

Mike Williams

Software Developer

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[GitHub](#) || [LinkedIn](#)

PERSONAL STATEMENT

Coming from a project management background I have decided to pursue a career change into software development due to my love of problem solving and desire to produce tangible outputs from my work. Following a successful career within Lloyds for over a decade I wanted to change my environment and push myself into new challenges. I hope to be able to combine the skills I have grown through working in project management with the development expertise I am building and progress into a career that enables me to deliver on challenging work.

TECHNICAL SKILLS

Languages: JavaScript, using Node.js and browsers as environment, Python

Testing: Test Driven Development, Jest, Supertest

Back-end: SQL, PSQ, express, seeding, migrations

Front-end: HTML, CSS, React, Lightouse and other accessibility tools

Hosting: Cloudflare, Netlify

Other: Paired programming, technical communication, CDL, Agile, Waterfall and Scrum methodologies

KEY SKILLS

- | | |
|--------------------------|--|
| • Problem Solving | • Financial Management |
| • Stakeholder Management | • Risk Management |
| • Team Leadership | • Governance & Compliance |
| • Conflict Resolution | • Agile & Waterfall Project Management |

SOFTWARE DEVELOPMENT EXPERIENCE

Northcoders – A 13-week Software Development Boot camp learning the fundamentals of full-stack web development, including test driven development, pair programming, functional and object oriented approaches. **April – July 2024**
The boot camp covered back-end and front-end development and group project-based development.

[NC News Back-End API](#) - SQL | TDD | JavaScript

Allows for API requests to view and update articles, comments, users and topics. Utilities SQL databases to hold relational data linking comments to articles and users.

[NC News Front-End Site](#) – React | MUI | JavaScript

A news article website allowing users to read and post articles, read and post comments on articles, add new topic categories and vote on article and comments.

[Gym Bro Hero](#) – React Native | Expo | SQL | JavaScript | Group Working

A workout tracker app with game elements to encourage tracking. Allows the user to create and track workouts, see stats, gain xp and level up. The user can then use their levels to add pets to the home view.

Hundred Days of Code – Self-taught Python development through Udemy including a number of daily projects. Created a number of small applications including GUI and Pandas. Built a frogger game, flash card application and a password manager. **Nov 2023 – Mar 2024**

CAREER EXPERIENCE

Lloyd's Banking Group

2012-2024

Business Manager – Homes Platform

May 2022 - Mar 2024

- Lead a team supporting the Governance, Finance and Resourcing for 8 agile teams delivering £18m of investment delivery and ongoing maintenance for digital applications improving the ways customers could interact with their mortgages and the home buying process.
- Responsible for providing detailed analysis and subject matter expert support to ensure that Product Managers delivered successfully, within budget, and while meeting all internal and external governance standards.
- Produced executive-level reporting and analysis to directors, giving recommendations on strategic direction of the project delivery platform.
- Coaching and development of all team members to improve delivery quality.
- Reporting to senior stakeholders on team performance, finances and governance standards.
- Chairing and facilitating key lab meetings to ensure the alignment of the lab and refinement of reporting.

Assistant Business Manager – People Platform

Nov 2019 - May 2022

- Embedded in an agile project management lab providing hands-on support and analysis on Governance, Resourcing and Finance.
- Coaching of project team members towards more effective delivery
- Analysis inputs to senior stakeholder reporting

Assistant Project Manager – Mortgage Value Stream

Apr 2015 - Nov 2019

- Key team member within large-scale rectification projects and product launches within the Mortgage business.
- Creating project documentation to evidence the appropriate levels of control and management of large scale rectification projects.
- Management of the change control process to ensure that all changes were tracked, discussed and approved.
- Risk and Issue management to ensure the tracking, consideration and resolution of potential problems to delivery.

Operations Support Manager - ATM's

Oct 2014 - Apr 2015

- Remote support for ATM installations and technical support – working with engineers on the road to ensure that new ATM's were installed correctly and linked up to the system.

Insurance Advisor – Home Insurance

Nov 2012 - Oct 2014

- Home claims insurance advisor, primarily taking calls from customers who had storm damage to their homes, assessing whether we could provide support.

EDUCATION

University of Manchester

Sep 2007 - Aug 2010

- BSc in Psychology – 2:1

Crossley Heath

Sep 2000 – Aug 2007

A-Levels

- Psychology – A
- English Literature – A
- English Language – B
- General Studies – A

AS-Levels

- Mathematics – B
- Philosophy - A

HOBBIES

Brewing – I enjoy making my own beer at home, which I have done for many years. I enjoy creating new recipes from scratch and playing with different styled to develop tasty ales. I've won awards at local home brewing meetups for my creations.

Trading Card Games – I play a competitive card game called Flesh & Blood and travel to other countries to compete. My latest competition was in the Pro Tour Los Angeles.

Roleplaying – I have played tabletop roleplaying games for many years, and have created my own worlds to tell stories with my friends. I enjoy different types of roleplaying games, including D&D, Pathfinder, Vampire, Cyberpunk and more.