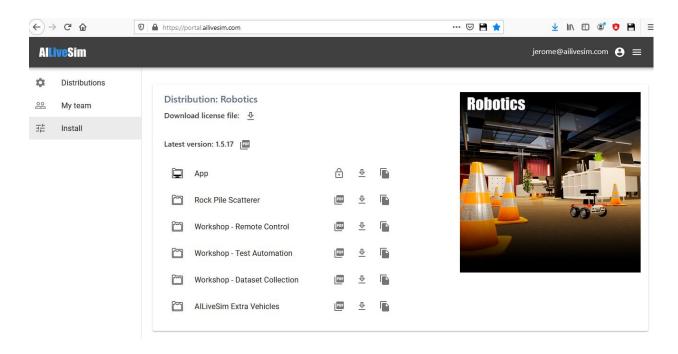
AlLiveSim

Portal admin guide

https://portal.ailivesim.com



Date	Comments
22.01.2021	Initial version

1. Background

You have been given access to the AlLiveSim Portal, and you have the role of customer admin, meaning that you are responsible to add and remove users and assign them license to distributions and to optional packages.

2. IMPORTANT NOTICE

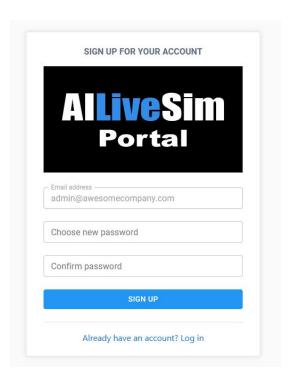
The usage of AlLiveSim and its portal is ruled under the separate agreement between our legal entities, and you may only use the portal and licenses in accordance with the agreement.

You understand that attributed licenses will be registered as a purchase and as such please be mindful of your actions.

Also please make sure that all users added are bound under the agreement, with your company, and if external, own a separate NDA with AlLiveSim Oy.

3. First use

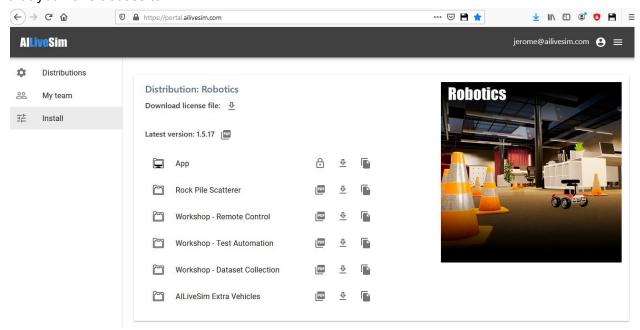
You will receive an invitation to your email with a registration link to confirm your email address and change your password.



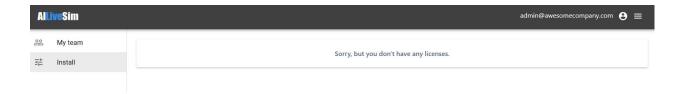
Please only use <u>unique</u> and <u>strong</u> passwords.

4. Install Page

After signing you will land in the install page. This page contains download links to the releases that you have access to.



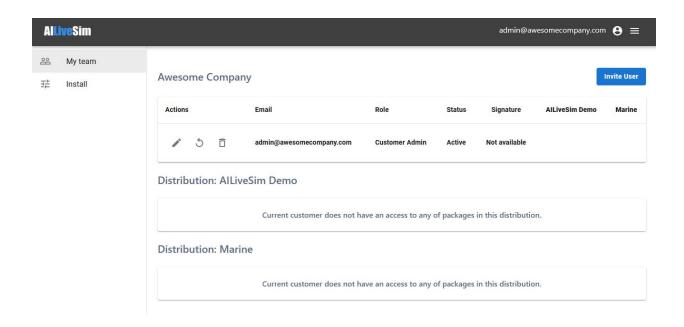
This page will be empty if you do not own a valid license. Note that you are able to grant yourself a license, but you might also only manage your team through the portal, and not own a license yourself.



5. My Team Page

Use this page to:

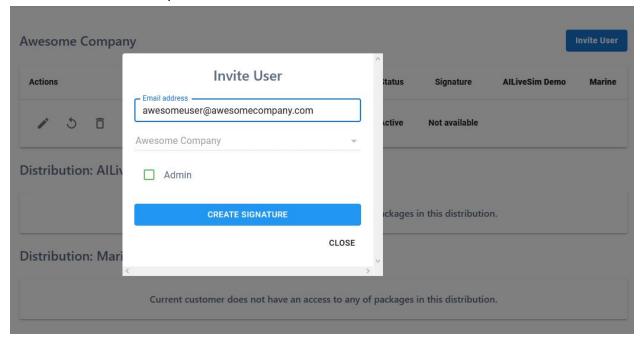
- adminstate your user base
- Attribute or remove use licenses for various distributions
- Grant your users access to optional packages



1. Users

Adding Users:

1 - Click Invite User and provide the email address.



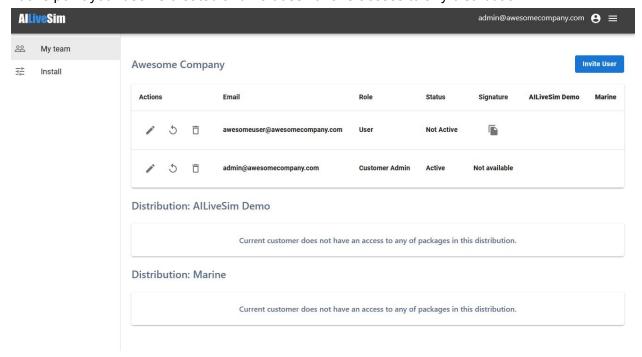
2 - choose if the user will be admin or not

Normal users will be able to download all the content that they have access to.

Admin users can add more users and create licenses.

3- click "Create Signature" and then "close" the dialog.

At this point your user is created and he doesn't have access to any distribution.



2. Licenses for distributions

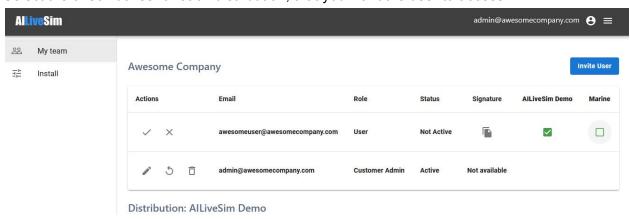
In this section you will create a license for the user for each distribution that he needs.

Click the pen button:



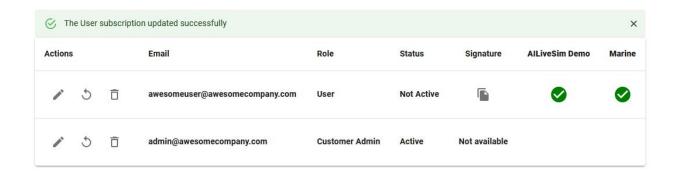
next to the user you want to edit

Select the check boxes for each distribution, that you want the user to access.



Then click the check box \checkmark to confirm your choices or the cross × to cancel the changes.

NOTE: When confirming, the new license will be created, and counted into your bill automatically.

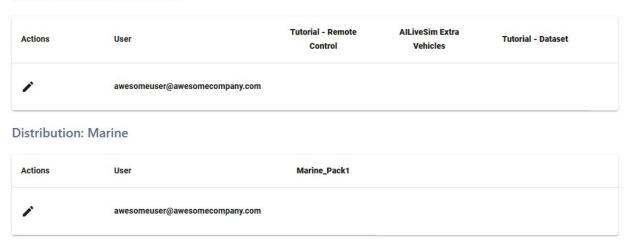


3. Giving access to optional packages

If the distribution contains optional extension packages, those are optional and tied to the user license.

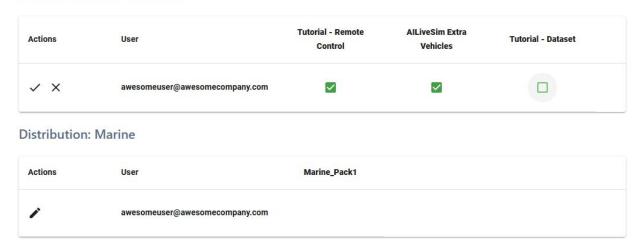
You can choose for each user which package he can access.

Distribution: AlLiveSim Demo



Click the pen button next to your user, and attribute packages to him.

Distribution: AlLiveSim Demo

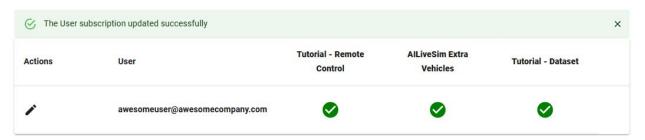


Then click the check box

to confirm your choices or the cross

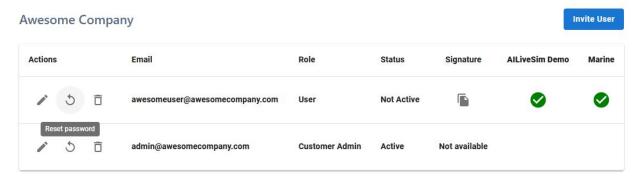
to cancel the changes.

Distribution: AlLiveSim Demo



4. Notify users

Once the user is fully configured, you are ready to send the notification.



Clik the button to send the notification to the user. The user will be invited to sign into the portal and will be able to download what he has been given access to.

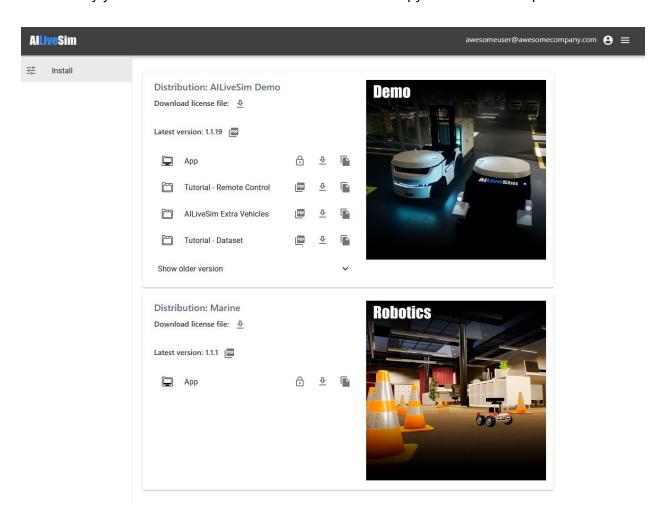
That same button can be used to reset the user's password.



Alternatively you can use

Copy the user signature

that will copy the link to the clipboard.

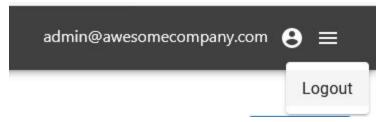


The user is then able to download and install the app and the packages, his personal license file, and access to the documentation.

6. Troubleshooting

Login out.

Sometimes when you have been logged in for more than 15 minutes, the system will log you out automatically, but you are not redirected to the login page. In that case please simply choose manual log out from the menu and sign in again.



In case you are having troubles to sign in or execute operations, please contact support@ailivesim.com