

Valeriya Sivak

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Cell: 825-558-7004

Location: Calgary, AB, Canada

Portfolio: <https://valeriyas-code.github.io/portfolio/>

Objective

Junior Front-End Software Developer

Summary

- Strong technical aptitude, with a pragmatic, thoughtful approach to challenging problems
- Research, track and understand new web technologies
- Quick learner who can work in a fast-paced environment
- Able to work independently under minimal supervision to achieve objectives
- Outstanding organizational, interpersonal, and communication skills
- Excellent command of English language both written and oral
- Self-starter with strong analytical and problem-solving capabilities

Technical Skills

Languages: HTML, CSS, Sass, JavaScript, jQuery, React.js, Node.js

Development Tools: GitHub, Visual Studio Code, Sublime Text, CodePen, Chrome Developer Tools

Operating Systems: Windows, Mac OS, iOS, Android

Work Experience

Logistics Broker, Bison Transport

2021 – present

Mississauga, Ontario (Remote)

- Execute the day-to-day shipments originated and/or handled by the operations department
- Process cargo manifests, calculate charges and coordinate all areas of freight release
- Source carriers and negotiate the best possible rates while maintaining service requirements
- Track carrier compliance, on-time performance, loads per carrier, cost analysis, and all pertinent carrier and local fleet data
- Responsible to complete order management (origin to destination) while ensuring data integrity is high when budling, managing and completing orders
- Maximize brokerage coverage by developing and maintaining excellent relationship with our clients and suppliers
- Contact customers to advise of shipments delays, and/or provide information necessary to process shipments
- Strong computer skills and efficiency in data entry, working knowledge of multiple software tools
- Ability to work independently in fast-paced environment and to collaborate with others to meet customer expectations
- Proven organizational, and problem-solving skills with excellent ability in prioritizing tasks

- As a part of enterprise risk service team participated in various privacy, governance and risk management related projects.

CSR, Porter Airlines
Toronto, ON

2017 - 2018

- Provided and maintained a high customer service level and professionalism through the course of in person contact.
- Received and kept records of customer interactions, process customer accounts and submit documents.
- Prepared, filled and sent Airport Dispatch Reports for all flights departing on a daily basis.
- Troubleshooted issues that may arise which relates to destination representatives and system
- Used established parameters to help resolve issues or problems pre travel.
- Worked closely with Operations, Destination Services, Airports and Customs.
- Participated actively in Health and Safety Committee; including every month meetings and walk arounds.
- Ensured that the company's image and name is always represented in the most professional and positive manner.
- Provided assistance as required by duty office.

Education

International Transportation and Customs.
Seneca College, Toronto, ON

2012 – 2014

Bachelor of Service (Tourism)
Pyatigorsk Linguistic University, Pyatigorsk, Russia

2007 – 2011

Training & Certification

Front-End Web Developer – W3C Professional Certificate
edX Online Learning, Cambridge, MA

Full Stack Web Development Bootcamp
University of Toronto, Toronto, ON