

# LEAN SIX SIGMA CONTROL PHASE

"If you torture the data long enough, it will confess." - Ronald H. Coase



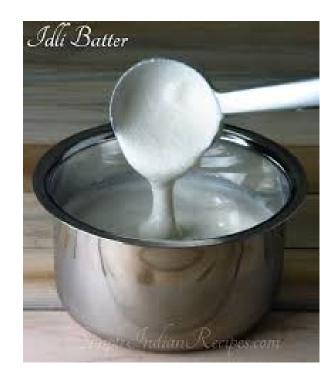
## **COURSE CONTENT**

## Coverage:

- <u>CONTROL PHASE</u> TOOLS
  - Statistical Process Control Control Charts
  - Control Charts Types How to select the right chart?
  - Chart Interpretation
  - Steps to draw a control chart

#### **LEAN SIX SIGMA**

#### PRODUCT CONTROL (VS) PROCESS CONTROL





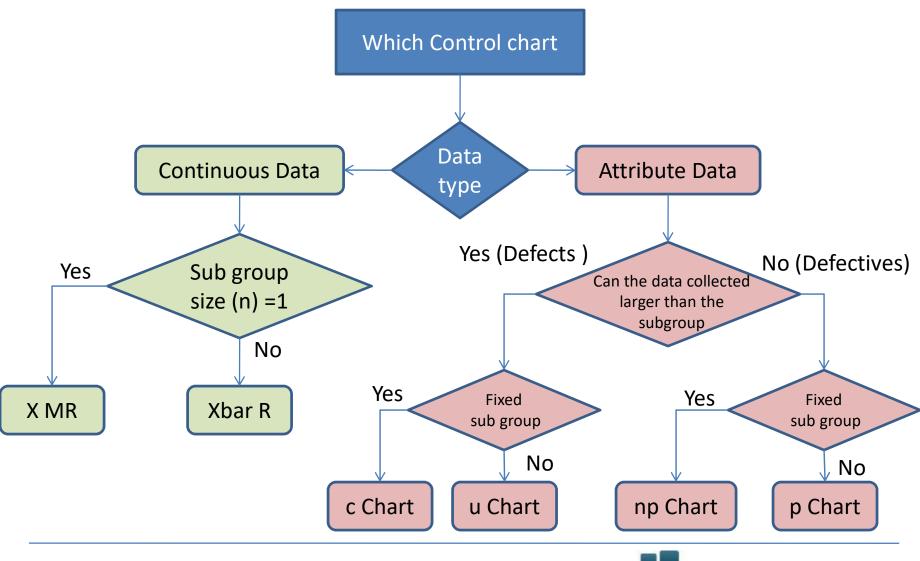
If the Idli is hard, can we do something?

SPC is statistical process control and not statistical product control.

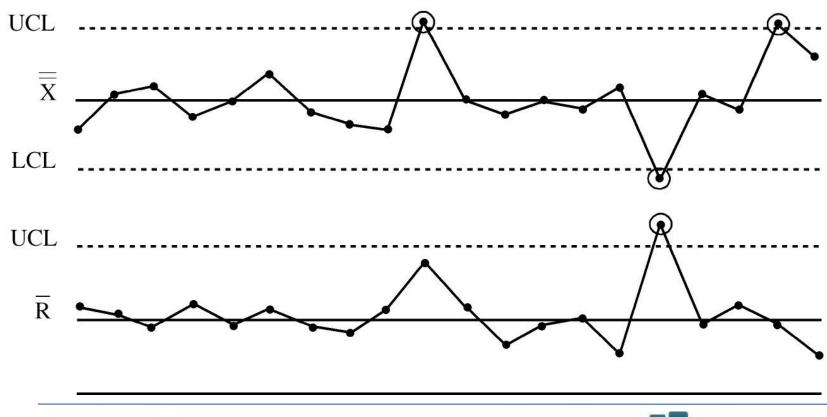
Control "x" to assure "y"

#### **LEAN SIX SIGMA**

CONTROL



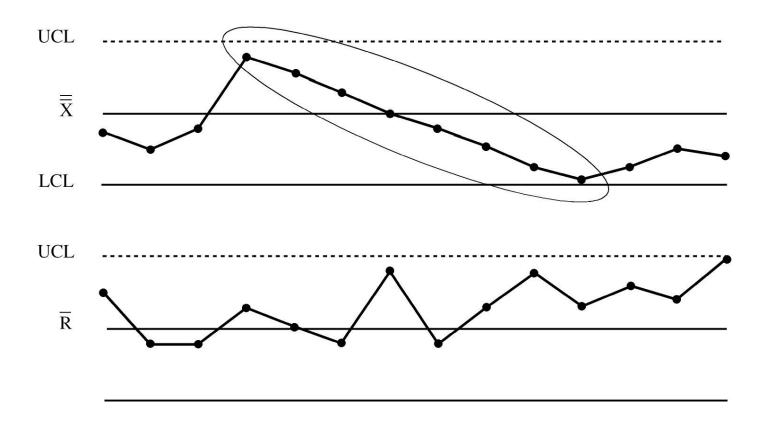
1. Any points outside the control limits.



2. Run of seven points in a row above or below the average.

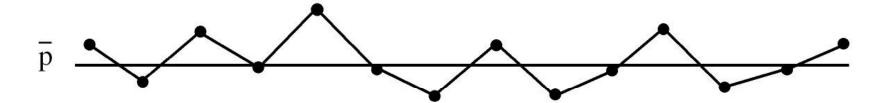
DCL p

3. Run of seven points in a row going in one direction, up or down.



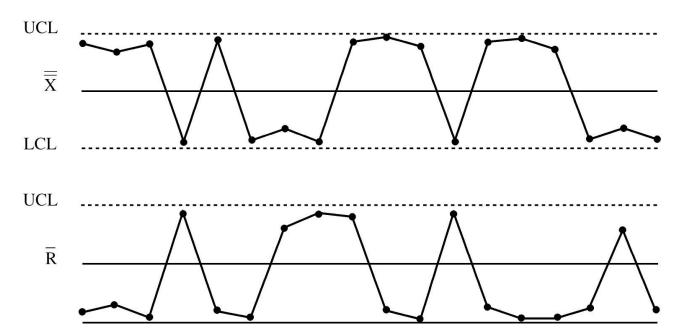
4. Too close to the average.

UCL

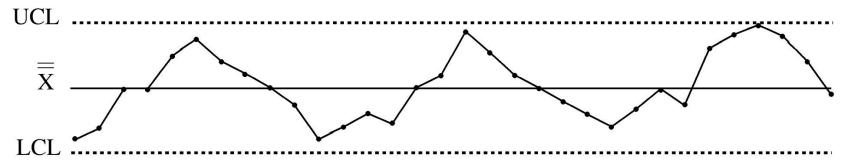


LCL

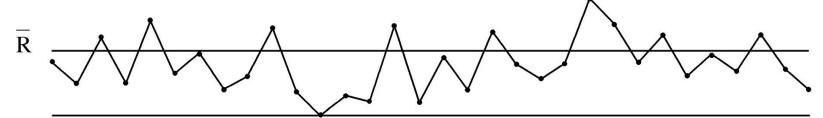
# 5. Too far from the average.



# 6. Cycles.



UCL .....





Lean is a way of thinking- not a list of things to do

— Shigeo Shingo –

