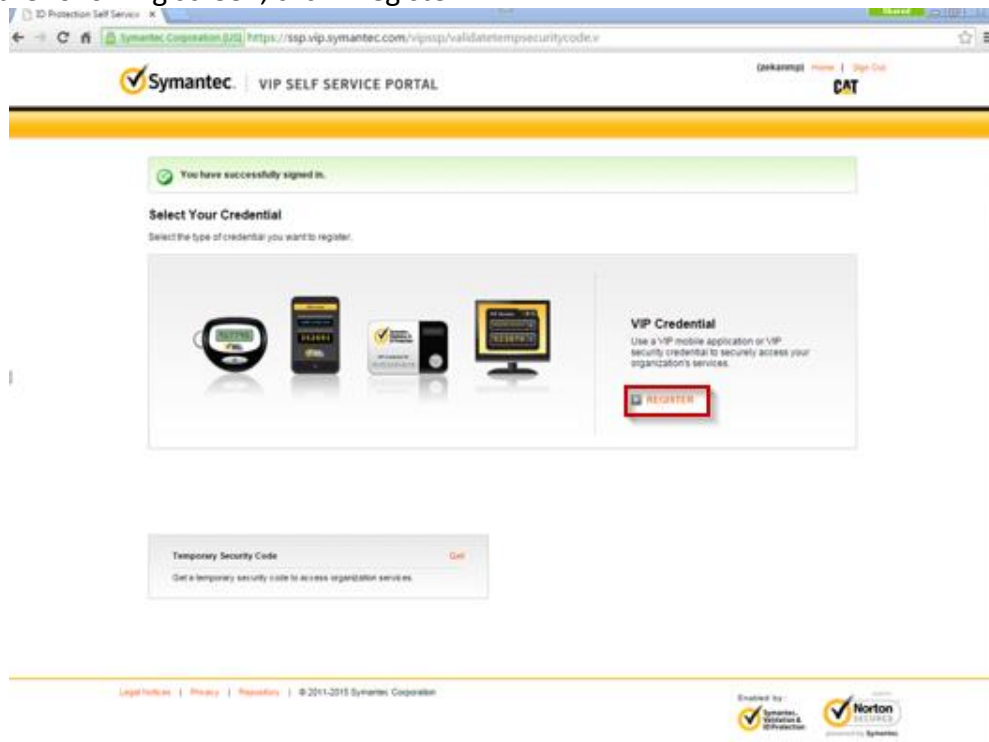
The email with your temporary code will resemble this:



4. Go back to the Self-Service Portal website and enter the six-digit, temporary security code provided within the email. Click "Sign In."



5. On the following screen, click “Register.”



6. Register your credential on the next screen.

**Register Your Credential**

\* Required Information

\*Credential Type: VIP Credential

\*Credential Name:   
Enter a simple name that is easy to remember.

\*Credential ID:   
What is a Credential ID?  
Credential ID examples:  
Your credential contains a unique alphanumeric ID.

\*Security Code:   
What is a Security Code?  
Security Code examples:  
Your credential provides a dynamic 6-digit code that changes every 30 seconds.

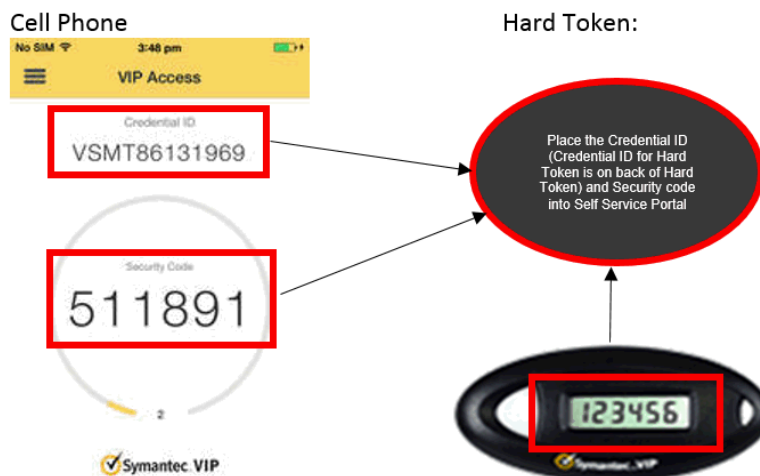
Examples of Credential ID and Security Code display:

- VIP Security Token (Back): ABCD12345678
- VIP Security Card (Front): 123456
- VIP Access: VSM12345678, 123456

Buttons: Cancel, Submit

**For smartphone or tablet:** Enter in a common name such as “John’s Phone” as the Credential Name. Then enter the Credential ID (this is the number that starts with “VSMT from the VIP Access app on your phone, as shown below) and the six-digit security code (from the VIP Access app, also seen below).

**For hard token:** Enter in a common name such as “John’s Hard Token” as the Credential Name. Then enter the Credential ID that is located on the *back* of the hard token. Then, press the grey button on the front of the hard token to receive the six-digit security code to register your device, as seen below. The number will be visible and valid for 30 seconds from the time you press the gray button.



10 Protection Self Service x Shared

Symantec Corporation [US] https://ssp.vip.symantec.com/vipssp/submitcredtype.v

zskammp Home Sign Out CAT

### Register Your Credential


\*Required Information

\*Credential Type: VIP Credential


\*Credential Name:  Enter a simple name that is easy to remember.

\*Credential ID:  What is a Credential ID?


**Credential ID examples:**  
Your credential contains a unique alphanumeric ID.



VIP Security Token (Back)




VIP Security Card (Front)




VIP Access

\*Security Code:  What is a Security Code?


**Security Code examples:**  
Your credential provides a dynamic 6-digit code that changes every 30 seconds.



VIP Security Token (Front)



VIP Security Card (Front)



VIP Access

7. Click "Submit."
8. The next screen you should see will show the device as being successfully registered.  
(Note: You are allowed to register two devices under your profile.)

ID Protection Self Service
Symantec Corporation [US]
https://ssp.vip.symantec.com/vipssp/registercredential.v
(zekanmp) Home | Sign Out
CAT

VIP SELF SERVICE PORTAL

You have successfully registered Matt's phone.  
Enter a security code from this credential the next time you Sign In.

### Manage Your Credentials

This VIP Self Service Portal enables you to register, test, or reset credentials. You can also remove credentials from your account.

Your Registered Credentials
Register another credential?
Register

Credential Name	Credential ID	Type	State	Actions
Matt's phone (Push Enabled)	VSM769567778	VIP Credential	Enabled	

Your Registered Devices
 Only 20 remembered devices can be registered to your account at any one time.  
Contact your administrator to remove a currently-remembered device.

Device Name	Credential ID	Type	State	Actions
No devices are currently registered with this account.				

Temporary Security Code
Get

Get a temporary security code to access organization services.

Legal Notices | Privacy | Repository | © 2011-2015 Symantec Corporation

Enabled by:

Please call your local Help Desk or Service Desk if you encounter any problems in registering your device(s).