

Heuristic Evaluation - HeadCenter, 27/06/2024

| Page | Heuristic violated | Severity (1-5) | Description/comment |
|---------------------------------------|---|----------------|--|
| Home | Recognition rather than recall | 1 | The label of the “download report” is ambiguous (it seems to refer to a specific report) |
| Record a full/quick headache flow | Flexibility and efficiency of use | 2 | Consider offering as default the quick option, and adding the additional steps only if the user requires so (also, the full flow does not contain the “end” information) |
| Reports download | Flexibility and efficiency of use | 2 | You could consider asking first the time period, and then which type of reports to download (maybe one could prefer them in a single document) |
| General comment on navigation | Consistency and standards | 3 | Consider reviewing the standards of navigation for websites (e.g. do not include explicit back buttons at the bottom, but prefer breadcrumbs navigation) |
| General comment on page organizations | User control and freedom, Flexibility and efficiency of use | 1 | Consider testing with users (e.g. in a controlled experiment) how the pages are organized; for example, I felt that coffee/digital recordings could be in one page and that the head aches recording feature gets “lost” when you are not in the home page anymore |
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