Valiana Josic

Web Developer - Miami, FL
Portfolio - https://www.valianajosic.com/

Web Developer with 9 years hospitality and administration background. Experience with HTML, CSS, Javascript, React, Ruby, and Ruby on Rails. Skills include Front End Web development, customer support, and research.

SKILLS

PROGRAMMING LANGUAGES

- Javascript
- Ruby
- HTML/CSS

FRAMEWORK

- React
- Ruby on Rails

DATABASE

- SQL

CUSTOMER CARE

- Hospitality
- Phone Handling
- Leadership Training
- Guest Recovery

TECH - SKILLS

- Git
- Heroku
- InVision
- Bootstrap
- Agile
- Trello

EDUCATION & CERTIFICATIONS

Microsoft Certified Professional Certification Number: E403-5647 Achievement Date: 10/03/2013

Microsoft Certified Technology Specialist
Certification Number: E396-2699 Achievement Date: 09/23/2013
Certification/Version: SQL Server 2008, Implementation and Maintenance

Wyncode Academy, Full Stack Web Development Course — 2019

Skills Learned : HTML, CSS, Javascript, React, Ruby, Ruby on Rails, command line, Git, Heroku Databases- SQL, PostgreSQL, Ruby Gems, Bootstrap technologies, InVision

Complete 350 hours of staffed learning, write 5,000 lines of code, and graduate as a full stack developer. The program teaches JavaScript, React, Ruby, Ruby on Rails, HTML, and CSS

PROJECT EXPERIENCE

Real Estate Website — **https://www.thaisrealtor.com/**

- Designed UI Mockups and UX Research

- Developed project using Javascript language and React framework

- Implemented combination of Express.js and Nodemailer for Nodejs backend

- Installed npm packages such as Axios to handle HTTP requests

Arcadia Mobile — https://arcadiaivf.herokuapp.com/welcome_trail

- Collaborated with UX/UI and developer team to build mobile project
- React Front-end/ Ruby on Rails server-side web application framework
- Deployed and hosting website using Heroku
- Added devise gem to handle authentication for log-in

Spin Coach Website — https://www.maggiemijares.com/

- Organized project using Trello/ Designed website , color pallets, font, layouts
- Created contact form using Formspree as a backend, API and email service for HTML form
- Developing project using Javascript language and React framework
- Deployed and hosting website on Netlify

WORK EXPERIENCE

Lead Hostess — 1 Hotel South Beach, Miami Beach, FL

September 2017 - May 2020

- Managed restaurant operations as leadership training/ Point person for providing discount, voids, comps, for quality assurance
- Controls cabana reservations for three pools and lead contact for guest recovery casualty control
- Tracking of over 300 guests, seating, and towel inventory; excel sheets / Reports
- Conduct morning stand ups to communicate and inform team on daily initiatives and feedback

Office Coordinator — Mondrian Hotel, Miami Beach, FL

April 2011 - September 2017

- Proficiency in hospitality administration programs such as; Opentable (restaurant reservations), Epitome and Opera (Hotel reservation) , GoConcierge (Regarding amenities for guests), HOTSOS (Hotel communication system), Celopay (credit card authorization system) Micros
- Assign tasks to room attendants, resolves discrepancies, Execute guest requests, Process payments